Voice Games

Past, Present and Future

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Co-founder/CEO, Doppio

@valadaj

We are the world's leading voice game developer
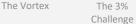
The complete voice games stack
- World-class team
- Cutting-edge technology
- Voice-tailored tools
- Growing player network

GROUNDBREAKING VOICE GAMES

Always pushing the envelope and challenging the status quo.

The Vortex

The 3% Challenge

PAC-MAN™ Waka Waka

Voice Quest

INDUSTRY RECOGNIZED EXPERTISE

Sought after by key innovators in the space

amazon • Google • SAMSUNG • NETFLIX

BANDAI NAMCO™ • zoom • WB • Mercedes-Benz • cerence™

TOP GROSSING FOUNDING TEAM

Passion for games and the right experience and connections. Working together since 2012.

EA • BANDAI NAMCO • BIOWARE • playfish • DIGITAL CHOCOLATE

The Simpsons • DragonBall Z • Harry Potter

minions • MASS EFFECT • DOCTOR WHO

NEED FOR SPEED • Dragon Age • FIFA

Voice

is the new touch

What are voice games?

Not quite audiogames

Real Sound Kaze no Regret (1999)

Not quite "noise games"

The Legend of Zelda (1986)

Voice-Activated
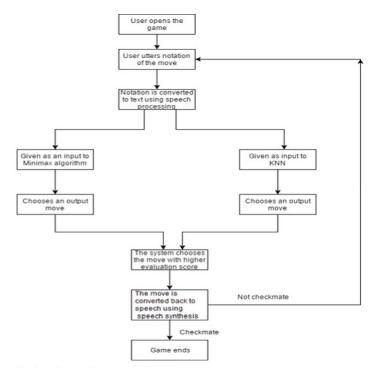
Not necessarily a new thing

Voice Chess (1973)
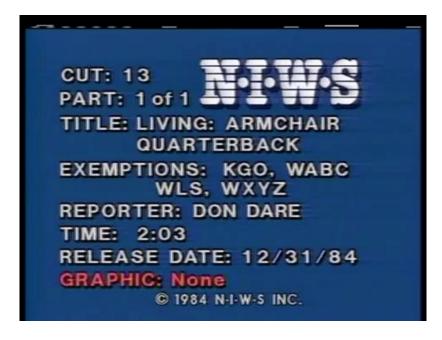

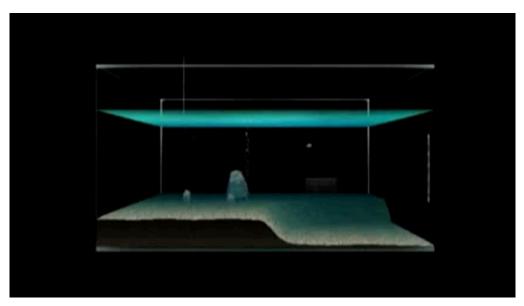Fig. 1. Proposed system architecture

Not necessarily a new idea in games
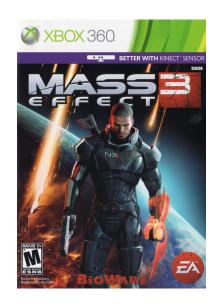

Halcyon (1985)

Not necessarily voice-only

Seaman (1999)

Not necessarily voice-only

Mass Effect 3 (2012)
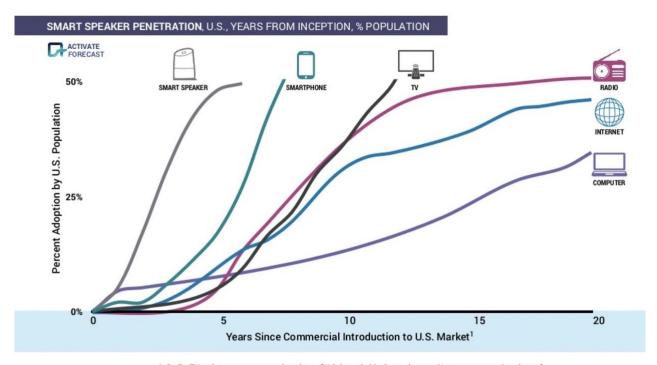
Not just
Smart Speaker games

