

Crimewatch 2.0: redesigning EVE Online's policing system

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Hi.







Introduction to EVE Online



- Introduction to EVE Online
- A brief history of Crimewatch



- Introduction to EVE Online
- A brief history of Crimewatch
- Why Crimewatch 1.x was terrible



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- Why Crimewatch 1.x was terrible
- Crimewatch 2.0 fundamentals



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- Practical issues



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- Crimewatch 2.0 fundamentals
- Practical issues
- The end result (with graphs)



Introduction to EVE Online



"It's kinda like WoW, except... not"



Multiple titans firing doomsday weapons

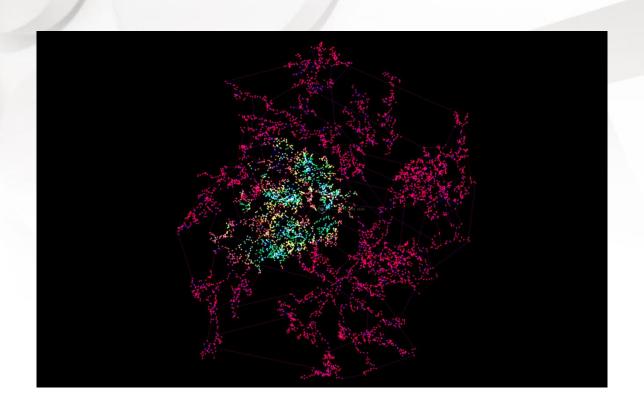


EVE is about people





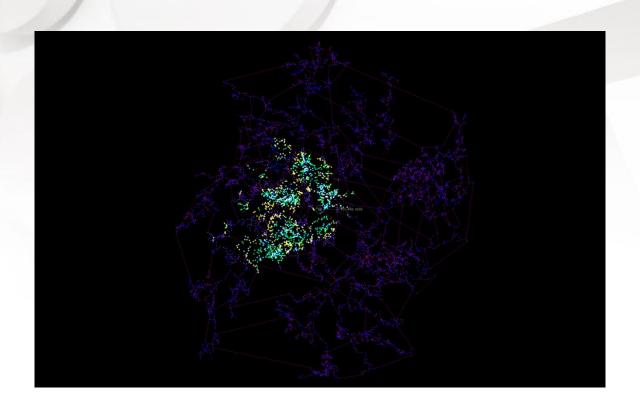
Choose your home



EVE's 5500 star systems



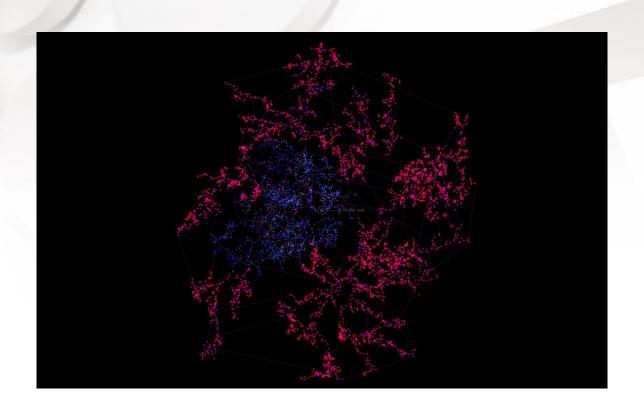
Hisec: stability



Highsecurity systems



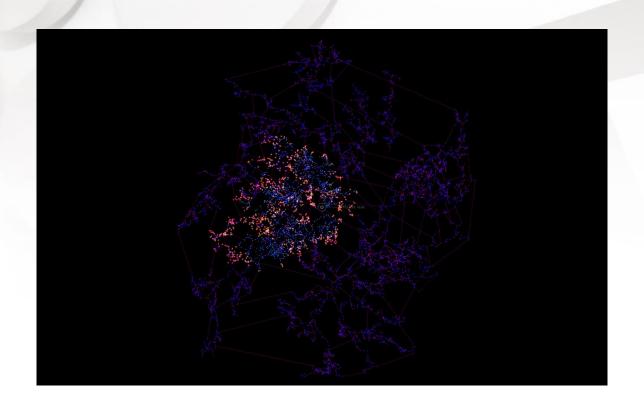
Nullsec: opportunity



Nullsecurity systems



Lowsec: ...not that simple



Lowsecurity systems



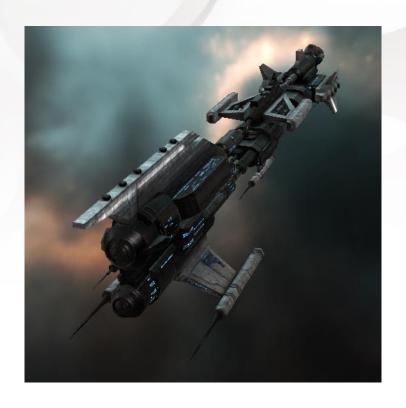
A brief history of Crimewatch 1.x



In the beginning...



Enter CONCORD



A CONCORD battleship



The Yulai incident



Zombies, Inc camping a stargate in Yulai



CONCORD



- CONCORD
- Security status



- CONCORD
- Security status
- Criminal flagging



- CONCORD
- Security status
- Criminal flagging
- Killmails
- Al triggers
- Looting
- Bounties

- Kill rights
- Auto-module shutdown
- Jetcan theft
- Jump/dock aggro locks
- Log-off timers
- FW LP payouts
- FOF missiles



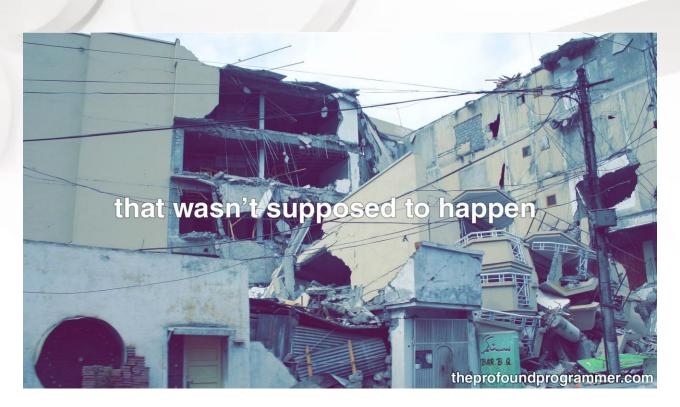
Descent into madness



Some broke-ass machinery



Descent into madness



From our friends at theprofoundprogrammer



"Hopefully not a train"



