

# The Power of Introspection: The Fuel that Keeps Teams Resilient

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# Why focus on 'resilience'?

Founded in 2001 in an apartment in Amsterdam, Streamline has grown through the ages of technology revolutions, economic downfalls, and global pandemics.

Our resilience makes us thrive in today's environment, and collectively allowed us to grow product development excellence, supply chain adaptability, and deep ecosystem expertise despite the challenges.



As Streamline evolved from a service provider to a game developer to a publisher, we have:

- Attracted and grew top talent (Talent Retention)
- Built ground-breaking technology and processes (**Creativity**)
- Amassed hard-fought and won experiences (Crisis Management)
- Established leading brands (Business Continuity)

### **Individual Resilience**

### **Team Resilience**

### **Organizational Resilience**

**VUCA-tolerant individuals** (volatility, uncertainty, complexity, ambiguity)

Characterized by high emotional intelligence and desires to introspect and understand who they are, what they're motivated by, and what gives them purpose. Value-oriented

Relationship, network and support structures lifting individuals through wins and challenges.

Built by creating opportunities for team members to understand and challenge each other, through honest and open conversations.

Building the infrastructure to allow business to evolve organically. Organization's ability to lead and drive change within the organization.

Creative, diverse and inspired teams contribute to evolving business models and moving your business forward.







# (1) Individual Resilience

Our hiring process is designed to find and hire **VUCA-tolerant individuals** with high emotional intelligence.

Removing pre-requisites that narrow down the diversity pool.

Diverse teams from all walks of life (sciences, art, finance, hospitality, entertainment, etc.)

Interviews focused on open and frank conversations about who they are and their values.

Open applications



# (2) Team Resilience

We **retain** VUCA-tolerant and high EQ individuals and bring up others around them, building relationships, network and support systems within the organization.

VUCA managers train their teams, nudging them to reflect on their strengths, motivators and fears.

- Regular 1-1s
- Mentorship programs

We organize sessions to reflect, verbalize and connect their feelings with output, as a group. Building trust bank.

- Roundtable discussions
- Book-clubs
- Lunch-and-learns
- Weekly NPS (net promoter score) exercises

Emphasis on meritocracy (Kaizen and performance).



# (3) Organizational Resilience

We let VUCA talents **create** their own career **paths** and have deliberately built our business with contingency and space for innovation, growth and experiments.

Introduction of brands in 2018:

- Diversified revenue streams and customer base
- Introduced focus and specialization of careers

New brands launched after incubation:

- Streamframe
- Day Zero by Streamline
- Strength from independence and strength from building ecosystems.



# (3) Organizational Resilience

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### Lifecycle video game development for entertainment and enterprise sectors. 5 brands designed for diversity & focused growth



#### **TECHNICAL CREATIVE SOLUTIONS**

Tech Artists and Story Tellers focused on media and pioneering game technology.



#### **ENGINEERING THE FUTURE**

Deep game development expertise to solve today's business challenges.



#### **ORIGINAL PRODUCTS**

Licensed Engineers and Designers developing original IP, ports, and remakes.



#### **CREATIVE ARMY AT SCALE**

Artists and 3D worldbuilders focused on exclusive partnerships.



QA, localization, and shipping at rapid pace for global deployment.



150+ Staff

Continents

43 **Nationalities**  4 Published Games



# (3) Organizational Resilience

We let VUCA talents **create** their own career **paths** and have deliberately built our business with contingency and space for innovation, growth and experiments.

Identifying and investing in high potential individuals/products.

- Flat hierarchy
- Decision-making and control
- Safety net created from diversification of revenue stream



## **Individual Resilience**

# **Team Resilience**

# **Organizational Resilience**

Finding VUCA-tolerant and high EQ individuals

Creating environment that can retain those talents

Building the infrastructure to allow business to evolve organically. Organization's ability to lead and drive change within the organization.

Creative, diverse and inspired teams contribute to evolving business models and moving your business forward.







# **THANK YOU**









