# Growth Opportunities for Online Games Beyond Facebook

Philip Reisberger Chief Revenue Officer Games Developer Conference San Francisco



#### **Bigpoint at a Glance**

## The Company

Founded 2 Number of Employees

2002 900+

**Key Titles** Battlestar Galactica Online, Drakensang Online, DarkOrbit, Farmerama

#### Locations

Hamburg (GER), Berlin (GER) San Francisco (USA) Malta, Sao Paulo (BRA) Paris (FRA), London (UK)

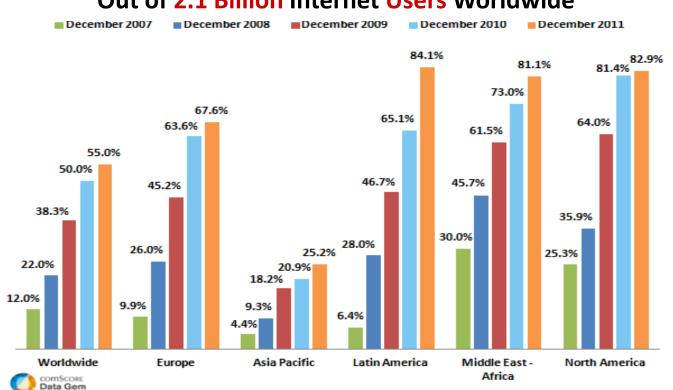
## **The Figures**

70 active games, 30 languagesMore than 250+ million usersOver 1 billion daily transactions

Industry Accolades European Business Awards 2011 Unity Awards 2011 Investor Allstars Awards 2011 Startup of the Century Award 2011 European Games Awards 2011 Browser Game of the Year 2011 Mashable Best Online Game 2010 International Business Award 2010

# What Happened in 2011

#### Facebook Growth Penetration of Total Internet Audience



Out of 2.1 Billion Internet Users Worldwide

Source: CNET

#### Source: Mashable

#### Social Games Explosion Top 10 Facebook Games of 2011

- 1. GARDENS OF TIME (PLAYDOM)
- 2. THE SIMS SOCIAL (EA)
- 3. CITYVILLE (ZYNGA)
- 4. DOUBLEDOWN CASINO (DOUBLEDOWN ENTERTAINMENT)
- 5. INDIANA JONES ADVENTURE WORLD (ZYNGA)
- 6. WORDS WITH FRIENDS (ZYNGA)
- 7. BINGO BLITZ (BUFFALO STUDIOS)
- 8. EMPIRES & ALLIES (ZYNGA)
- 9. SLOTOMANIA-SLOT MACHINES (PLAYTIKA)
- 10. DIAMOND DASH (WOOGA)





#### In Europe, Facebook is building a dedicated gaming team... Goal to replicate US gaming ecosystem



More then 500 million downloads of Angry Birds across all platforms Angry Birds Rio won "Best Mobile App for Consumers" at Global Mobile Awards, "Best Mobile Game" at the Mobile Excellence Awards and "Best Mobile Game" at the Golden Joystick Awards.



**185% User Growth in 2011 – Berlin Start Up #3 on Facebook** 14 million (01/11) => 40 million MAU (01/12).

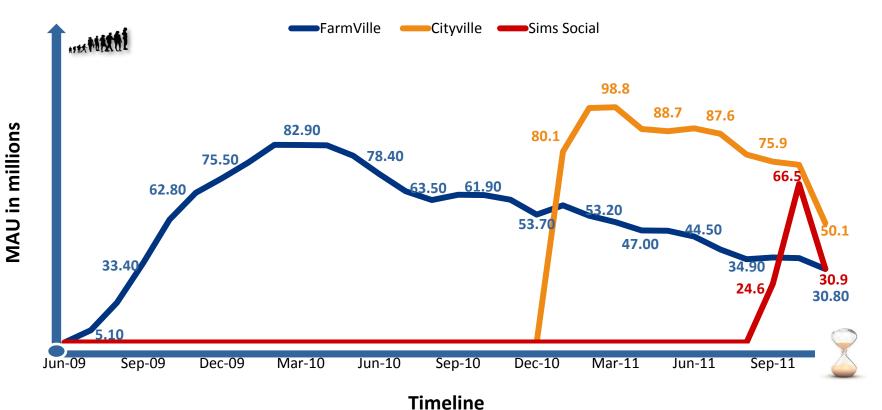
Diamond Dash & Magic Land launched on Facebook & synchronized mobile versions (connect across platforms)