The light at the end of the tunnel



Why Crimewatch 1.x was terrible



Why Crimewatch 1.x was terrible

1. Complexity breeds complexity

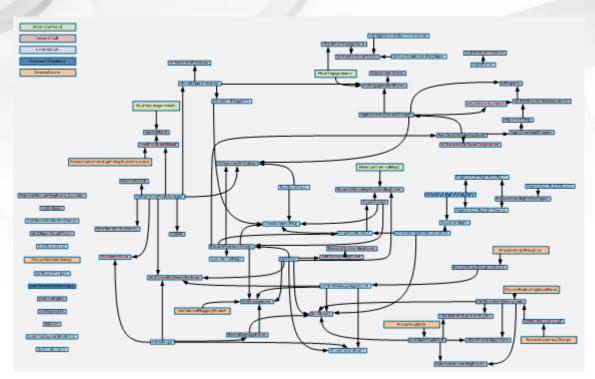


Special-casing





You don't fix a complex system by adding complexity



Code relationship diagram for CW1.x, as of May 2012



Why Crimewatch 1.x was terrible

1. Complexity breeds complexity



Why Crimewatch 1.x was terrible

- 1. Complexity breeds complexity
- 2. Leveraging intuitive fairness



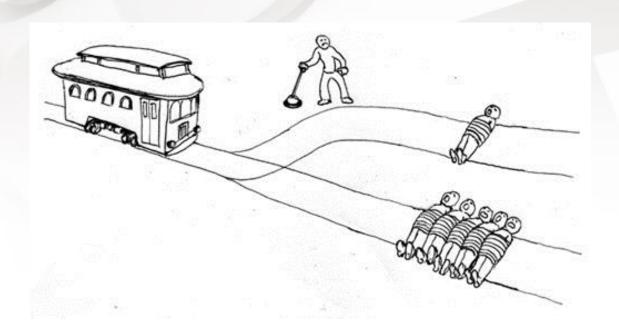
The Smartbomb is not smart



The Smartbomb, in all its stupidity glory



People's intuitions are not logically consistent



A simple cartoon of the basic trolley problem



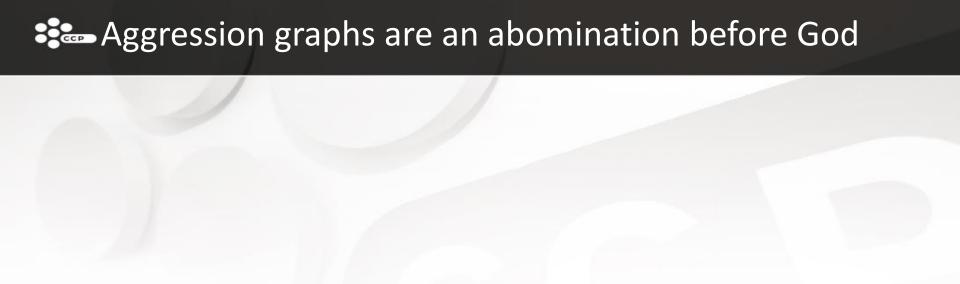
Why Crimewatch 1.x was terrible

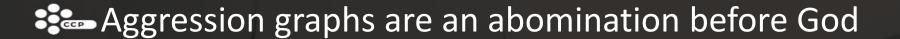
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Why Crimewatch 1.x was terrible

- 1. Complexity breeds complexity
- 2. Leveraging intuitive fairness
- 2a. Aggression graphs





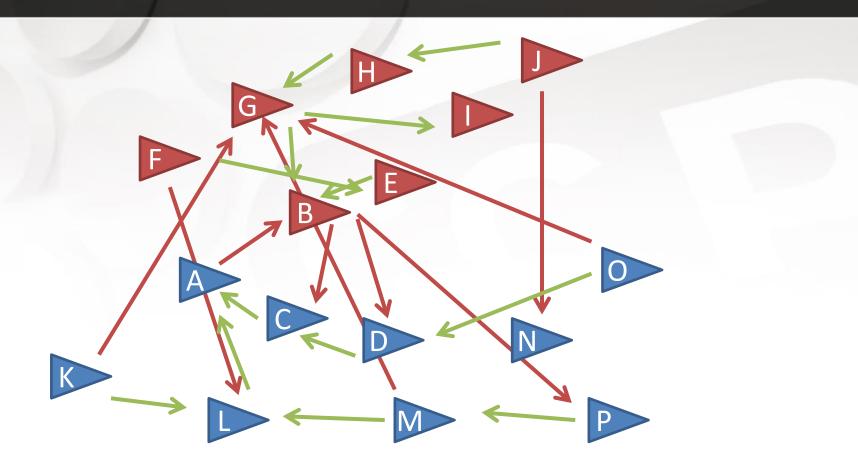
 Self-defense: Everyone should be able to defend themselves without penalty

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- 2. Assistance: If I can attack you without penalty, and someone heals you, I can attack them without penalty

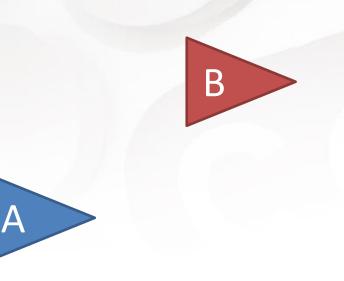
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- **3. Minimal scope:** Only people directly involved should be allowed to attack without penalty

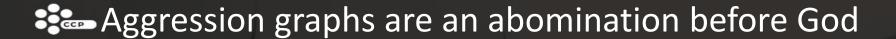
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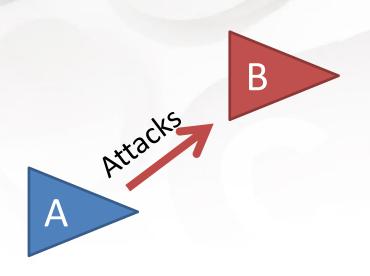




