

### Forget CPI: Dynamic Mobile Marketing

Heather Gainer
Marketing Manager, User Acquisition Kongregate







#### Heather Gainer

- Marketing Manager, User Acquisitions
- 6 years Marketing: Mobile,
   Web & Email



### The Basics

- CPI = Cost Per Install
  - Not Consumer Price Index
- Performance Marketing
- •LTV = Lifetime Value
- •CPI < LTV



### Table of Contents

- Test Markets vs Global Launch
- Key Performance Indicator (KPI)
- What the Networks are doing well





### Idle Frontier: Test Markets vs Global Launch







### The Game

- In-house developer team, Ultrabit
- Casual Idle/Clicker
- Frontier Theme
- Launch Globally July
   25<sup>th</sup> 2019

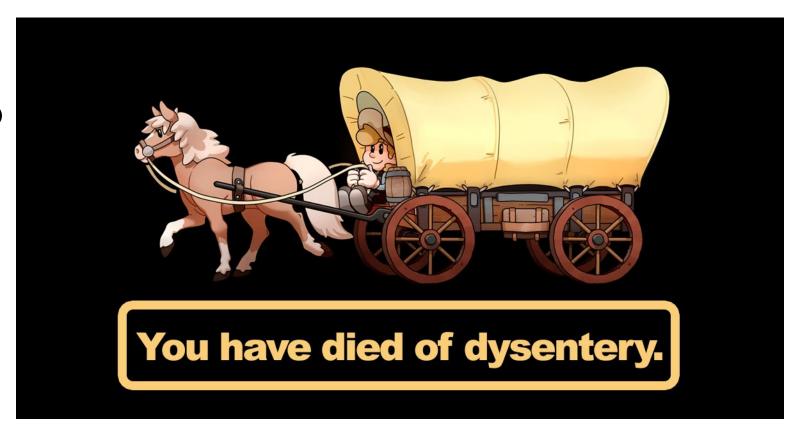






# Test Markets: More than just stability

- Measure early engagement
  - FTUE, retention, buyer %
- Answering is it marketable?
  - The answer is part of the problem





### Test Markets vs Global Users

- Test Market Users:
  - Limited # Country
  - Low OS & Devices
  - Very little targeting or data to target with
  - Keep costs low

- Global Launch Users:
  - All Countries
  - High OS & Devices
  - Precise Targeting
    - Takes time and data to qualify



### Idle Frontier in Test Markets

- •Average CPI: \$1.61 (DK, FI, NL, NO & SE)
  - Almost no targeting other than geo and minimum OS.



#### Global Launch

- •July average CPI: \$4.80 (US)
- •August CPI: \$6.26 (US, AU, CA & UK)
- September CPI: \$6.17(World Wide)







# Key Performance Indicator (KPI)





## Everything backs into CPM



Click Through Conversion Rate Cost Per Install Cost Per 1,000 Rate Impressions



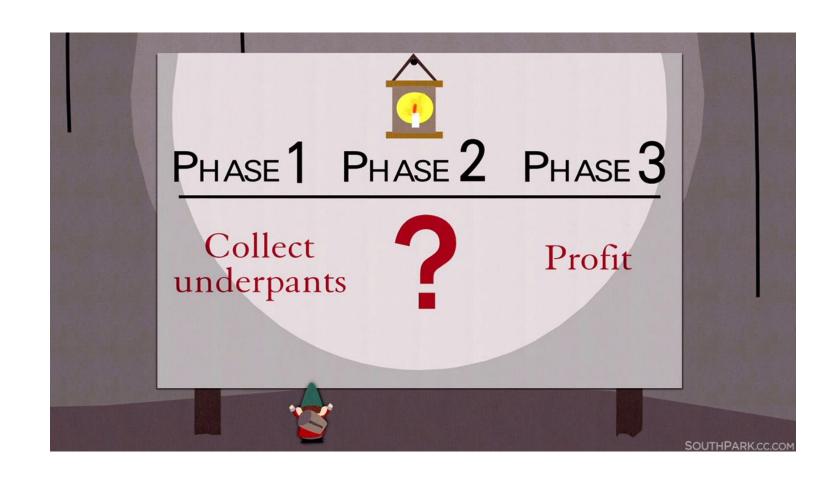
# The marketplace is not static

- Source
- Available Inventory (feature traffic?)
- Who am I bidding against
- Time of year, day of the week, time of day...
- Etc...



