

## In it for the long run: Sustaining mobile hits over years

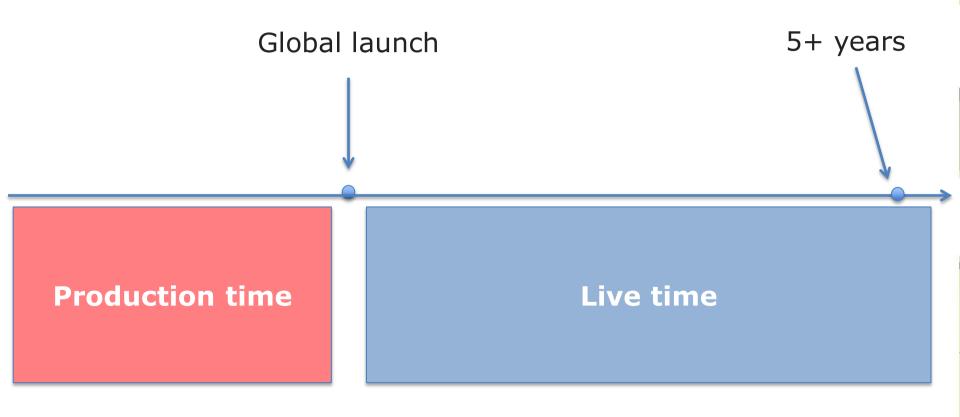
#### **Sophie Vo** Product Lead at Wooga

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### The 4 key pillars

- 1. Big features
- 2. Events
- 3. Content & frequency
- 4. Smart automation



#### About myself...



- 7+ years in the mobile gaming industry
- Live games expertise





2009-Today









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2013-Today







# Wooga

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## 4 key pillars

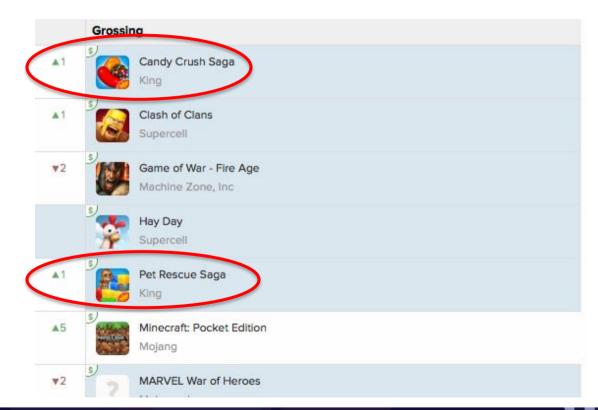
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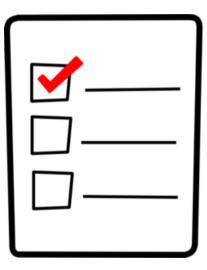








#### Long term retention=> Missions





Is it fun enough?



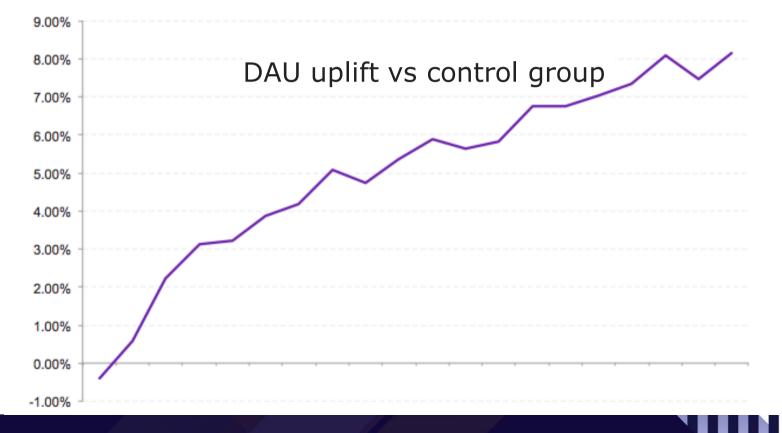
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#### 7 bonus levels in Diamond Dash



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#### Was it worth the risk?





#### **Key facts**

- 3 months development
- Parallel development
- +5% DAU
- +8% 60-days retention %
- +42% revenues

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#### Coop feature => Team Battle







#### **Key facts**

- 4 months development
- First coop' feature in a puzzle game
- +10% DAU
- +60% revenues

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Send iTunes Gifts

#### Takeaways

- Taking risks pays off
- But, minimize that risk
- Test, playtest, a/b test
- Leverage marketing opportunities
- 1-2 times per year

#### Big features have big impact



## 4 key pillars

1. Big features

#### 2. Events

- 3. Content & frequency
- 4. Smart automation





#### Don't miss an opportunity







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#### Example 1: double XP

- 3-5 days of development
- +50% revenues







# Example 2: empowered boosts

- 1week of development
- +30% revenues



#### Example 3: Tower v1

- 1 month development
- ++ participation rate
- ++ replay value
- + monetization
- +/- cannibalization in activity

#### => New currency systems



#### **Takeaways**

- Events are very good ROI
- It supports big features development
- Risk is pretty low