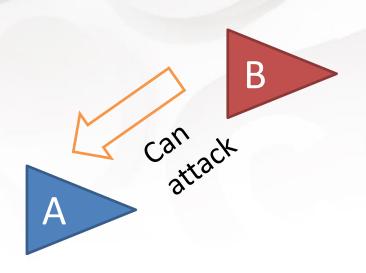




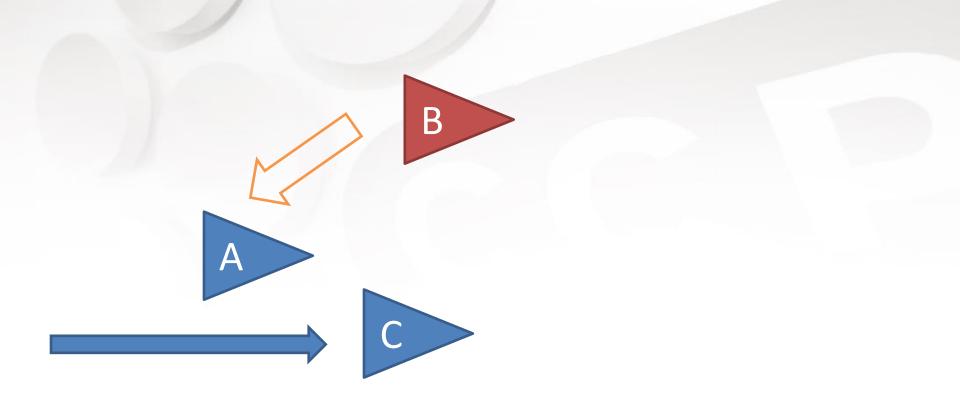




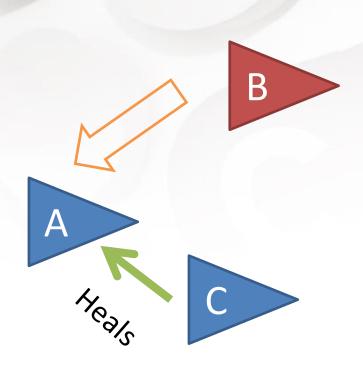




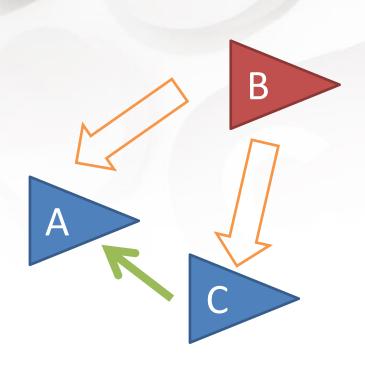




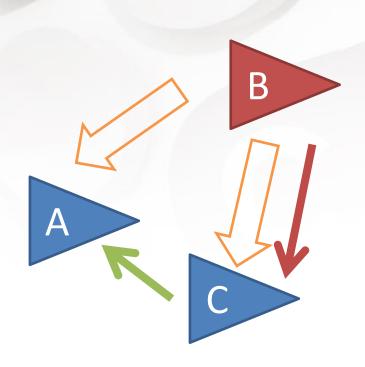




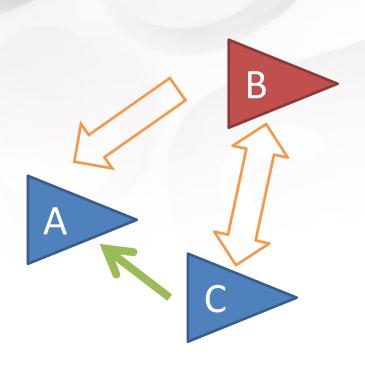




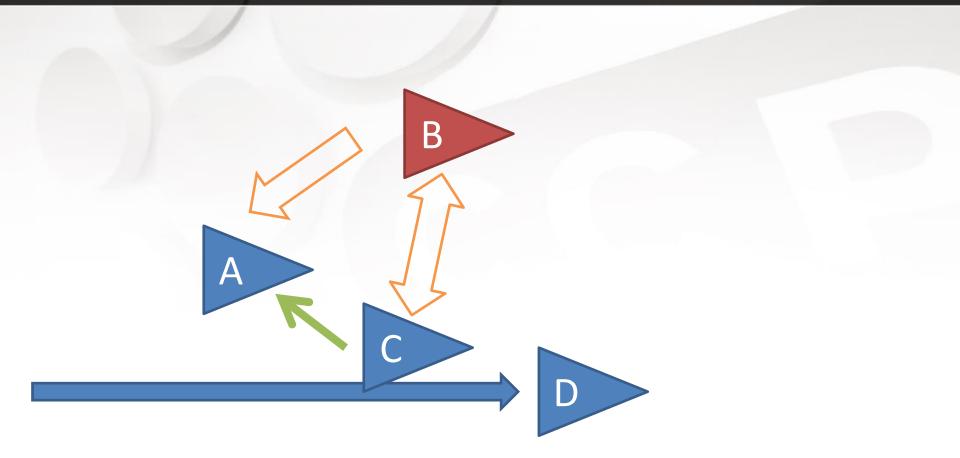




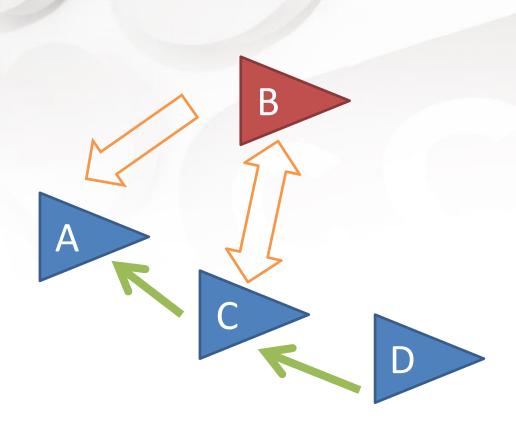




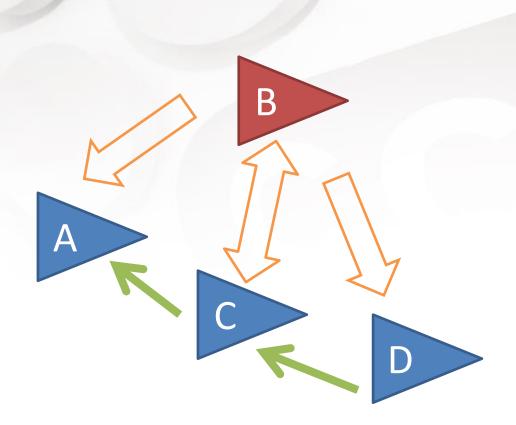




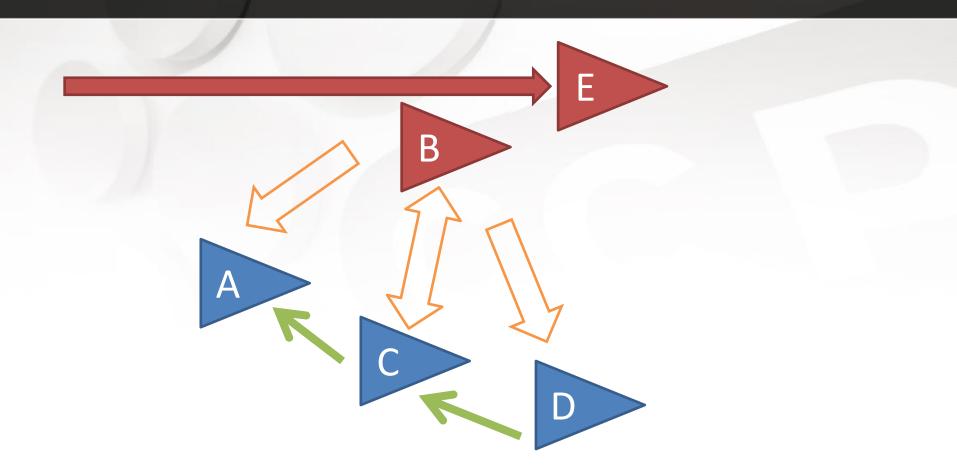




