

Unified Telemetry

Building an infrastructure for **Big Data in Games Development**

Maurizio de Pascale, Ph.D. Technical Architect, Ubisoft Montreal

GAME DEVELOPERS CONFERENCE March 14–18, 2016 · Expo: March 16–18, 2016 #GDC16



Agenda

- Intro
- Unified Telemetry Rationale and Design
- RainbowSix|Siege Telemetry
- Postmortem
- Q&A







Rainbow Six|Siege

- Competitive Multiplayer Shooter
- Next Gen Only
- Fully Destructible Environments
 - Check out our RealBlast Talk on GDC16 Vault
- Heavily Multithreaded



Rainbow Six|Siege - Multiplayer















Rainbow Six|Siege - Game Server

- Dedicated Servers
- Hosted on Microsoft's Xbox Live Cloud
 - Azure (mostly)
 - No Remote Debugging ☺
- Outside Ubisoft Internal Network



Problem

- How to profile/debug a game that:
 - Runs client-side code on 10 machines
 - Runs server-side code on a cloud-hosted VM
 - Is a live online service
 - Developed and tested by hundreds of devs
 - At several locations worldwide

Old Workflow

• Instrument/Record:

- Logs
- Profile Points
- Functional Scopes
- Function Callstacks
- Memory Snapshots
- Memory Alloc/Free
- Network Replication

- Network Bandwidth
- Size of Buffers
- Particles
- Gameplay Events
- Structured Data
- Resource Activity
- and more...



Old Workflow

- Run the game locally
- Play it yourself
- Try to reproduce the issue
- Investigate
- Rinse & Repeat





Old Workflow for multiplayer

- Run multiple instances locally
- "Play" some of them
- Try to reproduce the issue
- Investigate
- Doesn't Work for profiling and timing related bugs ⁽³⁾

Telemetry Powered Workflow

- Instrument/Record:
 - Logs
 - Profile Points
 - Functional Scopes
 - Function Callstacks
 - Memory Snapshots
 - Memory Alloc/Free
 - Network Replication

- Network Bandwidth
- Size of Buffers
- Particles
- Gameplay Events
- Structured Data
- Resource Activity
- and more...



Telemetry Powered Workflow

- Always-on Recording
- Every engine/tool instance
- Every developer
- Everywhere
- Every Platform
- Automatically Collected Remotely
- Post Processed & Stored Centrally



Hubble



23



GDC GAME DEVELOPERS CONFERENCE March 14–18, 2016 · Expo: March 16–18, 2016 #GDC16

No Hubble

6 HUBBLE AN EYE ON PRODUCTION

🛞 Web Browser	📅 Calendar 🙇	FSO 🏋 Jira 尊	Bloomberg 🏦 As	set Bank 🌖 Mon	go Stats 🛛 🛃 Build	1			
Cell: Date: Map: Platform: Target: All 01/18/2016 All PS4 Engine - Profile									
🌖 Stats 🚮 Tre	ends								
User	Platform	Target	Changelist	Мар	Game Type	Game Mode			
🖽 mmandici	PS4	Engine - Profile	1649602	HOUSE	PvP	TDM - BOMB			
🗄 pmpaltenea	PS4	Engine - Profile	1649602	HOUSE	PvP	TDM - BOMB			
🗄 aharalambie	PS4	Engine - Profile	1649602	HOUSE	PvP	TDM - BOMB			
🗄 · mmandici	PS4	Engine - Profile	1649602	HOUSE	PvP	TDM - BOMB			
🗄 arcturus1801	PS4	Engine - Profile	1649602	HOUSE	PvP	TDM - BOMB			
🗄 bcaionescu	PS4	Engine - Profile	1649602	HOUSE	PvP	TDM - BOMB			
🗄 arcturus1801	PS4	Engine - Profile	1649602	HOUSE	PvP	TDM - BOMB			
⊞. aebratu	PS4	Engine - Profile	1649602	OREGON	PvP	TDM - HOSTAGE			

GAME DEVELOPERS CONFERENCE' March 14–18, 2016 · Expo: March 16–18, 2016 #GDC16



Visualize Dashboard Settings



\nilotfacade cn











▼ 19847bfd-bb5f-11e5-ac49-00d9d1d0f0b5_0 estambulitchi PS4 Engine - Profile C1647491_D260330_S0_8455798 BUC_PERF_CAPTURES round 0

▼ Marker		👔 [Telemetry] 🚺	[RealBlast:Input]DamageType_	Melee impact at (x=19.	👔 [Real
Scoped Event					
	Game State J Game State Playing stacked				
	[Game State] GameStatePlaying activated	Classe T. T. alarma should also and i			11-F
	[Telemetry] streaming / appu/2016.01.15-03.18.10_slow_fra	Slow Telemetry J stream I			-шер
▼ CPU Frames	50.00 Ms (Explicit zoom)				
,	,	**************************************			
	0.00				
▼ CPU Updates	50.00 Ms (Explicit zoom)		and the second se	Marian Care	
				_	
	م أيسمون محمد المحمد	-			-
	0.00 h				
▼ GPU Updates	50.00 Ms (Explicit zoom)				