### What Metrics should I focus on?

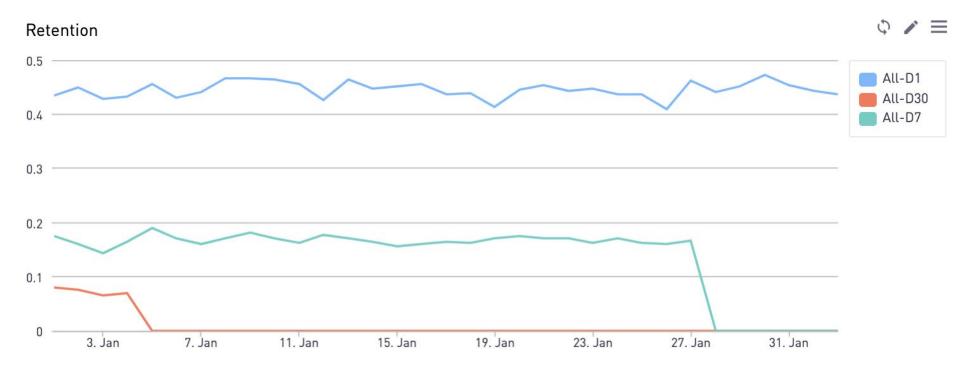
- Profit!
  - Early downstream metrics
  - Long term predictions

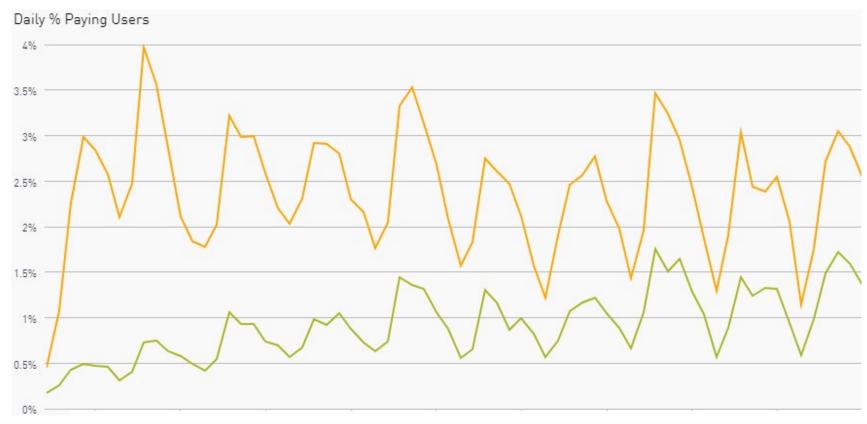




# Early Indicators

- •Retention:
  - D1, D3, D7 & beyond
- •Revenue:
  - D7 Buyer %, D7 ROAS



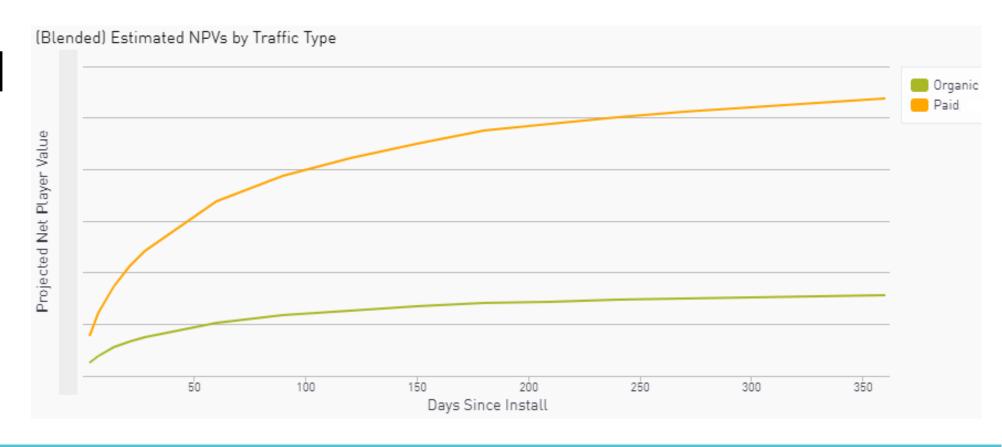




### Lifetime Value

- LTV isn't very descriptive
- We call it DX eNPV
  - Includes Net IAP + Ad Rev
  - Set by date: D30,
     D180, D360, etc.