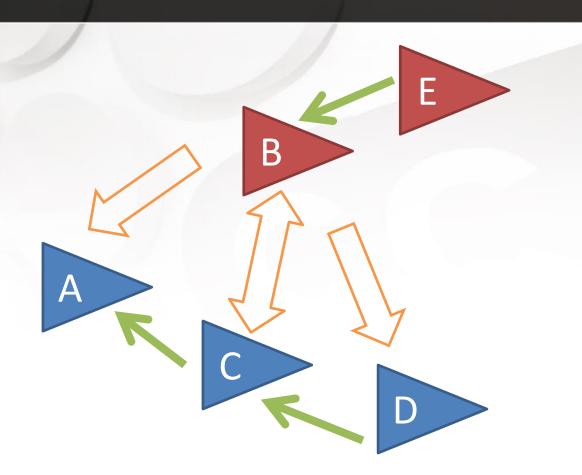




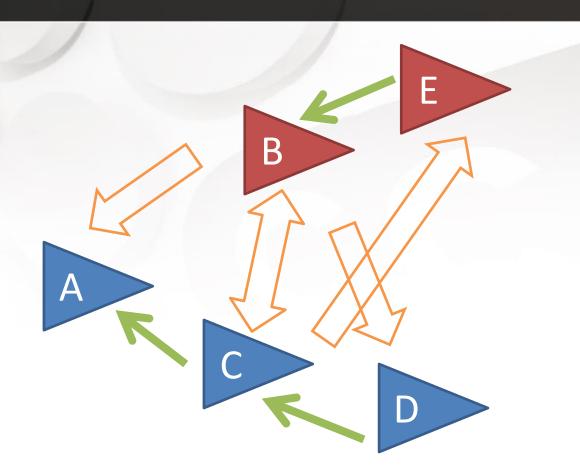




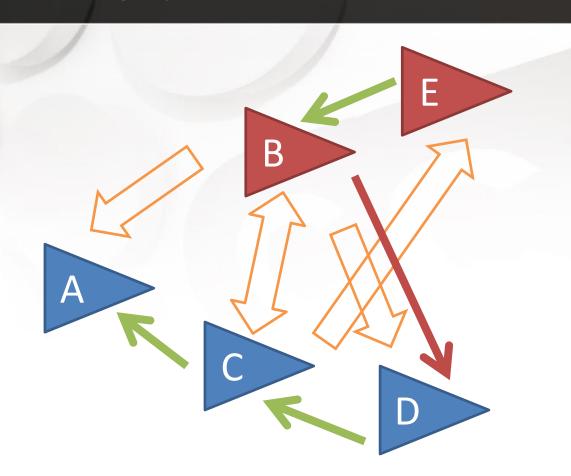




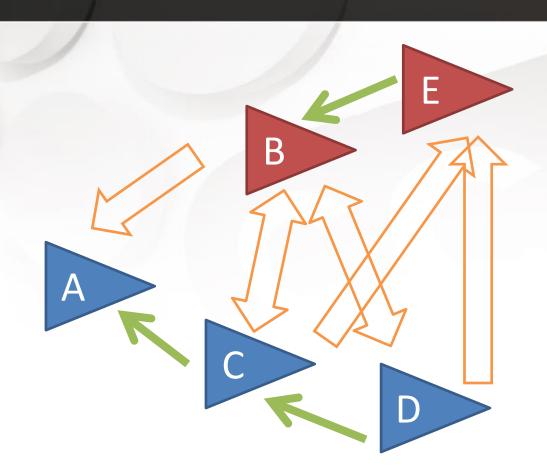




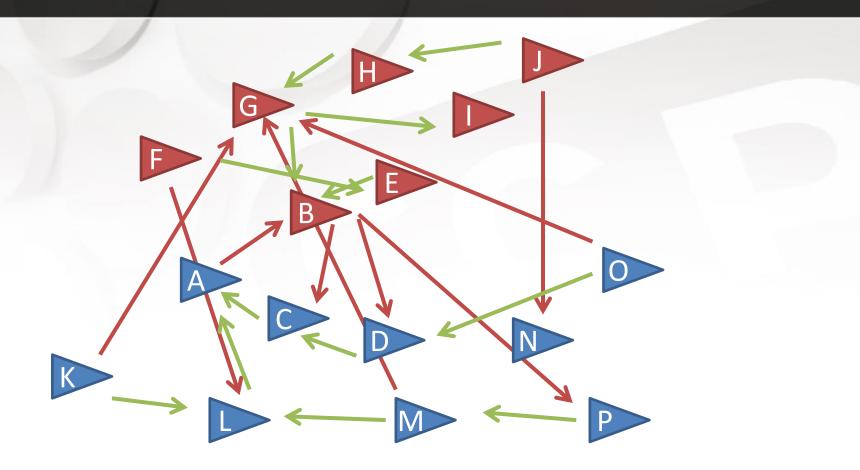




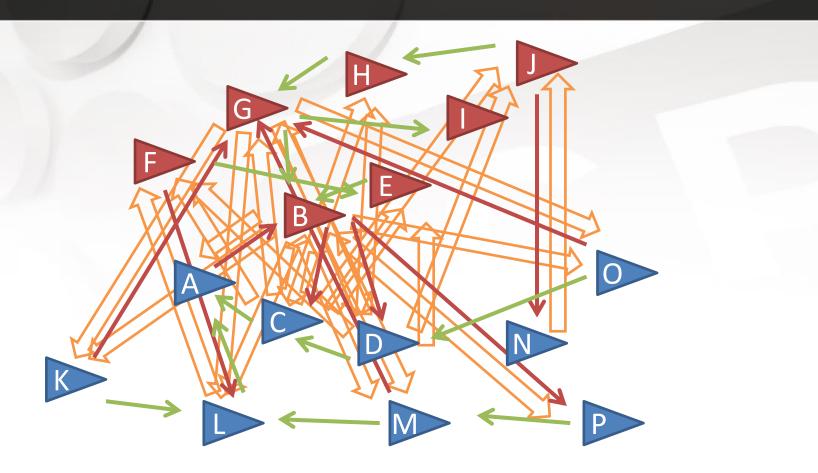




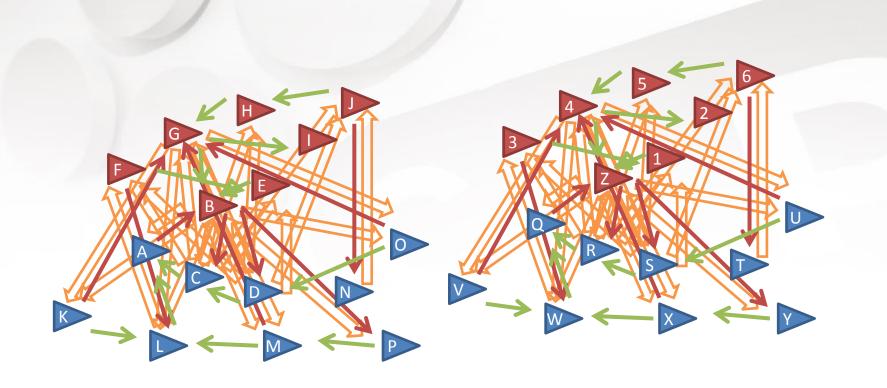




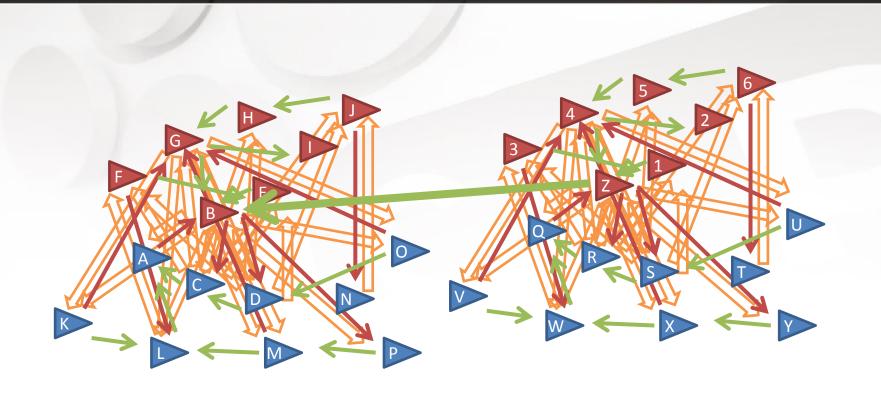




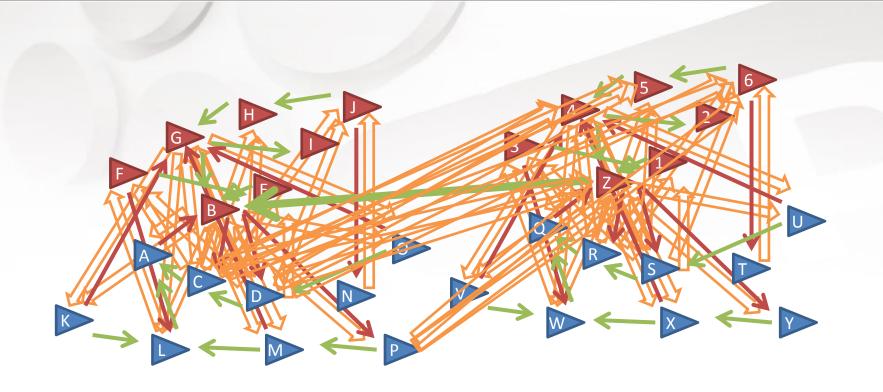




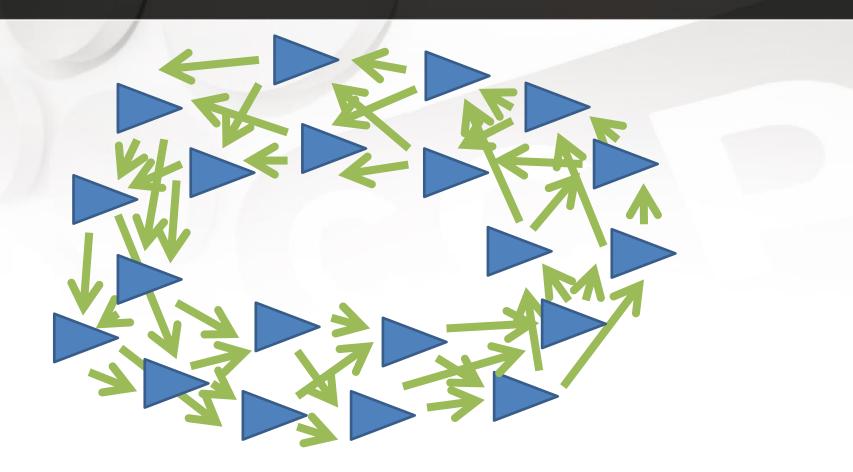