#### Finnish game developer

The company is focused on making games that are bigger in scope than most social games but are less involved than massively multiplayer online games or console games

#### **Typical social game product lifecycle** CityVille (Zynga), FarmVille (Zynga), The Sims Social (EA)



#### **Developers seek opportunities outside of Facebook**



#### Social connectivity as integral: casual games can be very successful

- Decrease in diversity of games
- Re-skinning of games

#### Easy cross-promotion for Zynga

Recycling/overlapping users

#### **Competition for new entrants / saturation**

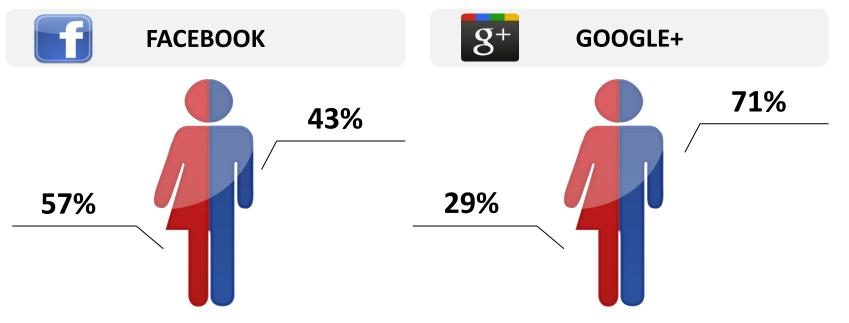
• High new user acquisition costs

#### New Google+ Platform Growth Potential



- Launched in August 2011
- Rapid growth rate: 625k registration/day
- Approx. 3-400 million users by end of 2012
- Integrates Google services
- Unsaturated green field for game developers

#### User Demographics Facebook and Google+



Managers, Servers, Students, Homemakers, Sales Associates, Interns, etc.

CASUAL

Software Engineers, Consultants, Developers, Designers, Writers, Web Developers, Programmers, etc.

CORE

Source: All Facebook, PlusDemographics

#### **Game Development**



#### FACEBOOK



#### GOOGLE+

Strong infrastructure Advanced/extensive APIs

High social connectivity

Genres: casual games

Simple game technology

30% commission (for in-game purchases)

On-canvas Built-in audience Integrates Google ecosystem simplified APIs

Lightweight social network

Genres: flexible, core games

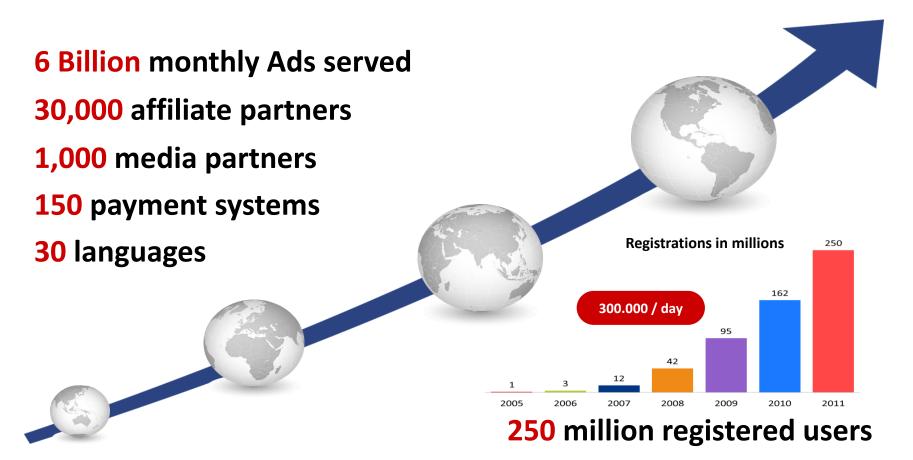
Open game technology

**5%** commission (for in-game purchases)

On- and Off-canvas Wide audience

## **Beyond Facebook and Google+**

#### **Global Distribution and Publishing Strength**



#### **Bigpoint gamers are...**



... grownup

#### 32 years

is the average age of Bigpoint gamers.



... reliable

89%

of active players visit Bigpoint.com at least once a week. 219

... everywhere

states of the world have Bigpoint gamers.



Every month, Bigpoint players send **381,000** friendship invites.