~92,243 Events processed 29.7 Fps



Used Size 0.00 107.02 273.39 42.24 1,370.09 1,370.09 130.2 130.19 0.09 820.38 259.94 26.00 79.69 0.38 53.44 0.00 294.15 282.35 90.87 5.90 810.39 183.60 465.85 375.06 53.92 116.18 148.54 37.64 270.86 50.58

4 Þ 🗙

> . -

Ela Edb Many Tasla Ministry Dat	una blain								
<u>File Edit View Tools Window Det</u>	bug <u>H</u> elp								
Explorer	4 x	SnapShot 04							
PVP01_Housexbox_V2.memstats		📰 + 🖲 🗇 🕹 🔜 🗊 🖡 🦷						Llassification	
- i PVP01 Housexbox V2.memstats	P01 Housexbox V2.memstats Name		Used Size 👻 SubTree %	% W	aste ‡	# Allocations		A Budget *	
iii 3 16/03/2015 10:26:26 AM		SnapShot 04	5,369,505,786	100.0 %	41,497,484	2190674		Name	Budget Use
😑 🏢 Cell Snapshots (2) Unknown		Graphic	2,776,940,074	52.1 %	2,940,023	607050		🕀 🥅 (Budget context: default)	-2,048.00
SnapShot 01	5,573,195,594	Sound	852,009,860	16.0 %	382,330	2904		🕀 🦳 Unclassified	150.00
	2,076,066,080	⊟- Data	848,324,436	15.7 %	13,256,626	924459		🗐 🔚 [Data] 3D - Meshes	266.00
🖮 🕒 14/04/2015 2:45:46 PM		Entity	494,417,620	58.4 %	6,936,019	554802		🗊 🔚 [Data] 3D - Particles	32.00
🖮 🏢 Cell Snapshots (4) Unknown		Animation	135,071,268	16.0 %	1,711,889	23365		🗐 🛅 [Data] 3D - Textures	1,443.00
🔶 SnapShot 01	0	MeshShape	65,987,404	7.8 %	1,008,731	8152		🖮 🚍 Textures	1,443.00
A GraphicResources SnapShot 01	1,246,072,191	Physic	53,853,648	81.5 %	869,744	53		🖨 🚳 "Graphic::PhysMem::Texture::RC_Unknown"	
- 🔶 SnapShot 02	0	■ MeshShape	12,064,156	18.4 %	135,448	6964		 Graphic::PhysMem::Texture::RC_Unkno 	wn
GraphicResources SnapShot 02	1,289,992,072	m_Vertices[ubiVect	7,306,112	60.5 %	90,768	1135		 Graphic:PhysMem:Texture:RC_Unkno 	AMIN::
🖨 🕒 14/04/2015 4:03:51 PM		m_Indices I riangles[3,335,468	27.8 %	18,530	1135		III III III IIII IIII IIIIIIIIIIIIIII	t"
😑 🏢 Cell Snapshots (4) Unknown		<pre><meshshape></meshshape></pre>	799,280	6.5 %	18,400	1135		@ "Graphic::PhysMem::Texture::RC_Character"	
🔶 SnapShot 01	4,790,138,535	m_IndicesMaterial(u	591,040	4.9 %	7,734	1135		IIII @ "Graphic::PhysMem::Texture::RC_IIIegal"	
GraphicResources SnapShot 01	1,266,069,921	HeshShapeWrapper	18,160	0.2 %	0	1135	Snanshot	Image:	
SnapShot 02	4,891,367,946	m_Materials(Hetere	12,608	0.1 %	16	1135	tage	B Q "Graphic::PhysMem::Texture::RC_Interface"	
GraphicResources SnapShot 02	1,276,672,112	m_UverrideCollision	1,488	0.0 %	0	154	lags	Image:	/Ma
G 23/04/2015 11:21:10 AM		SimpleStringTemplate	69,600	0.1%	3,539	01715		Operation: Comparison of Co	
🕞 🏢 Cell Snapshots (8) Unknown		DestructionData	34,398,912	4.1 %	1 004 000	31715		🚇 🥅 [Data] Animation	190.00
🔶 SnapShot 01	5,203,799,012	m Mesh	25,433,436	2.3%	1,034,822	1701		🗐 🔚 [Data] Destruction	200.00
GraphicResources SnapShot 01	1,454,153,465	B. Presedueltash	25,014,784	3.0 %	273,360	25200		🕀 🛅 [Data] Entities	80.00
SnapShot 02	5,288,395,068	Proceduralmesh	24,146,036	2.3 %	100.025	20280		🕀 🛅 [Data] Localization	20.00
 GraphicResources SnapShot 02 	1,475,085,111	in the Alex Creek	11 617 040	1.3 %	631,323	111767		🚇 🛅 [Data] Sound	700.00
SnapShot 03	5,324,588,348	Re LegalizationComponent	6 199 220	0.7 %	100 6120	61220		🗐 🛅 [Engine] 3D - Buffers	212.00
 GraphicResources SnapShot 03 	1,481,412,263	B. SolashEV	1 550 504	0.7%	64 226	7097		🕒 🛅 [Engine] 3D - Misc	300.00
SnapShot 04	5,369,505,786	MorgadDestructionHistorohu	1 142 229	0.2 %	15 000	F037		🚇 🔚 [Engine] 3D - Textures	373.00
GraphicResources SnapShot 04	1,484,838,729	Mergeubestruction meraleny	990 624	0.1%	13,000	1622		🖭 🛅 [Engine] Animation	55.00
		E TextureMan	722 940	0.1%	55 976	7755		Engine] Debug	0.00
Snapshots take	n in	E: LocalizationPackage	729 552	0.1%	64,828	4		Engine Destruction	150.00
one play sessi	on	E- Skeleton	615 704	0.1%	9.916	7320		Engine] Fire	25.00
		It: FireData	601.656	0.1%	735			Engine] Physics	220.00
		SoundPropagationMap	579.256	0.1%	18 232	1845		🖶 🔄 [Engine] Pilot	55.00
			501050	0.4 0.	******	E 400		Snapshot tags classified un	der budgets
		Tree Map							
		🔍 🔍 🍸 📚 m_Vertices(ubiVector4)							
	*	lfr	lizza e e e seconda di		الصالي ال				
⊒- General	E						11		
- Branch:	//osborn/main/								
- ChangeList:	1.280.830								