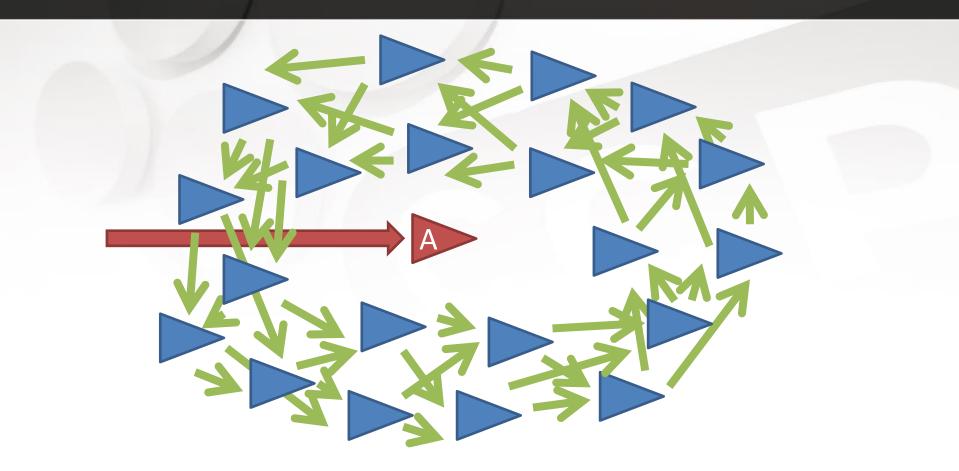




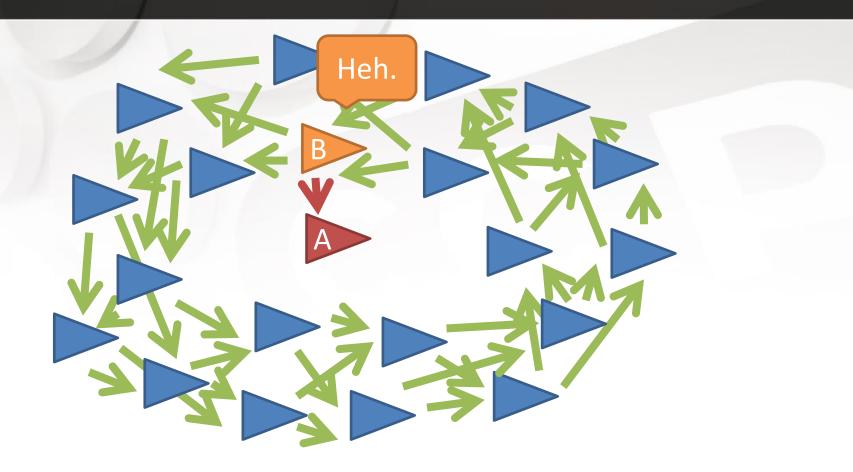




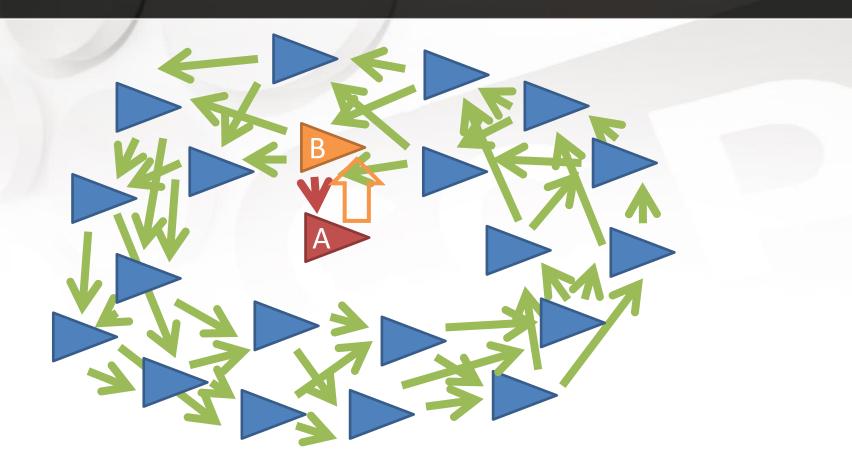




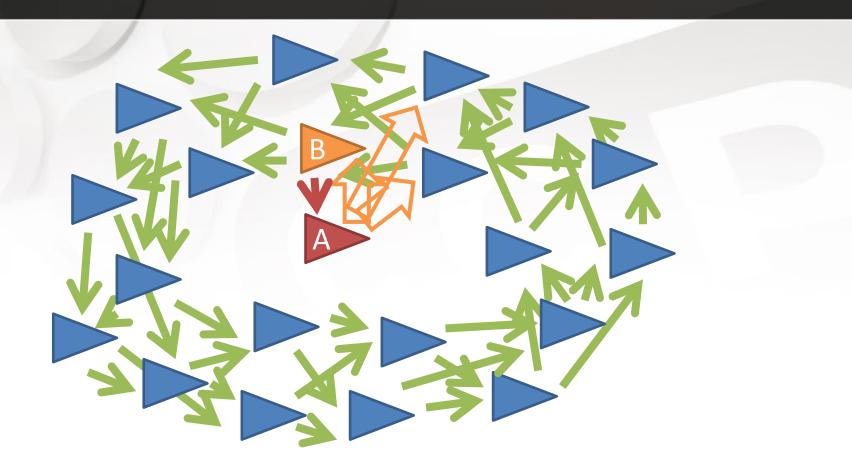




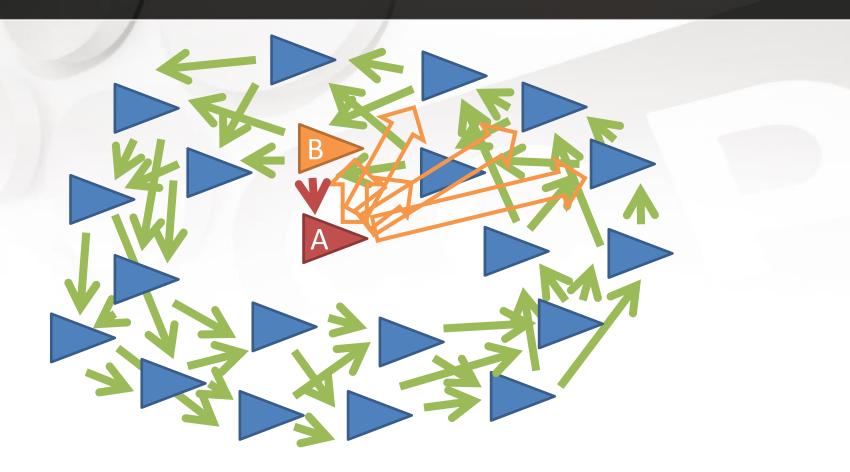




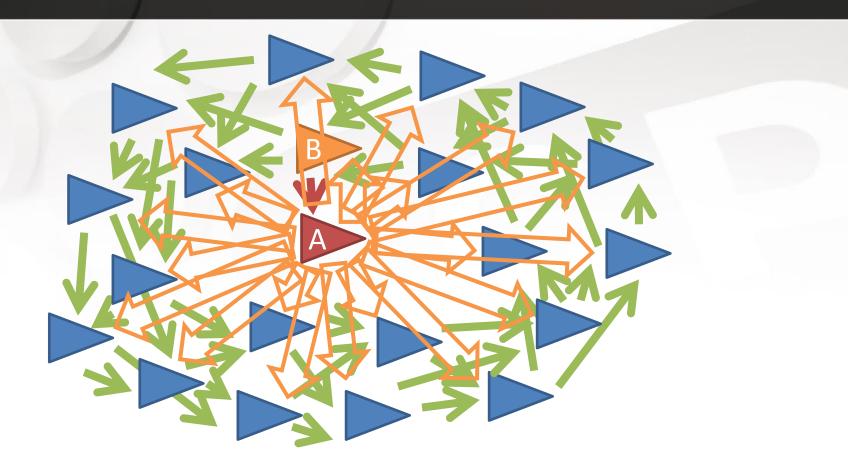




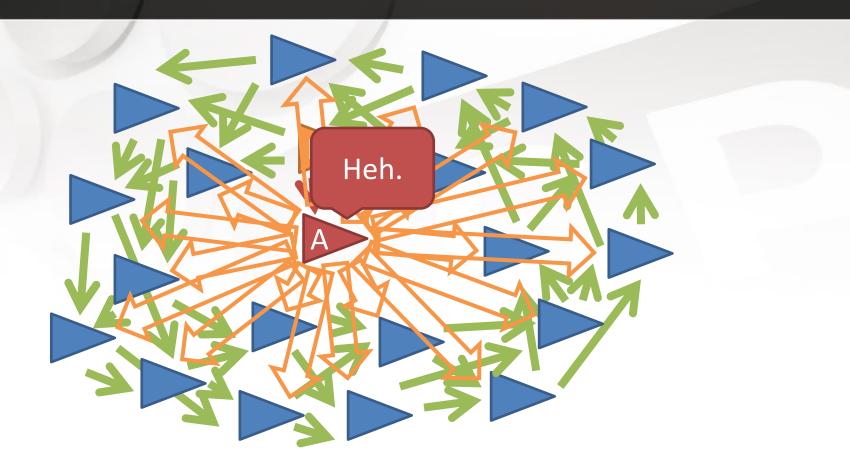














** Aggression graphs are an abomination before God





Why Crimewatch 1.x was terrible

- 1. Complexity breeds complexity
