### GDC

# IDENTIFY YOUR PLAYERS' BUILDS FROM IN-GAME DATA THE BAT APPROACH

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GAME DEVELOPERS CONFERENCE | July 19-23, 2021

# SUMMARY

PART 1 INTRODUCTION

> PART 2 JOURNEY

APPROACH & EXAMPLES

PART 4 KEY LEARNINGS



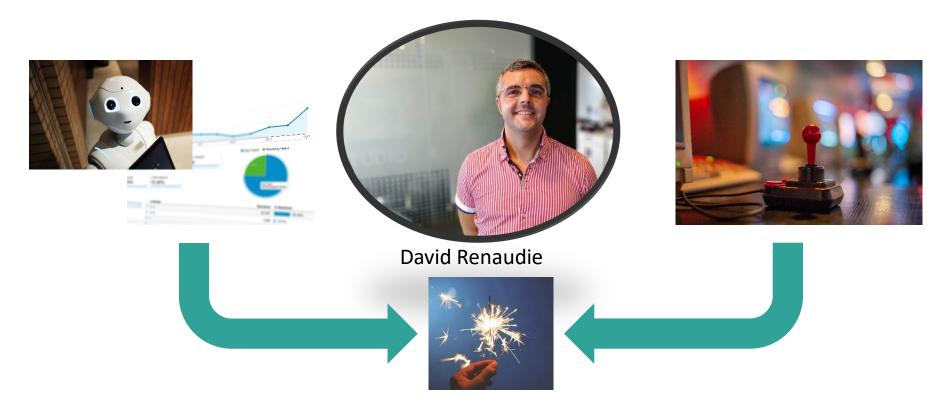


### PART 1 INTRODUCTION





### WHO AM I



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#### MASSIVE ENTERTAINMENT | A UBISOFT STUDIO







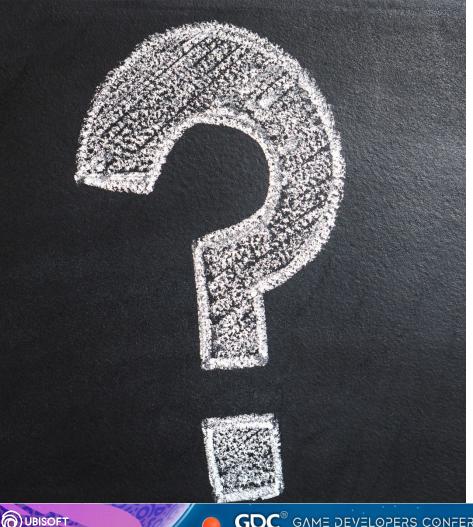




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### **PROBLEM SPACE**

Title update



Goal





Character configurations Builds

**Stakeholders** 







### **CHALLENGES**



Data is big



Unsupervised machine learning is hard



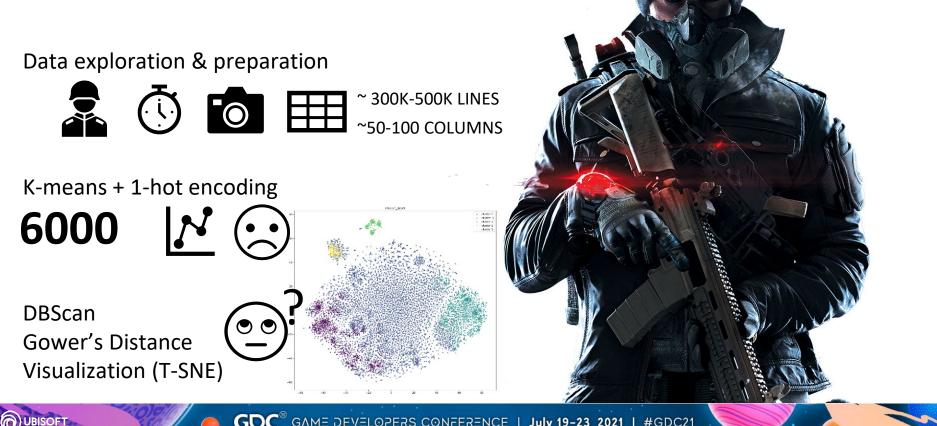
Results interpretability is key

# PART 2 AJOURNEY





## **EXPLORATION**











#### THE IDEA IN A NUTSHELL: BAT

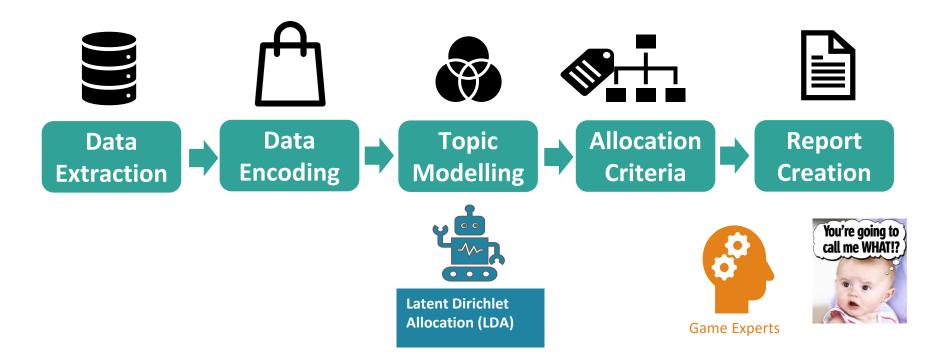
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# PART 3 METHOD & EXAMPLES