/fast /skipmips:1 /logoutputfolder:D: Command line Data changelist

Data::MeshShape::MeshShape::m_Vertices(ubiVector4)

- Label

/memtaq

d211553



GAME DEVELOPERS CONFERENCE[®] March 14–18, 2016 • Expo: March 16–18, 2016 #GDC16

💮 Telemetry Monitor

Appearance _ 🗗 🗄

Application Connections 1	file Log			
Show only worst frame	Show reversed callstack	Search		
News			Court	0.4
Name			Count	bytes
 scimitar::simplestringTen scimitar::AtomGraph 	nplate <cnar,1>::Assign+0x21A</cnar,1>	DR 27E (f) white one main framework's course) scimited enoine) animation (atom) atomoranh node con:827)	2081009 766004	4394311U 6729870
D scimitar AtomNodeP	rofileData: AtomNodeProfileDa	to z / 1, 1, w (z to zoom zmani (namework (source) s i initial (engine tanination atom atom atom atom atom atom atom atom	766224	9722879
P scimitar: [KUtils: Add]	KSolveBonelKJob+0xD5		435929	4795219
scimitar:WorldInform	ation::SetLastFXUpdated+7351	L8B (f:\w\1\osborn\main\framework\source\scimitar\engine\worldinformation.cpp:77)	186060	4733685
scimitar::CharacterTa:	k::UpdateAnimPrePhysics_Equi	ipment+BFAC2C (f:\w\1\osborn\main\framework\source\scimitar\engine\scheduler\characterscheduler.cpp:404)	123218	7269862
scimitar::IKUtils::AddI	KSolveBonelKJob+0x91		109995	1209945
scimitar:SimpleString	Template <char,1>::operator+=</char,1>	=+4633D6 (f:\w\1\osborn\main\framework\source\scimitar\system\containers\simplestring.cpp:129}	20653	954796
scimitar::IKUtils::AddI	KSolveBoneIKJob+0x113		18554	204094
 scimitar:PhysMemTra 	cker::GetIndexAndContext+0x	119	15450	197485
 scimitar:PhysMen 	nTracker:InternalAdd+2306A5	(f/w/1/osborn/main/framework/source/scimitar/system/memory/physmemtracker.cpp:121)	15450	197485
 scimitar:Physic 	MemTracker::Add+22FDF0 (f:\w	<pre>/liosborn/main/tramework/source/scimital/system/memory/physmentracker.cpp:36)</pre>	9802	104576
 scimitar::D 	XIIResourceBufferBase:Create	+ 1911115 (h/w/1/osborn/main/tramework/source/somitar/graphic/gh/dx11/dx11resourcebutter.cpp:/49)	9774	103002
P scimita	CONTRACTOR CONTRA	onstantbuffer+1912092 (FtW1\osborn\main\tramework\source\scimitar\graphic\	9/00	102044
	nitau DX11 Devices Create Vertex	exputer + 19/1000 (E/W/1/05D0M/main/tramework/source/scimitar/graphic/gix/dx11/dx11resources/cpp:06)	30	210
- sci	crimitan/GEVStaticMorbuCroate		24	210
	scimitar: GEXDunamicSubMesh	Instance:GEXDunamicSubMechInstance:0v4A1	12	172
	 scimitar:GEXGraphicObject 	Bactony: Create Objectingtance + 0x32	12	172
	 scimitar::GraphicManage 	the Constellar dware Graphic Object Instance + 0x19	12	172
	This function as roo	n i i i i i i i i i i i i i i i i i i i	12	172
4	scimitar::EKGridGeometry::Gen	erateGrid+0x131	2	18
▷ scimita	n:DX11IndexBuffer:DX11Index	Buffer+1911E68 (f:\w\1\osborn\main\framework\source\scimitar\graphic\gfx\dx11\dx11resources.cpp:158)	36	500
▷ scimitar::D	X11WinTexture::GraphicMemTr	rackerAdd+1928588 (f:\w\1\osborn\main\framework\source\scimitar\graphic\gfx\dx11\dx11texture_win.cpp:384)	28	914
scimitar::Phys!	MemTracker::PlacementAdd+23	30012 (f:\w\1\osborn\main\framework\source\scimitar\system\memory\physmemtracker.cpp:107)	5648	92909
scimitar::IKUtils::AddI	KSolveBoneIKJob+0xCF		14145	155595
scimitar::NetworkIndi	cators::GetStatusString+1B22FE	E5 (f\w\1\osborn\main\framework\source\scimitar\onlinemodule\network\private\netservice\displayinterface.cpp:499)	13363	267260
scimitar::PlayerInfoFir	eDataProviderItem::PlayerInfoF	ireDataProviderItem+2932257 (f\w\1\osborn\main\rainbowsix\source\scimitar\rainbowsix\fire\dataprovider\playerinfofiredataprovider.cp	p:114) 13360	187040
scimitar:Fire_HudMP	RoundsInfos::DoPrepareFireEler	mentData+292D57A (f:\w\1\osborn\main\rainbowsix\source\scimitar\rainbowsix\fire\hud\mp\roundsinfos\fire_hudmproundsinfos.cpp:32	3) 13360	387440
D scimitar::FirePlayersSt	atusTeamListDataProvider::Buil	IdPlayerItem+0x2A4	12557	30689