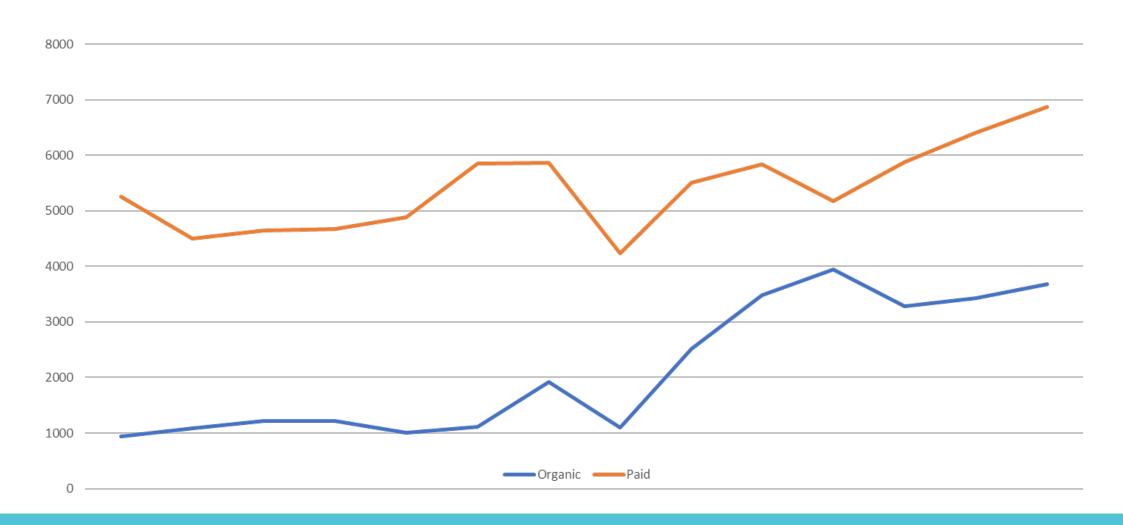




### K-factor

### • "Free" Organic installs we get from paid

Idle Frontier Installs by Day

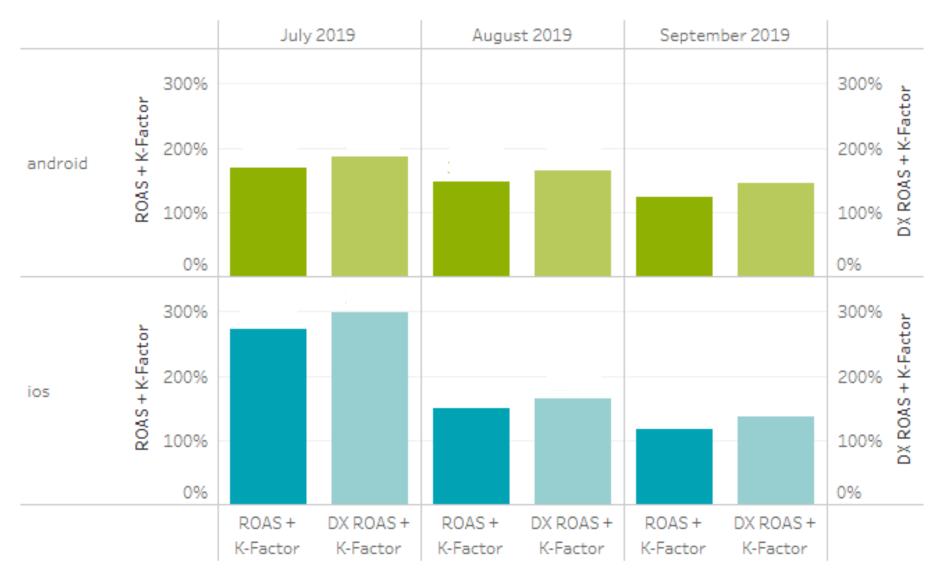




# Actual Revenue vs Projected Revenue

- ROAS = Return on Ad Spend (net rev/total spend)
- •D360 ROAS = eNPV = LTV... a rose by any other name.

