

#### **Agenda**



- 10:15 AM "So You Want to be a Great Producer"
  - Rod Fergusson, Executive Producer, Epic Games
- Morning Coffee Break
- 11:30 AM "Communication Scaling: How to Keep People Talking to Each Other"
  - Matt Allen, Executive Producer, Monolith Productions
- 12:30 PM Lunch Break
- 2:00 PM "Effective Management: Getting the Best from Your Team"
  - Pete Isensee, Principal Program Manager, Microsoft
- 3:15 PM "Bend MS Project to Your Will 2010"
  - Mike McShaffry, Executive Producer, Red Fly Studio
- Afternoon Coffee Break
- 4:30 PM "By the Seat of Our Pants: How Naughty Dog Produced Uncharted 2: Among Thieves"
  - Richard Lemarchand, Lead Game Designer, Naughty Dog
- 5:00 PM "Wrangling Engineers"
  - Matt Priestly, Senior Producer, Bungie

#### **Producer**



- □ Ah, the irony...
- □ Trip Hawkins established the title when he founded Electronic Arts in 1982
- Look at us now
  - Executive Producer, Producer, Senior Producer, Lead Producer, Associate Producer, Assistant Producer, Program Manager, Group Program Manager, Project Manager, International Project Manager, Development Director, Outsourcing Manager, External Producer, etc.

#### **Challenges**

- Increased Capabilities
- Increased Expectations
- Increased Complexity
- Increased Team Sizes
- Increased Risk



### A Variety of Solutions

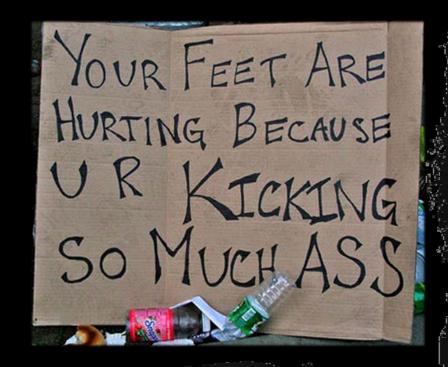


- There is no silver bullet
  - Bungie 11+ Producers
  - Naughty Dog 0 Producers
  - Case studies this afternoon
- Every project, team and organization is unique
- Key is to have the base skills required to adapt

# So You Want to be a Great Producer...

Rod Fergusson
Executive Producer
Epic Games, Inc.







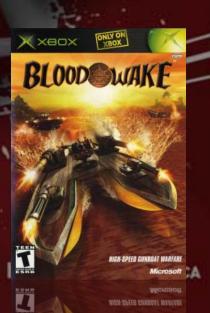








- 10 Years with Microsoft
  - Microsoft Consulting Services
     teaching Microsoft Solutions Framework
  - Transferred to Redmond to produce the next version
  - Microsoft Train Simulator
  - Blood Wake



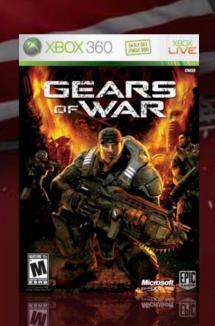
#### **About Me**

- 10 Years with Microsoft
  - Microsoft Consulting Services
     teaching Microsoft Solutions Framework
  - Transferred to Redmond to produce the next version
  - Microsoft Train Simulator
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  - Counter-Strike Xbox



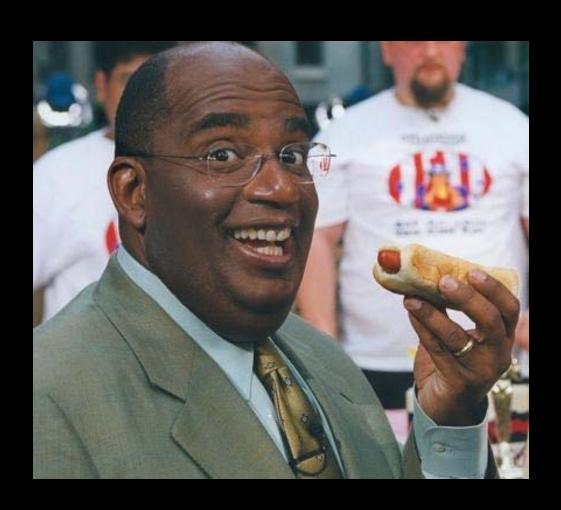
#### **About Me**

- 10 Years with Microsoft
  - Microsoft Consulting Services
     teaching Microsoft Solutions Framework
  - Transferred to Redmond to produce the next version
  - Microsoft Train Simulator
  - Blood Wake
  - Counter-Strike Xbox
- 5 Years with Epic
  - Gears of War
  - Gears of War 2