P scimitar:FirePlayersSt	atusTeamListDataProvider:Buil	IdPlayerItem+0x2D0	12557	30689
Scimitar:SoundVisual	EventManager::ProcessConstru	ct+0x11A	7208	79288
P scimitar:SoundVisual	-T-UTERCi		7208	/9288
 scimitar::Loimpiestrin 	grouresimplesting+1C/69E	(t:W/L/osport/main/tramework/source/scimitar/system/containers/simplestring-cpp/22)	20/3	2057/05
 scinitar:Chineriewi scimitar:TasValual ist 	GatTaphamer P65227 (AuA)	or (), (w) (v) soon () many manework () soon () () soon () () manemodule () ranework (private () in () minemewment (pp: 510) 1) oshaan () many many () () () () () () () () () () () () ()	4933 2007	2337103
b scimitar:SoundResou	rce=ToString+0v35	x (0300) (1) (main (n unit error t 200) (ce (201) multi (c) (mg (202) (p) 200)	2812	30508
D scimitar:SoundResou	rce::ToString+0x54		2812	30608
scimitar:SoundInstan	ceLimiterManager:ProcessCon	struct+C14578 (f\w\1\osborn\main\framework\source\scimitar\engine\sound\core\soundinstancelimitermanager.cpp:342)	2730	43680
scimitar:SoundObiec	tManager::CreateSoundObject	Private+B9DAEE (f\w\1\osborn\main\framework\source\scimitar\engine\sound\core\soundobiectmanager.cop:178)	1668	57846
scimitar::FXInstance::I	nit+F38FE4 (f:\w\1\osborn\mai	in\framework\source\scimitar\engine\fx\fxinstance.cpp:368)	1611	39597
scimitar::AIParameter	::GetName+12FB557 (f:\w\1\os	born\main\framework\source\scimitar\engine\ai\aiparameter\aiparameter.cpp:202)	1370	31830
scimitar::SimpleString	Template <char,1>::StartsWith+</char,1>	+593611 (f:\w\1\osborn\main\framework\source\scimitar\system\containers\simplestring.cpp:258)	1370	16440
scimitar::AIParameter	::GetName+0x13C		1370	16760
scimitar::RigidBody::C	reateSDKRigidBodyAndAddTo	World+B9723F (f:\w\1\osborn\main\framework\source\scimitar\engine\physic\rigidbody.cpp:1864)	1325	67138
scimitar::R6Destruction	onDataNet::Set+2387B90 (f:\w\:	1\osborn\main\rainbowsix\source\scimitar\rainbowsix\gamesystems\destruction\r6destructiondatanet.cpp:163)	716	11456
scimitar:DynamicBarl	PathData::PathSolver::Resolve	ModifierRecursively+260528F (f:\w\1\osborn\main\rainbowsix\source\scimitar\rainbowsix\a\barkrequest.cpp:969]	678	2712
Scimitar:DynamicBarl	PathData::PathSolver::Resolver	ModifierRecursively+26052A3 (ft\w\1\osborn\main\rainbowsix\source\scimitar\rainbowsix\ai\barks\barkrequest.cpp;971)	6/8	38444
 scimitar::SoundLocali 	zedvoiceManager:ConstructDe	ebug voicerequest+uzzu.	678	48014
 scimitar:SoundLocali scimitar:SoundLocali 	zedvoicemanager::ConstructDe	bugvoicerequest+ux21F	678	48014
Scimitar: SoundLocali	ner:VoiceRequest:Constructor	231105 (flw) 1) ochory/main/framework/source/scimitar/engine/sourc@too/lvoicedebugger.com/20)	623 525	25680
b scimitar: SoundLocali	zedVoiceManager:ConstructDr	energy in the participation many and the work (our celection and in the control control control and the contro	535	25665
P scimitar::SoundLocali	redVoiceManager:ConstructDe	bug VoiceReguest + 1F75F19 (f/w) \losborn\main\rainbowsix\source\scimitar\rainbowsix\sound\sound\sound\sound\source\scimitar\rainbowsix	535	3749
P scimitar:SoundLocali	zedVoiceManager:ConstructDe	ebug VoiceRequest + 1F75F3A (f\w\1\osborr\main\rainbowsix\source\scimitar\rainbowsix\sourd\sound\sound\calizedvoicemanager.cop/493)	535	17962
scimitar::SoundLocali	zedVoiceManager::ConstructDe	ebugVoiceRequest+1E75F66 (f\w\1\osborn\main\rainbowsix\source\scimitar\rainbowsix\sound\soundlocalizedvoicemanager.cpp.494)	535	5350
scimitar:Duplication	Aanager::DuplicateName+0x7B		491	13329
scimitar::NavigateMo	veToDestination::Duplicate+2C	264DD (f:\w\1\osborn\main\rainbowsix\source\scimitar\rainbowsix\ai\entitylogic\navigate\navigatemovetodata.cpp:295)	468	6245
D scimitar::Destruction(CompoundFragment:AddToWo	orld+0x1EA	443	33189
scimitar:Localization	TagConfig::ReplaceTags+AAC08	83 (f:\w\1\osborn\main\framework\source\scimitar\engine\core\localizationtagconfig.cpp;492)	381	6343