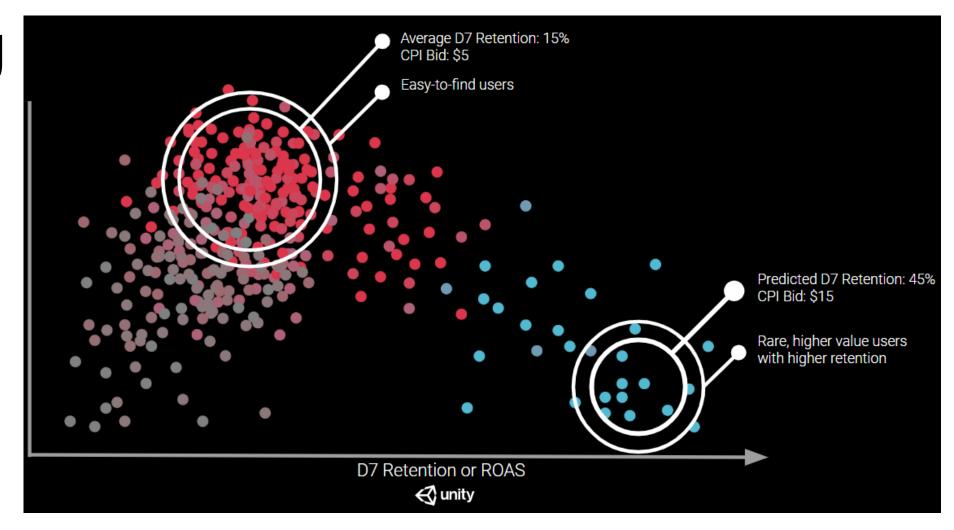
K-Factor Lifetime vs. DX





# You get what you pay for

- More granular targeting
- Beyond the install:
  - Dynamic CPI
  - "Qualified Users"







### The Networks







# Facebook Value Optimization (VO)

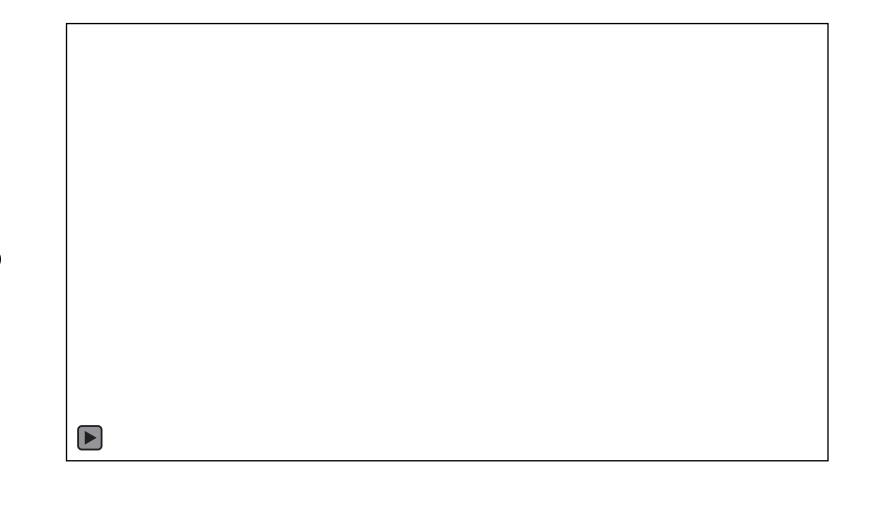
- The Social Network
- Making the most use of all Facebooks user level data!
- Pro-tip: don't set a minimum ROAS





# Google Ads In-App Actions

- The Search Network
- Purchase as your "Action"
- Pro tip: Use Firebase
  - 10 purchases per day for 3 weeks. Buyer 2% = minimum 10,500 installs.
  - \$30K just to learn