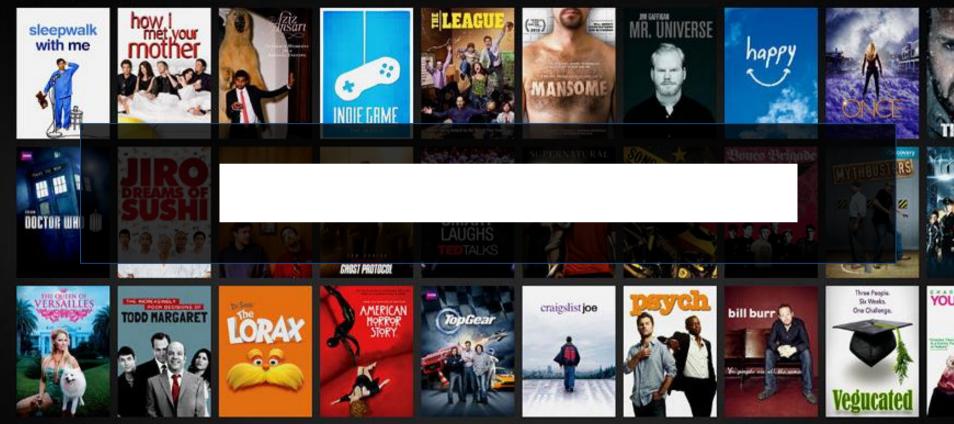
#### Events: good for experiments, good for Live Ops!



## 4 key pillars

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#### New Releases

















#### **Live Ops development**

- 20 new levels every 2 weeks, dynamically
- 1 event live per week
- Bug fixes
- Staff: 3 level designers, 2 artists, 2 devs





#### **Feature development**

- 1 big feature per semester
- 1 new event developed per month
- Game revamp (UI, new user funnel...)
- Technical refactoring
- Staff: 1 game designer, 2 artists, 3 devs





# **Takeaways**

- Ensure a viable content pipeline
- From the launching day!
- Think of parallel development

# Release often, but release well

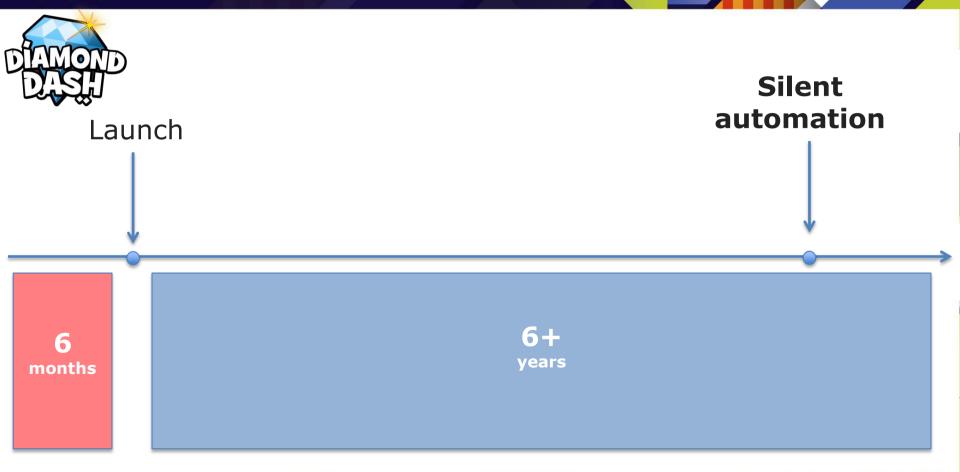


# 4 key pillars

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Sales



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379.840

25

**Events** 

0.

10

Enjoy 1

875 -25 41%

xtra lives 🔂

### **13 event types**



OK

#### Diamond

24

21

2

11

#1261.s

T

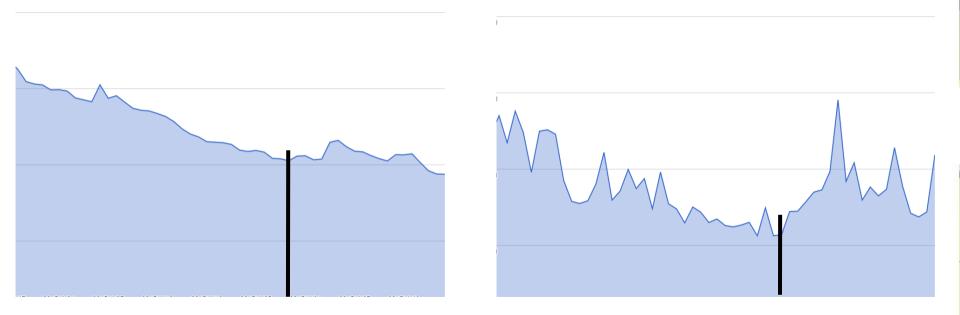
ems with this super I brand NEW Laser a limited time only!

OK

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DAU

### REVENUES





# What else?

- Continuous support of operations
- Store updates
- 1 person, part-time
- Scheduling tool



# **Takeaways**

- Think about <u>scalibility</u> and <u>flexibility</u>
- <u>Automate</u> processes and content
- Plan a scheduling tool for events

### Game automation doesn't mean the end





# **4 recipes for successful Live games**

- Stabilize the <u>Live operations</u>
- Look for <u>big growth</u> opportunities
- Make the most of <u>events</u>
- Embrace <u>automation</u>

















### Thank you! vosophie@hotmail.fr