Memory Connections Service Status Error List

🚺 0 🔔 0 💽

GAME DEVELOPERS CONFERENCE' March 14–18, 2016 · Expo: March 16–18, 2016 #GDC16



Visualize Dashboard Settings



\nilotfacade cn

Telemetry Uses Cases

- Performance Metrics
- Spikes Detection
- Load Time Metrics
- Startup Time Metrics
- Compile Time Metrics
- User Focus Metrics
- Centralized Logs
- Memory Tracking

- Buffers/Pools Size
 Tracking
- Used Assets/Localization Tracking
- Network Replication Debugging
- Bandwidth/Latency Metrics
- Editor MTBC Stats



O UBISOFT

Q Search

🝷 🛕 📼 🛨 🝷 🚯 🗣 Maurizio De Pascale

Home > 🗁 R6 - Production > 📺 Performance > 📶 Performance 😭

PVP Average FPS Leaderboard (last day)								Percentage of Frames below 60 FPS Leaderboard (last day)									
44.82	YACHT	TDM - SECURE AREA	PS4					11	•	97.98	HOUSE	TDM - BOMB	PS4				
47.54	CLUB HOUSE	TDM - HOSTAGE	PS4					1		95.65	CLUB HOUSE	TDM - HOSTAGE	PS4				
50.92	CHALET	TDM - BOMB	PS4					1		90.90	YACHT	TDM - SECURE AREA	PS4				
51.93	KAFE DOSTOYEVSKY	TDM - SECURE AREA	PS4							89.24	KAFE DOSTOYEVSKY	TDM - SECURE AREA	PS4				
52.13	KANAL	TDM - HOSTAGE	PS4							83.80	HEREFORD BASE	TDM - BOMB	PS4				
52.39	HOUSE	TDM - BOMB	PS4							74.97	HEREFORD BASE	TDM - SECURE AREA	PS4				
55.37	YACHT	TDM - HOSTAGE	PS4							73.99	KANAL	TDM - HOSTAGE	PS4				
56.52	HEREFORD BASE	TDM - BOMB	PS4							62.70	CHALET	TDM - BOMB	PS4				
57.40	HEREFORD BASE	TDM - SECURE AREA	PS4							54.79	YACHT	TDM - HOSTAGE	PS4				
59.86	CONSULATE	TDM - HOSTAGE	XBOXONE					1		51.14	OREGON	TDM - HOSTAGE	PS4				
59.98	CONSULATE	RESCUE HOSTAGE	PS4							48.40	YACHT	TDM - BOMB	XBOXONE				1
60.47	HOUSE	HOSTAGE	XBOXONE		1					46.56	KANAL	TDM - BOMB	PS4				1
60.53	HEREFORD BASE	SECURE AREA	XBOXONE							44.70	CONSULATE	TDM - HOSTAGE	XBOXONE				
60.66	YACHT	TDM - BOMB	XBOXONE							42.06	YACHT	TDM - HOSTAGE	XBOXONE				1
60.83	HEREFORD BASE	CONTAINMENT	PS4		1					40.80	PRESIDENTIAL PLANE	TDM - SECURE AREA	PS4				
61.23	YACHT	TDM - HOSTAGE	XBOXONE							34.73	KAFE DOSTOYEVSKY	TDM - BOMB	PS4				
61.66	OREGON	TDM - HOSTAGE	PS4							33.53	HEREFORD BASE	TDM - HOSTAGE	XBOXONE				1
61.76	PRESIDENTIAL PLANE	SECURE AREA	XBOXONE							33.18	HOUSE	HOSTAGE	XBOXONE				
61.88	CHALET	RESCUE HOSTAGE	PS4							32.28	KAFE DOSTOYEVSKY	TDM - SECURE AREA	XBOXONE			1	
62.32	KANAL	TDM - BOMB	PS4							31.28	CONSULATE	RESCUE HOSTAGE	PS4				