- 2. Leveraging intuitive fairness
- 2a. Aggression graphs



Crimewatch 2.0 fundamentals



Good UI



- Good UI
- Maintain current balance

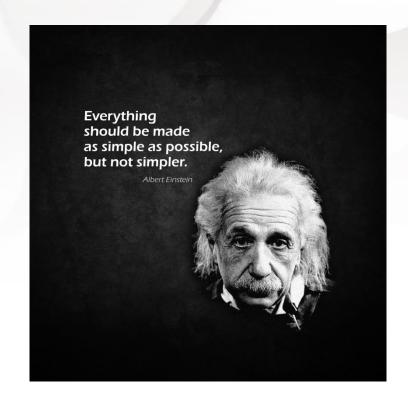


- Good UI
- Maintain current balance
- Simple and understandable



- Good UI
- Maintain current balance
- Simple and understandable
- Will not break













Suspect

Choices:

- Illegal aggression in lowsec
- Assisting a suspect

Consequences:

- Anyone can attack without penalty
- Expires after 15 minutes



Criminal

Choices:

- Illegal aggression in hisec
- Assisting a criminal

Consequences:

- Anyone can attack without penalty
- CONCORD will engage in hisec
- Expires after 15 minutes



"Balance" is about quality of outcomes



"Balance" is about quality of outcomes

"Fair" is about predictability



Will not break





Will not break



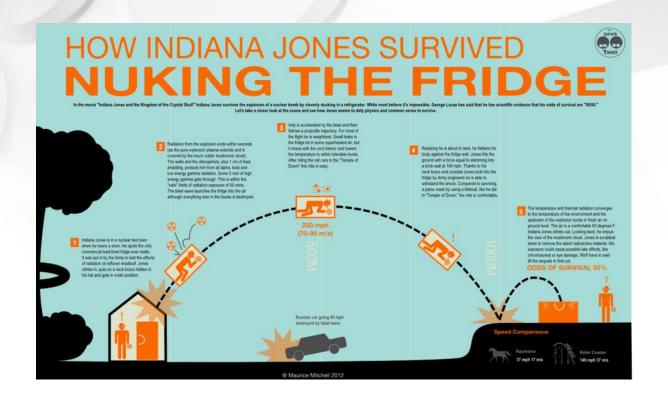


Will not break





"Bomb-proof"



