

# Using Creative Design to Monetize Virtual Worlds

Presented by Erik Bethke, CEO of GoPets, Ltd.

GameDevelopers
Conference
07

San Francisco, CA



## **Packaged Goods**

#### **Inefficiencies**

- **8** Retail markup
- **8** Shelf space limitations
- Physical Cost of Goods
- inventory and transportation management
- Cartel-like distribution bottlenecks
- High price point puts off consumers
- Propriety formats
- **8** Sales tax
- Content creator and content consumer
- Lack of a free play experience

#### **Advantages**

- **ö** Expensive to market
- **&** Expensive to distribute
- Shelf space only to the top 10 or top 5 titles
- in short, if you are the monster publisher with the monster licenses, you like the packaged goods model
- Only long-term piracy as seen in the music and PC game categories will kill your business as true in most countries





## **Subscription Model**

- **8** Allows for Electronic Distribution
- **8** Retail package for axillary sales
- **8** Neatly solves piracy (note: pirate servers)
- **8** Allows limited demo experience
- **8** Enjoy pre-payment of services from your customers
- Organization thinks like a service company not like a goods company

Perfect right?



## War on Money

Korea: 2003 - 2004

- Ozens and dozens of 3D MMORPGs from Western Fantasy to Eastern Fantasy to Cartoon styled, female and/or children's focused
- Classic Over Supply
- " Prices  $\rightarrow$  zero  $\rightarrow$  Free!
- Open Beta periods were extended from 2 months to 4 months, to 6 months to a year!



### The Item Model

#### The Beginning...

- **8** Play my 3D MMO for Free!
- **ö** Forever Free!
- 👸 Well not really...
  - **ö** (instant reincarnation only \$2)
  - **o** (swords that actually do damage only \$5)
  - **ö** (spiffy armor \$6)

#### **Advantages**

- Invisible transition from beta to commercial
- be Eliminates the Beta Tribe phenomena of users fleeing en mass from one open beta to the next as companies pitifully attempt to monetize their investment
- \* Allows users to gracefully transition from freeloader to nibbler to active consumer to great fat happy customer!



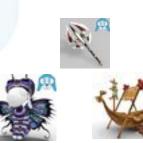
# **Types of Items**

- **ö** Appearance Changing
- **ö** Gameplay Effective
- **8** Permanent
- **&** Consumable
- **8** Rarity

















# **Shopping!**





## The Bartle Diagram





#### That's not Fair!

- item model allows users to have differentiated play advantages based on their individual spending patterns
- \* Last time we saw this big time in the USA was Magic the Gathering! (groan or cheers?)
- Sony is inching their way in
- **ö** MUD-Dev quote from a whiner



# Communism vs. Capitalism

- Traditionally in sports it is okay to buy better equipment
- Traditionally in games you should compete on skill, luck, or time – not money for some reason
- \* MMOs are not really games they are worlds
- The 20<sup>th</sup> century consumed say 60 million people to establish that Communism does not work in the real world nor does it work in online worlds



## **Premium Subscriptions**

"What!? I thought you said subscriptions suck?"

\* Allows for a differentiated level of services to further help your users feel a sense of status and recognition

**8** Robust and flexible services will slice up the offerings to best suit the tastes of various markets



# **GoPets Premium Subscriptions**

- **8** Bonus Gold Shells at Purchase
- **8** Bonus Gold Shells during the term for additional gold shells
- **b** Limited Edition super item never for sale in our stores, never to be duplicated (usually sells for \$25+)
- **\*** User Customizable Texture Tool
- **8** Ring-tone like sound triggers for your pets
- Premium Subscription supports further Item Sales



# Why did I talk about this?

- **b** Big NA console publishers not listening to the beat of future drums –will get smashed by open format online games
- The fairness (righteous) independent game developers that are in it for the love of creation will vilify the crass monetization of significant gameplay actions
- Only people that appreciate will be shrewd new competition for GoPets in the advanced casual game space ;-)



## Thank you!



Questions?

Contact: erik@gopets.net