62.74	PRESIDENTIAL PLANE	TDM - SECURE AREA	PS4							28.54	KAFE DOSTOYEVSKY	TDM - BOMB	XBOXONE			1	
62.80	OREGON	SECURE AREA	XBOXONE					•	*	26.60	BANK	TDM - HOSTAGE	PS4				· · · ·









</>
 </>
 Anvil Global Dashboard Legend

8 ×

The Anvil MTBC is computed with the running time capped to 8 hours and includes the Scimitar Toolmode and Guildlib crashes.





Agenda

- Intro
- Unified Telemetry Rationale / Design
- Rainbow Six Siege Telemetry
- Postmortem
- Q&A



Definition of Telemetry

"Telemetry is the highly automated communications process by which measurements are made and other data collected at remote or inaccessible points and transmitted to receiving equipment for monitoring."

source: Wikipedia



Definition of Telemetry

Telemetry is the high y automated communications process by which measurements are made and other data co ected at remote or inaccessible points and transmitted to receiving equipment for monitoring "

source: Wikipedia



Use Cases

- Stats Gathering
- Events
- State Snapshots
- Live Debugging

Current Tech

- Logging Systems
- Tracing Libraries
- Metrics Collection
- Memory Profilers
- Performance Profilers
- Physics Debugger
- Animation Debugger

(file)
(file)
(network)
(file)
(file)
(live tool)
(live tool)



The Need for Unified Telemetry

Scattered Tools

Scattered Data

Scattered Knowledge



Non Uniform Telemetry Data





Multiple Processes





Large Teams / Multisite Develop





Unified Telemetry



Unified Telemetry

1. A single pipe for all telemetry data




Unified Telemetry Stream





Unified Telemetry

- 1. A single pipe for all outgoing telemetry data
- 2. Universal timestamping / ID



Universal Timestamp / ID





Unified Telemetry

- 1. A single pipe for all outgoing telemetry data
- 2. Universal timestamping / ID
- 3. A scalable infrastructure to
 - 1. Collect
 - 2. Process (Custom)
 - 3. Store
 - 4. Retrieve





Live

Debugger





Current Tech, Extended

- Logging Systems
- Tracing Libraries
- Metrics Collection
- Memory Profilers
- Performance Profilers
- Physics Debugger
- Animation Debugger

(telemetry, file) (telemetry, file) (telemetry, network) (telemetry, file) (telemetry, file) (telemetry, live tool) (telemetry, live tool)



Benefits

- Simpler Tools
- Cross Domain Analysis
- Team Wide Analysis of non-stats Data
- Easier Collaboration





Agenda

- Intro
- Unified Telemetry Rationale / Design
- Rainbow Six Siege Telemetry
- Postmortem
- Q&A