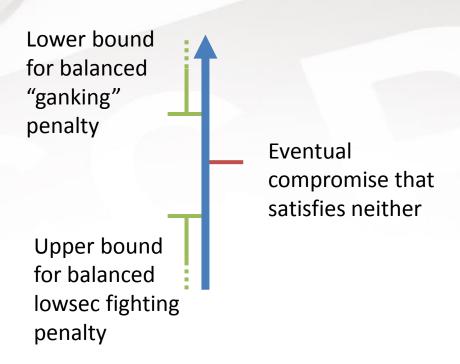


Practical issues



Two consequences of simplicity

 Negative: could not balance security-status penalties perfectly





Two consequences of simplicity

- Negative: could not balance security-status penalties perfectly
- Positive: sentry gun balance much improved



A sentry gun, yesterday

The sacrifice we had to make on the altar of legacy features



War declaration evemail

The sacrifice we had to make on the altar of legacy features



CW2 limited engagement UI



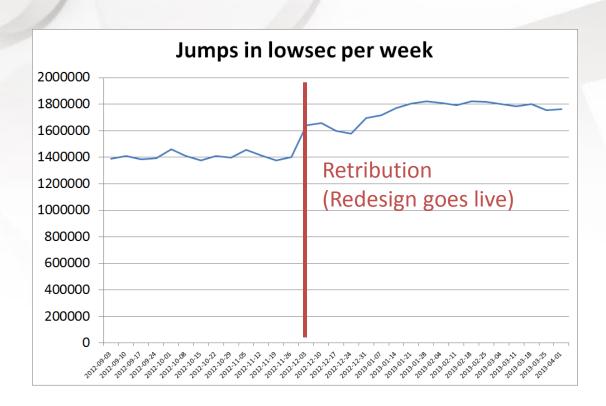
The end result



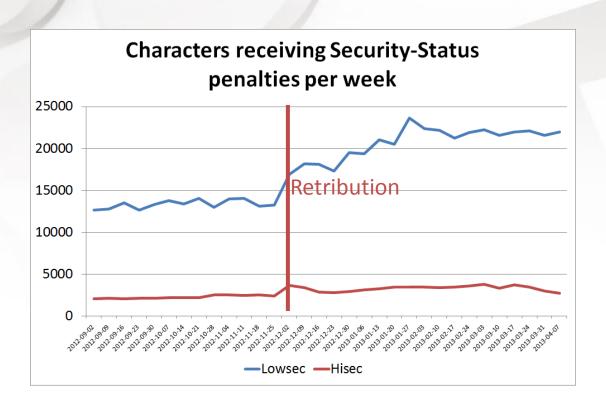
Everything worked.



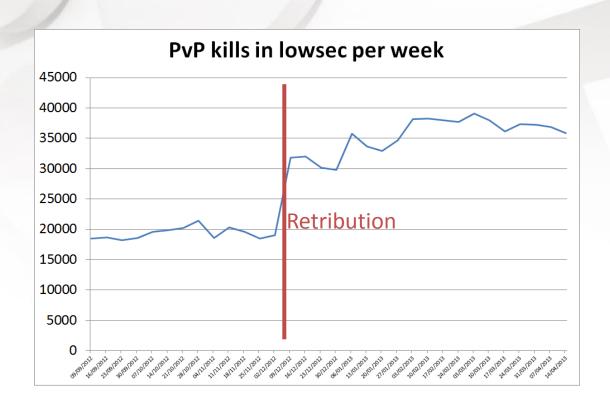












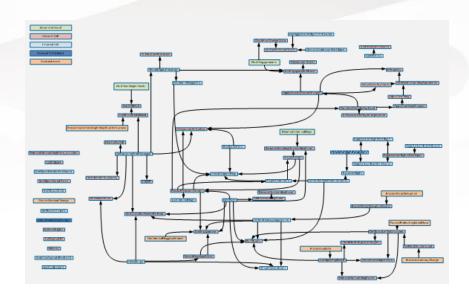




A summery day

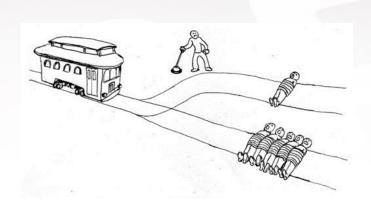


 Don't "fix" complex systems with more complexity



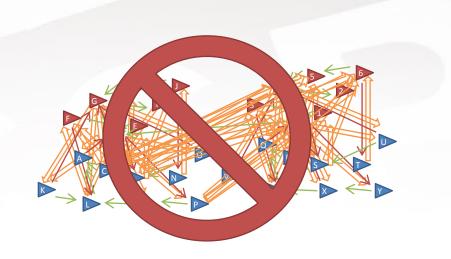


- Don't "fix" complex systems with more complexity
- Don't rely on intuitive sense of fairness



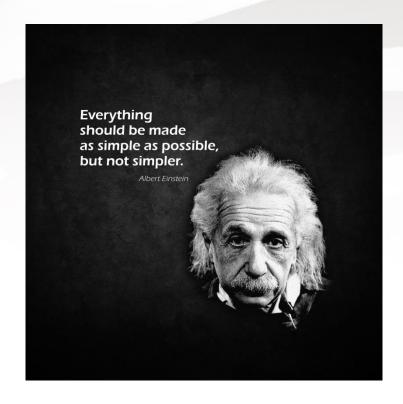


- Don't "fix" complex systems with more complexity
- Don't rely on intuitive sense of fairness
- Don't use aggression graphs they are bad





- Don't "fix" complex systems with more complexity
- Don't rely on intuitive sense of fairness
- Don't use aggression graphs they are bad
- Do stay simple





- Don't "fix" complex systems with more complexity
- Don't rely on intuitive sense of fairness
- Don't use aggression graphs they are bad
- Do stay simple
- Do enforce assumptions





- Don't "fix" complex systems with more complexity
- Don't rely on intuitive sense of fairness
- Don't use aggression graphs they are bad
- Do stay simple
- Do use enforce assumptions
- Sometimes life isn't perfect





- Don't "fix" complex systems with more complexity
- Don't rely on intuitive sense of fairness
- Don't use aggression graphs they are bad
- Do enforce assumptions
- Do strive for simplicity and robustness
- Sometimes life isn't perfect