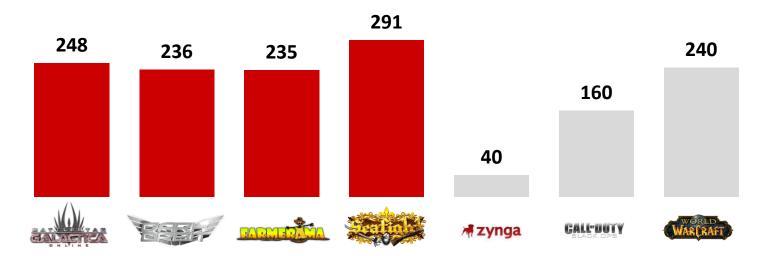
#### Each day, Seafight players fire **12 billion cannonballs** at each other.



Every day, Skyrama players send **160,000 flyover** messages to friends.

#### Success can be achieved off of Facebook

Average time played per day (minutes)



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#### Success off Facebook/G+ driven by...

... fast game development & a relentless focus on the tools that turn games into successes:



2 DIVERSITY OF GAMES

MARKETING HIGH PROFESSIONAL LEVEL (SEO, SEM, DRTV) GROWING MEDIA PARTNERS DIVERSE PORTFOLIO (Core, Triple A and Casual Games) DIVERSE PLATFORMS (social, mobile, browser) 3 F2P BUSINESS MODEL

SPEED UP GAME SUCCESS ROUSE CONSUMER NEEDS CREATE DEMAND HIGH CONVERSION CUSTOMER LIFE CYCLE EXTENDED MATURITY EFFECTIVE STRATEGIES

PRODUCT LIFE CYCLE

Attractive content, successful monetization & high-profile distribution network

#### Success off Facebook/G+ driven by...



#### **DISTRIBUTION NETWORK**

MARKETING HIGH PROFESSIONAL LEVEL (SEO, SEM, DRTV) GROWING MEDIA PARTNERS

#### TV can serve as a huge asset for Internet marketers

#### TV is one of the best tools for

- Driving traffic to websites
  - Loyal group of TV viewers
  - Huge customer base
  - TV marketing
- Branding effect for the product

# Up to 40% of Bigpoint registrations come in via the partner network

#### Viral is a Myth – you must earn your players

- Build a FOUNDATION staff, capital, and a diversified portfolio
- Performance based MARKETING to ensure roi
- Build a DISTRIBUTION network
- Integrate global PAYMENT solutions
- Keeping up with new TECHNOLOGIES (Unity, Flash 3d, html5, etc.)

#### Success off Facebook/G+ driven by...



#### **DIVERSITY OF GAMES**

#### DIVERSE PORTFOLIO

(Core, Triple A and Casual Games)

#### DIVERSE PLATFORMS

(social, mobile, browser)

#### **BIGPOINT'S GAME PORTFOLIO**

#### Diversity and high quality offer millions of players fun & entertainment



More than **60 MILLION** users have registered for **DARKORBIT** since it went online in 2006 and with it over **100.000** daily users

SEAFIGHT. More than 50 SEA CHARTS with different environments. Over 100 SHIP DESIGNS and 30.000 GUILDS to cruise the seas BATTLESTAR GALACTICA ONLINE was the MOST SUCCESSFUL launch of a game in Bigpoint history with over 1 MILLION player after 4 WEEKS In just under one year, **30 MILLION** users moved to the country to start their own online farms at **FARMERAMA** 

#### **Extend IP: Online & Offline** Make it convenient for the customer



#### Make your product to a service











#### Games provide meaning and emotion

Create games that make people happy





LNIOd918 🔁

#### **Adaption of Franchises**



#### **Distribution Diversification**



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#### Success off Facebook/G+ driven by...



#### **F2P BUSINESS MODEL**

#### SPEED UP GAME SUCCESS

ROUSE CONSUMER NEEDS CREATE DEMAND

#### **HIGH CONVERSION**

CUSTOMER LIFE CYCLE EXTENDED MATURITY

#### **EFFECTIVE** STRATEGIES

**PRODUCT LIFE CYCLE** 

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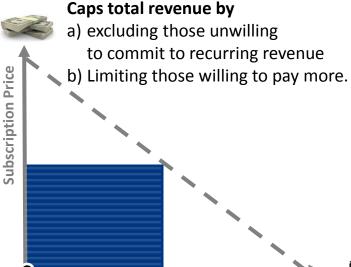
willingness to pay willingness to pay Quantity

Maximize revenue by perfectly aligning

demand with consumers marginal

## **Business model**

#### Virtual item sales



#### Microtransactions are worth \$9bn already

and enable Bigpoint to deliver a higher ARPPUs than World of Warcraft

#### **The Industry Embraces F2P**

#### **DC UNIVERSE ONLINE**

- Subscription based -> F2P in January 2011
- Since going F2P: gained 1 million new players in just ONE WEEK, a 1000% playerbase growth