Telemetry Stream

Lossless Ordered Stream of Heterogeneous **Binary Encoded Events**





C++ Client

• Layered

- Engine/platform agnostic base (C++11)
- Engine/Platform integration code (PC, PS4, XB1)
- Completely Passive
 - No memory allocations
 - No implicit I/O
- Modular & Configurable
 - Runtime Bit Mask per class of events



Telemetry Primitives

- Counter
- Value
- Constant
- GraphSettings
- Marker
- Scope
- Log

- BinaryData
- TextData
- SendFile
- Task
- Resource
- ProcessInfo



Telemetry Primitives (Scimitar)

- CPU Frame
- GPU Frame
- Engine Update
- Graphics Update
- ProfilerStreaming

- MemoryEvent
- UserInfo
- CodeDataSound
- Tainted
- •



Telemetry Primitives (Rainbow6)

- Match
- Round
- Map
- GameMode

- GameType
- GameplayEvent
- LocalizationEvent
- • •



C++ API Usage Examples

//track destructible entities creation
TELEMETRY_HI_FREQ_COUNTER("[Engine][EntityCreate] scimitar::DestructibleComponent");

//Generate Graph data for latency
TELEMETRY_GRAPH_SETTINGS("Name=latency; Unit=ms; Color=red; Group=Network;");
TELEMETRY_VALUE("latency", sampledLatency);

//Record connected user
TELEMETRY_MARKER_FORMAT("[Gameplay][Network] user connected {0}", username);

```
//Track loading time for maps
{
    TELEMETRY_LOW_FREQ_SCOPE_FORMAT("[Loading] Map {0}", mapName);
    FastLoadData(mapName);
```



C++ API Usage Examples

//Save profiler snapshot and collect file centrally
auto&& const filename = Profiler::GetFilename();
Profiler::SaveToDisk(filename);
TELEMETRY SEND FILE(filename);

//Record settings after recursive inclusion of all ini files
TELEMETRY TEXT DATA("IniSettings", settings.ToString());

```
//Send Begin/End Frame Markers
SCIMITAR_TELEMETRY_BEGIN_CPU_FRAME(frameNumber);
SCIMITAR_TELEMETRY_END_CPU_FRAME();
```

//Send Gameplay specific info
R6_TELEMETRY_BEGIN_ROUND(mapName);
R6_TELEMETRY_END_ROUND();





C++ Client Initialization

- Init
 - Very first line in main()
 - Uses provided temporary buffers
- Connect
 - Called after engine has been initialized
 - Establishes connection (or setup file output)
 - Flushes data and switches to normal behavior



C++ Client Performance

- Queues of buffers
 - 16MBs Total for RainbowSix
- Lockless access to buffers
 - Uses a Read-Copy-Update strategy
- Hierarchy of TLS buffers
 - When global ordering is irrelevant
- Ammortized Cost per Global Primitive:
 RDTSC + 3 CMPXCHG + REP MOV



C# Client

- A Mirror of the C++ API
 - Less performance obsessed
- Pure C#
 - no P/Invoke
 - no managed C++
- Supports Async Data Transfer
- Uses [Conditional] to be compiled out



C# API Usage Examples

//Collect file

```
Telemetry.SendFile("user.ini");
```

//track focus switch

Telemetry.Counter("[Anvil][Tool] Focus Switch", +1);

//Record events

Telemetry.Marker("[Anvil][Tool] Plugin {0} Loaded", pluginName);

//Track loading time for maps

using(Telemetry.TimingScope("[Anvil][Loading] Map {0}", mapName))

```
Scimitar.LoadWorld(mapName);
```





Network Usage





Adaptive Scalability





Telemetry Receiver

- Receives data fast
 - to avoid buffer overruns on client
- Dispatches deserialized data to Processors
- Used as
 - Local Receiver
 - Global Receiver



Telemetry Processors

- Aggregate Data
- Analyze Data
- Transform/Forward Data to visualizers
 - (e.g. Local Tools)
- Store Data into DB



C# Processor Examples

```
public class CountersStreamProcessor : TelemetryStreamProcessor
   void OnEvent(StreamOpenEvent evnt, Guid guid) ...
   void OnEvent(EndOfPrologueEvent evnt, Guid guid) ...
   void OnEvent(StreamClosedEvent evnt, Guid guid) ...
   void OnEvent(ProcessInfoEvent evnt, Guid guid) ...
   void OnEvent(AnvilInfoEvent evnt, Guid guid) ...
   void OnEvent(ScimitarInfoEvent evnt, Guid guid) ...
   void OnEvent(EndOfProcessingEvent evnt, Guid guid) ...
   void OnEvent(RecordNameMappingEvent evnt, Guid guid) ...
   void OnEvent(CounterEvent evnt, Guid guid) ...
   void OnEvent(RecordSlotMappingEvent evnt, Guid guid) ...
   void OnEvent(HighFrequencyCountersEvent evnt, Guid guid) ...
   void OnEvent(BinaryDataEvent evnt, Guid guid) ...
   void OnEvent(TaintedDataEvent evnt, Guid guid) ...
}
```