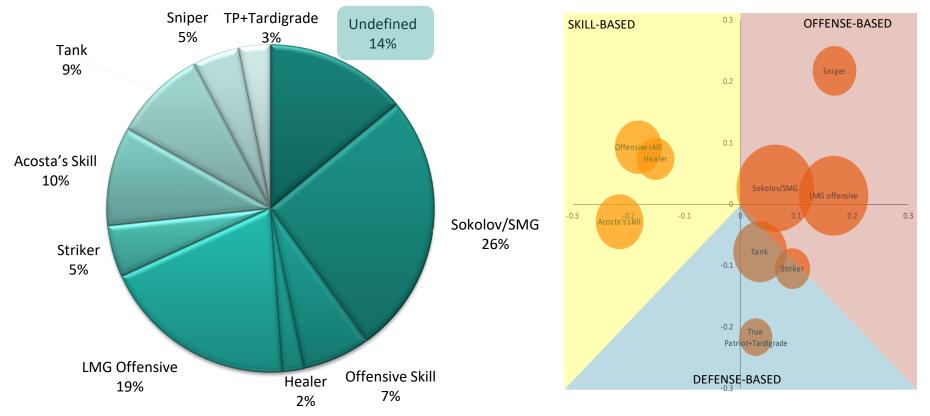


### **HOW IT WORKS**



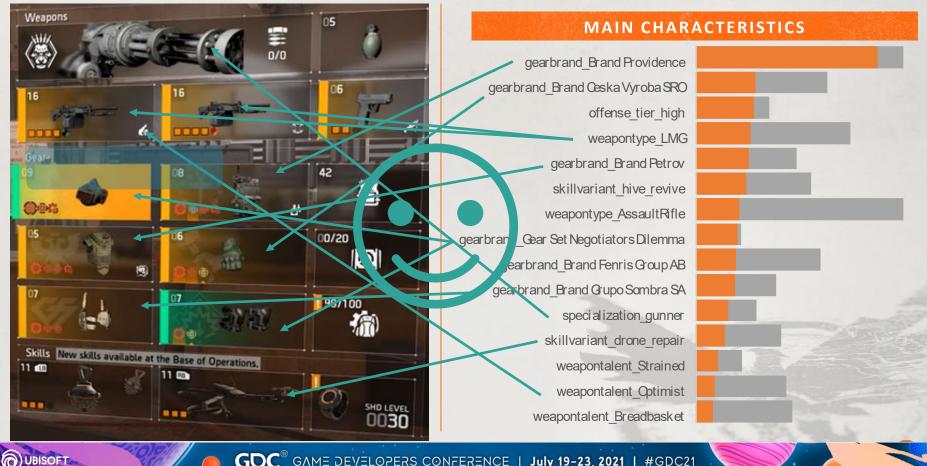
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### **RESULTS**





#### **BUILD: LMG OFFENSIVE**



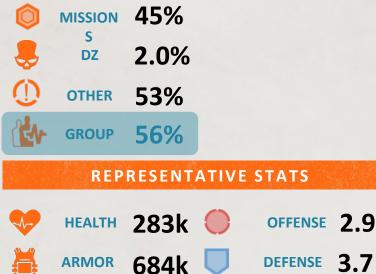


### **BUILD: HEALER**





#### **AVG MISSION COMPLETION TIME 38 min PLAYTIME SPLIT**



PLAYER POPULARITY

**9k PLAYERS** 

SKILL-

POWER 5.06

2%

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3.7

12.3

UTILITY

# **BUILDS EVOLUTION**





### **FEEDBACK**



"When we were **planning TU12**, we knew we needed to focus on something other than offensive build - any fool could see that was the dominant strategy for top-level players - but we had trouble really **identifying where players really focused their strategies**. So we looked at the **Player Builds data** and saw that we really didn't have competitive builds which made use of the drones and turrets. **Skill builds were relatively unpopular**, and even those tended to focus on status effects or big damage.

**So we went all in**, we made a new gear brand to boost all skills, and a gearset to focus on long-sustain deployable skills. An exotic weapon with damage based on skill cores and which boosted equipped skills, and an exotic gear piece which boosted skills further and did not dominate the more valuable backpack and chest slots.

And we saw the results with the next builds report. Not only was the new gear seeing wide acceptance, but that prompted players to dive deeper into skill builds which didn't even utilize the new gear. The insight from the Player Builds data led us down the right path to spur our players to experiment more."



*Trick Dempsey Expert Game Designer @ The Division 2* 

# PART 4 LEARNINGS





#### DIFFICULTIES



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#### **SNAPSHOTTING POLICY**

How to make sense of micro changes in character configurations?

#### FREQUENCY-BASED + PLAYTIME-BASED

#### NUMBER OF CLUSTERS

How to choose number of builds?

TOPIC COHERENCE METRIC + GAME EXPERTISE

#### **CONTROLLING 'UNDEFINED'**

Where to put the limit for the 'undefined' group?

NORMALIZED ENTROPY + THRESHOLDING





#### **TAKEAWAYS**

#### **IT IS POSSIBLE**

We have an operational solution: simple, fast and scalable

Top 3 priorities: data quality, data quality, data quality

#### THE DEVIL IS IN THE DETAILS

Smart data encoding based on game knowledge is key to success, not machine learning per se Exception by design: unique items & abilities

#### **IT CAN BE ADAPTED TO MANY GAMES**

Regular title updates, high volume of players, mechanics for builds variety

Any game with (light-) RPG mechanics, loot, character customization



# THANKYOU

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