#### LORD OF THE RINGS ONLINE

- F2P since Sept. 2010 / Before F2P: 210k subscriptions
- Since going F2P: revenues tripled

#### **AGE OF CONAN**

- Originally, subscription based / Since Jun. 2011 F2P version ( limited access)
- Gained 300k new players in one month after F2P Switch "server activity quadrupled" and game revenues "more than double"

# **Multi-Platform Distribution**

**& Social Connectivity** 

# Mobile Gaming Industry iOS & Android \$8 BILLION IN REVENUES IN 2011

# **EXPECTED GROWTH TO REACH** \$11.4 BILLION **BY 2014**

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#### Mobile Social Gaming Networks Combine Social User Hooks



**Industry Moves** 

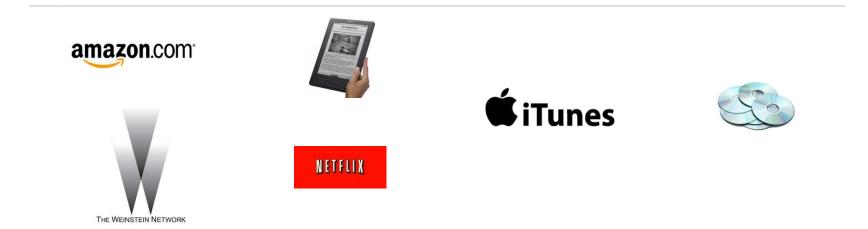
# Traditional companies are actively realigning their strategies for digital and mobile opportunities











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# **Account Registration**

#### **Hybrid Models Evolve**





**App Store** 





- Set within EVE Online universe
- Virtual good purchases ٠
- Fan-made iOS apps •

About Game

**Screenshots** 

Videos

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#### Call of Duty Elite – the social network for shooters

#### 1.5 million paid subscribers; more than seven million total

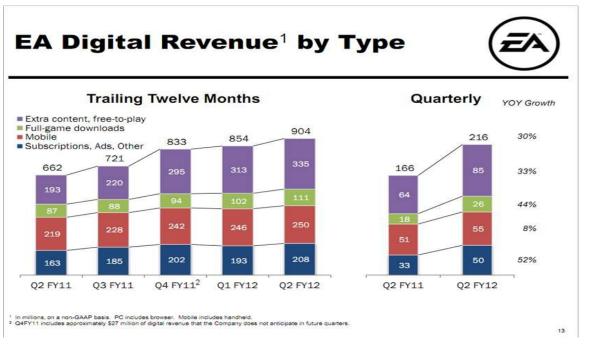


- Lifetime statistics & profile
- Social-networking options
- Mobile app
- Facebook integration
- HD video sharing
- Player perks and advantages

# Conclusion

#### Free-To-Play will become the norm

European microtransactions and virtual goods market to triple by 2014



US virtual goods market to hit \$2.9 billion in 2012

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#### Free-To-Play will become the norm

- Facebook ecosystem becomes increasingly competitive
- Google plus still has a long way to go
- Understand the world beyond Facebook:

DISTRIBUTION	DIVERSITY	CONVENIENCE
Partner Network/ TV	offer something for everyone	Free 2 Play
Viral is only one part of the equation	users don't think in genres or platforms/ technology	innovate
be everywhere	build IP/ utilize IP	adapt and adopt
1	2	3

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# **Questions?**

#### Game of Thrones – The browser-based MMORPG (F2P) Capture the Dark World from the Emmy<sup>®</sup> Winning Show

"Game of Thrones is set in a mythical fantasy world and features compelling stories of honor, adventure and the struggle to conquer your opponents, a narrative that lends itself perfectly to gaming,"

George R. R. Martin

#### **Contact us**

**Bigpoint** GmbH Philip Reisberger Chief Revenue Officer

Drehbahn 47-48 20354 Hamburg Germany

Tel +49 40.88 14 13- 0 Fax +49 40.88 14 13- 11

info@bigpoint.net www.bigpoint.net

Find us on 🚺 🛅 🕒

Bigpoint Inc.

500 Howard Street Suite 300 San Francisco, CA 94105

**Bigpoint** GmbH

Alexanderstraße 5 10178 Berlin Germany **Bigpoint** Distribuição de Entretenimento Online Ltda.

Av. Brig. Faria Lima 3729 cj. 528 04538-905 São Paulo Brazil

**Bigpoint** International Services Limited

1 Villa Zimmermann Ta'Xbiex Terrace XBX 1035 Ta'Xbiex Malta

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