But.. Smart Speakers are driving their adoption today

Smart Speaker Penetration

SMART SPEAKER PENETRATION, U.S., YEARS FROM INCEPTION, % POPULATION

ACTIVATE FORECAST

SMART SPEAKER

SMARTPHONE

TV

RADIO

INTERNET

COMPUTER

Percent Adoption by U.S. Population

50%

25%

0%

0   5   10   15   20

Years Since Commercial Introduction to U.S. Market[1]

1. Radio, TV, and computer measured as share of U.S. households. Smartphone and Internet measured as share of U.S. population.
Sources: Activate analysis, U.S. Census Bureau, World Bank

activate

THE WALL STREET JOURNAL
D.LIVE

So what can you do
with Smart Speakers?

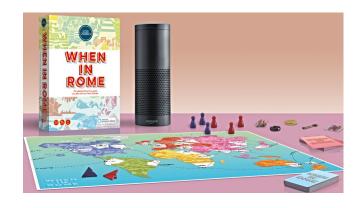# Knowledge / Trivia / Quiz

Jeopardy (2016)
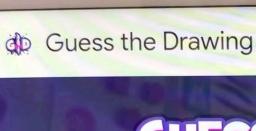
Companion Experiences

Destiny Ghost (2017)

When in Rome (2018)

And now..
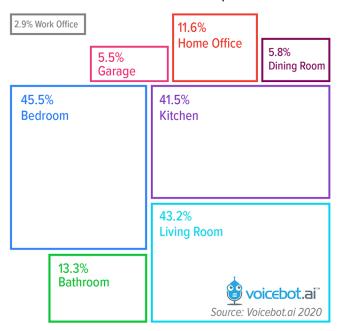Smart Displays too!

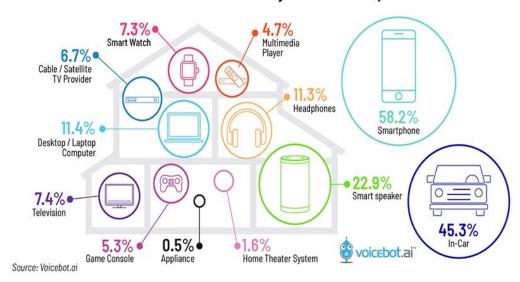# GUESS the DRAWING

Select game mode

Daily

Party

© CoolGames 2020

Audio Design for Voice Games
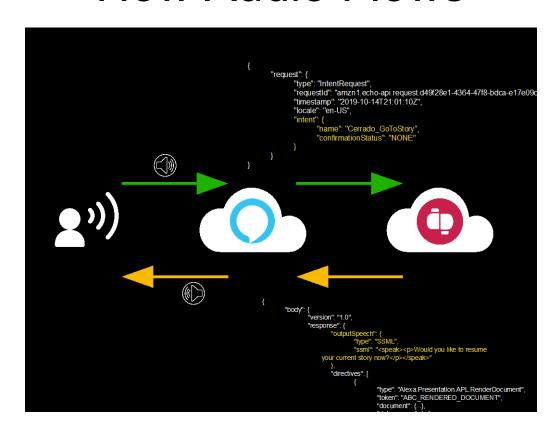
How do people use Voice Assistants?
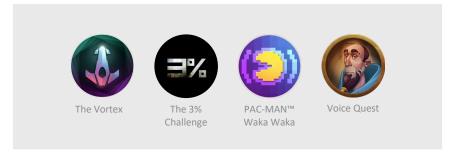

Where Consumers Have Smart Speakers in 2020

2.9% Work Office

11.6% Home Office

5.5% Garage

5.8% Dining Room

45.5% Bedroom

41.5% Kitchen

43.2% Living Room

13.3% Bathroom

voicebot.ai

Source: Voicebot.ai 2020

U.S. Adult Voice Assistant Use by Surface – September 2018

7.3% Smart Watch

6.7% Cable / Satellite TV Provider

4.7% Multimedia Player

11.3% Headphones

11.4% Desktop / Laptop Computer

58.2% Smartphone

22.9% Smart speaker

45.3% In-Car

7.4% Television

5.3% Game Console

0.5% Appliance

1.6% Home Theater System

voicebot.ai

Source: Voicebot.ai

How Audio Flows

The Vortex The 3% Challenge PAC-MAN™ Waka Waka Voice Quest
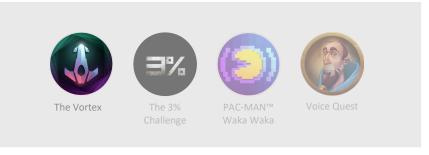
Our Audio Experience with Voice Games