### IronSource

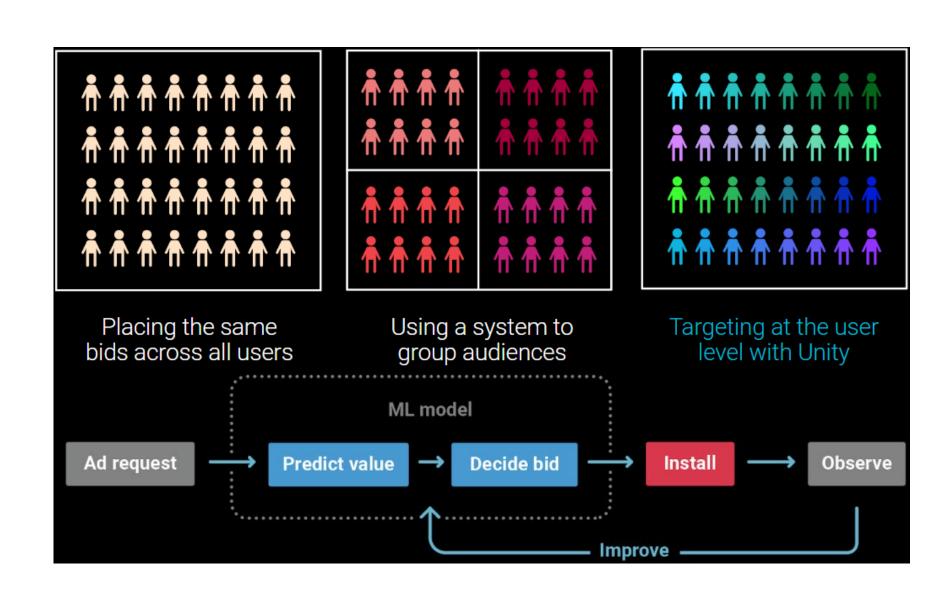
- Rewarded Video network
- •Predictive analysis & continuous auto-adjustment.
- •Ad Revenue + IAP Revenue = better ROAS bidding!

○ 3571065 RV Playable - Run Rabbit - Android - US, UK, CA, AU, NZ				*	Unite	ed States 🔻	iii 1 Aug 2018 - 30 Sep 2018	
plication	Bid 🐧	Impressions	Installs	\$ Spend	D7 Ad Rev.	D7 IAP Rev.	D7 Total Rev.	D7 ROAS
162071: Luna Park Empire	\$1.14	1,795,050	18,727	\$18,125.48	\$4,146.49	\$1,906.84	\$6,053.33	33.40
157019: Easter Egg Hunt	\$1.36	789,461	8,429	\$10,731.98	\$2,870.71	\$2,127.57	\$4,998.28	46.5
162603: Hit The Clown	\$0.52	1,651,179	18,948	\$10,119.84	\$1,754.55	\$1,555.14	\$3,309.69	32.7
173855: Talking Cat	\$0.73	1,099,651	17,234	\$9,959.91	\$2,466.45	\$1,126.68	\$3,593.13	36.0
160389: Gold Rush	\$1.12	1,159,403	11,726	\$7,127.95	\$1,632.75	\$659.39	\$2,292.14	32.1
47468: Racing Bonanza	\$1.31	609,451	5,078	\$5,049.28	\$929.26	\$799.08	\$1,728.34	34.2
69751: Carnval Rush	\$1.02	305,401	6,047	\$4,494.54	\$1,122.52	\$1,016.90	\$2,139.42	47.6
164421: Petting Corner Empire	\$0.96	375,582	6,887	\$4,344.52	\$987.70	\$709.08	\$1,696.78	39.0
153949: Snake vs. Falafel	\$1.23	146,224	1,510	\$2,315.87	\$302.46	\$133.85	\$436.31	18.8
101977: Laguna Story	\$2	204,219	1,107	\$1,911.40	\$536.66	\$224.72	\$761.38	39.8
14066: Cupcake Rush Saga	\$0.81	168,007	1,337	\$1,673.87	\$315.19	\$178.79	\$493.98	29.5
9613: Super Solitaire	\$2.02	112,088	1,302	\$1,469.30	\$300.56	\$103.86	\$404.42	27.5



# Unity

- Rewarded video network
- User level targeting
- Needs at least 10 purchases, but more is better.
- •Pro Tip: set a realistic ROAS target and don't blacklist or whitelist.





#### Moloco

- Demand Side Platform (DSP)
- Real Time Bidding (RTB)
- •Machine Learning with human monitoring.



MOLOCO





# Summary

GAME DEVELOPERS CONFERENCE MARCH 16-20, 2020 | #GDC20





# Forget CPI: Bid Deeper

- Retention
- Purchases
- •ROAS





# My point is...

- CPIs don't really matter as much anymore.
- Use bidding strategies that make sense for your game.



### Questions?

- Contact me via Kongregate.com username: Heather
- Want to work with Kongergate? Email BD@Kongregate.com