Scalability

• Optional Local Telemetry receiver

• Global Telemetry receivers

Centralized NoSQL Database



Infrastructure Performance

- Local Telemetry Receiver
 - Real-time processing on typical workstation under typical load (i.e. 1 Editor, 1 Engine)
- Global Telemetry Receiver
 - But more streams (500~1000 on Rainbow Six)
 - Up to 30~60 minutes behind, during busy periods
 - Peak on Rainbow Six: 300+ GBs / day



Hardware Spec

- Intel XEON
- E5-1650 v2 @ 3.50 Ghz
- 32/64 GB RAM



GAME DEVELOPERS CONFERENCE' March 14–18, 2016 · Expo: March 16–18, 2016 #GDC16

Telemetry Server Stal ×

🗲 \rightarrow C 🗋 r6-mongodb.ubisoft.org/5601/#/dashboard/Telemetry-Server-Status?_g=(refreshInterval:(display:'15%20minutes',pause:!f,section:2,value:900000),time:(from:'2015-10-06T00:52:59.4392',mode:absolute,to:'2015-10-07T04:21:35.3272'))&_a=(filters:!(),panels:!((col1 😓))

o

-





Data Visualization

- Custom Tools
- Kibana
- Tableau
- Custom Web Interface





GearStudio



GDC[®] GAME DEVELOPERS CONFERENCE[®] March 14–18, 2016 · Expo: March 16–18, 2016 #GDC16

Compile Stats Dashb ×

Kibana



\nilotfacade con

- 🗆 🗙

GDC[®] GAME DEVELOPERS CONFERENCE[®] March 14–18, 2016 · Expo: March 16–18, 2016 #GDC16

Web Interface











Centralized Data Storage

MongoDB



• main storage, documents and files (GridFS)

- ElasticSearch
- replicated data, consumed by Kibana



Offline Support

- Just save to disk in a receiver is not available
- e.g. XLC
- Each Receiver can load and process offline streams

Wire Protocol

- Binary Encoded
 - Memcpy, no endian-swap on x64
- Frames (MessageID, Length, Payload)
 - Can skip unsupported events
- Timestamps not part of the protocol
 - Even though is in almost every message type
- Supports 7bits encoding
 - But we never had to use it



Agenda

- Intro
- Unified Telemetry Rationale / Design
- Rainbow Six Siege Telemetry
- Postmortem
- Q&A
Telemetry Uses Cases

- Performance Metrics
- Spikes Detection
- Load Time Metrics
- Startup Time Metrics
- Compile Time Metrics
- User Focus Metrics
- Centralized Logs
- Memory Tracking

- Buffers/Pools Size
 Tracking
- Used Assets/Localization Tracking
- Network Replication Debugging
- Bandwidth/Latency Metrics
- Editor MTBC Stats



Postmortem (Pro)

- Simpler Tools
- Data Cross Correlation
- More Effective Collaboration

Go get a Unified Telemetry System!



Postmortem (Fails)

- Sockets
 - Lesson Learned: don't use blocking sockets from non-background threads
- Optional Timestamp
 - Lesson Learned: bandwitdh never an issue, add timestamp to protocol
- C# Server
 - Lesson Learned: overspec for memory
- Servers Hardware Setup
 - Lesson Learned: don't run out of space on Mongo





Postmortem (Reccomendations)

- Know your Questions before Tracking
 - Tracking is costly. Only do it if necessary
- No Tracking without Owner (not you)
 - Both tracking and data rots quickly
- Having Data is good
 - Having too much data is bad
 - Having bad data is a dangerous





What's Next

- Stress tested in full production cycle
 - Rainbow Six Siege
 - Unannounced Project
- Close the loop
 - Record/Replay/Automated Testing
- Internal Network Only
 - yet multisite (North America, Europe, Asia)
 - Would it work on the Internet?

Special Thanks

- Ubisoft
- The R6 Team
- The R6 Tools Team
- Mark Besner
- Gabriel Langelier

- Florent Jousset
- Ouamer Dahmani
- Jean-Francois Richard
- Sebastien Lussier
- Julien Merceron



Thank You!

GAME DEVELOPERS CONFERENCE March 14–18, 2016 · Expo: March 16–18, 2016 #GDC16



Questions?

maurizio.depascale@ubisoft.com

GAME DEVELOPERS CONFERENCE March 14–18, 2016 · Expo: March 16–18, 2016 #GDC16