The Vortex   The 3% Challenge   PAC-MAN™ Waka Waka   Voice Quest
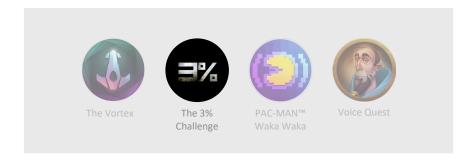
First Iteration: Cross-platform Smart Speaker Support

Lessons Learned

- Pick your platforms and approach wisely!

  - Going Alexa First led to tons of limitations (no background music, no looping, low quality mono mp3 only at 24KHz/48KBps). Assistant was better across the board but came later, so we stuck to lowest common denominator for expeditiousness

  - Dynamic TTS for the dialogue: this decision drove even more limitations: 5 clip limit, no TTS and SFX at the same time (Assistant was better at this stuff too)

The Vortex　　The 3% Challenge　　PAC-MAN™ Waka Waka　　Voice Quest

Next Iteration:
More Voiceovers

The 3% Challenge
Based on the Netflix
Hit Thriller

Original prequel storyline written in collaboration with the TV show writers

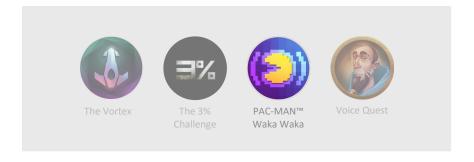The lead actress of the series, Bianca Comparato, lends her voice to the game

Several custom-made voice-based challenges to test your skills

Compete with other players across the globe in weekly tournaments

Lessons Learned

- Lowest common denominator can make sense

- Can use a traditional VO pipeline: in our case enhanced by using TTS during development

The Vortex   The 3% Challenge   PAC-MAN™ Waka Waka   Voice Quest
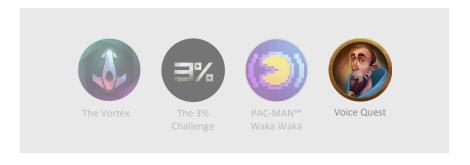
Next Iteration:
Alexa Web Audio

Lessons Learned

- Full Web Audio: Full looping capabilities, music syncing with multiple layers fading in and out, random sfx variations, runtime audio effects (pitch-shifting in real-time for example)

- Taking more control of the microphone: allow animations to play out before prompting for input

- Finding the right quality: moved to ogg (better compression/sound quality) at 24kHz/96kbps (higher bit rate), most assets in mono (due to memory limits on lower-end smart displays) with a few in stereo

Next Iteration:
Assistant Web Audio

60

Mana
21/21

Level 25

Lessons Learned

- More fluid microphone usage led to better satisfaction metrics

- Fine-tuned quality balance: still ogg at 24kHz/96kbps, but with more assets in stereo since we had less layers

Revisiting the Vortex

Lessons Learned

- Lowest common denominator is quite high now: bumped the sampling rate up to 44.1kHz (much better quality) as well as use some music/sfx in stereo; looping ambiences and sfx variations

- Sync it up: super-extensive use of SSML marks to have the screen update in sync with the narration

Bonus: Web Web Audio

JUST SAY THE WORD!

Lessons Learned

- Full streaming microphone: ability to react immediately makes the experience seamless

- More memory, more quality: mp3 at 320kbps/44.1kHz (ogg is not supported unfortunately), stereo tracks and SFX

Final Thoughts

Summary

- Voice is a growing way to interact with games – and it's deeply connected with audio

- Can do it in several platforms - Understand your goals and choose wisely

- You can do quite a lot these days, and things keeps on getting better!

Thanks!

@doppiogames