# Producer is like a Meteorologist?



### The Thermometer

Indicator of current state



#### The Barometer

Indicator of future state

For us, it changes based on where you are in

the project

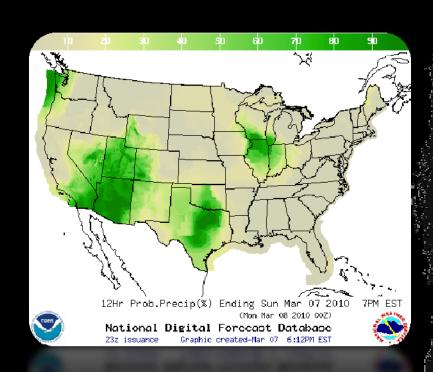
Pre-production

- Production
- Endgame
- Need to avoid the "LA Story" effect



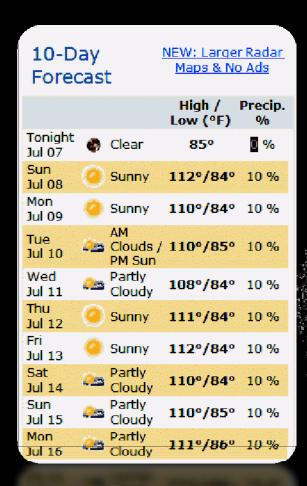
## **Probability of Precipitation**

- Confidence that precipitation will occur and the percent of the area that will receive it
- Use the past to try and predict the future
- Evidence-based scheduling
- Probability of slipping



#### **Long Range Forecast**

- Current state of the art 10 Days
- For us, 9 12 months
- The longer the duration, the greater the uncertainty
- Milestones shorten duration
- Buffer, buffer, buffer!
- Cut early, cut often



## Cut Early, Cut Often

- Due to unknowns, teams tend to underestimate effort
- Every feature takes polish time away from the other features
- Avoid the sunk cost fallacy by looking at opportunity cost
- Always keep test and support burden in mind



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- Fixed ship date mindset

10-Day Forecast			NEW: Larger Radar Maps & No Ads	
			High / Low (°F)	Precip. %
Tonight Jul 07	•	Clear	85°	0 %
Sun Jul 08	0	Sunny	112º/84º	10 %
Mon Jul 09	0	Sunny	110°/84°	10 %
Tue Jul 10	<u></u>	AM Clouds / PM Sun	110°/85°	10 %
Wed Jul 11	22	Partly Cloudy	108°/84°	10 %
Thu Jul 12	0	Sunny	111º/84º	10 %
Fri Jul 13	0	Sunny	112º/84º	10 %
Sat Jul 14	25	Partly Cloudy	110°/84°	10 %
Sun Jul 15	<u> </u>	Partly Cloudy	110°/85°	10 %
Mon Jul 16	-	Partly Cloudy	111°/86°	10 %

### **Fixed Ship Date Mindset**

- The belief that the ship date is both realistic and unchangeable
  - Date can change but must be justified
  - Date not actually fixed till very confident
- Provides a clear goal for the team
- Forces prioritization and creativity
- Provides a decision making constraint



# Dead Horse has been Beaten...



#### **Lead from the Front**

- To be a leader means to lead from the front and by example
- Never ask anyone to do something that you're unwilling to do
- Responsibility vs Authority
- Build respect and trust by adding value
- Moral support counts



#### **Facilitate Communication**

- "... a genuine leader is not a searcher for consensus but a molder of consensus."
  - Martin Luther King Junior
- Get a base knowledge of the other disciplines
- Listen more than you talk
- Represent what you know and what you don't
- Can be as simple as walking from one desk to another
- Adapt communication style accordingly
- Straw man FTW



#### **Manage Expectations**

- Set clear expectations
- Constant two-way communicate
- Empowers the team to make decisions
- Choose milestone "spirit" over "letter"
- Don't exaggerate, stick to the facts
- Don't overreact, always look for the compromise



## **Maintain Your Perspective**

- One of your unique strengths is your ability to see the big picture
- Stay objective so you can moderate
- Use data to support decisions
  - Project & Excel are your friends
- As you gain experience, trust your gut

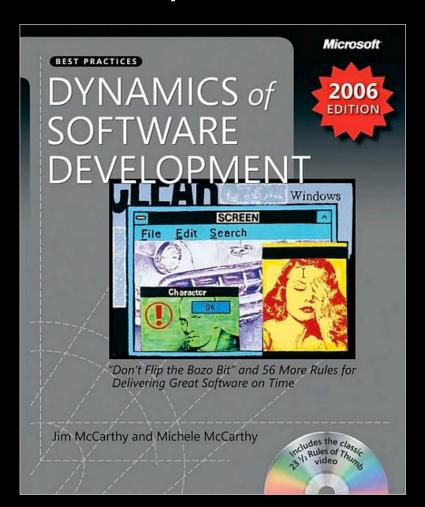


#### A Must Read and Watch

"Dynamics of Software Development"

By Jim McCarthy

ISBN: 0735623198





#### p.s. Epic is hiring in North Carolina, Utah & Warsaw :-)

#### jobs@epicgames.com

- Great collaborative environment
- Ultra successful games
- Leading the way with game engine tech and next-generation gaming





