

## What Wikipedia Doesn't Know Can Hurt You: Writer Research Skills

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GAME DEVELOPERS CONFERENCE March 14–18, 2016 Expo: March 16–18, 2016 #GDC16



### Who Am I?









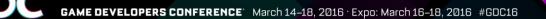






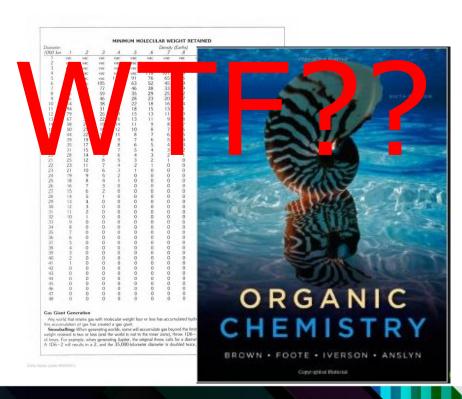






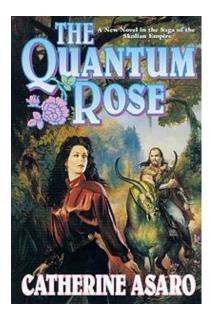
### Why do you need research skills?

 Because one day you might be handed materials like THIS:

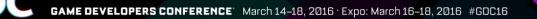




## First-Hand Knowledge



- Got a degree in astrophysics? Great!
- Traveled the world?
  Driven a tank?
  Practicing Druid?
- Or are you a homebody humanities major with an ear for dialogue?



## First-Hand Knowledge: Pro & Con

- Helps create original stories w/great detail
- Winning card in many arguments
- Gives perspective and context to facts
- 24-hour access to your own expert
- Platform to build your career

- Can only be an expert in so many subjects
- Knowledge isn't foolproof
- Can be expensive (student loans, travel)
- Time-consuming
- Pre-production only



# Finding an Expert

- Academic –
  Expertise Finder
- Journalist's Toolbox
  links (some paid, some free)
- Mailing lists, hobbyist forums

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## Finding an Expert: Pro & Con

- Minimum due diligence for most productions taken seriously
- Often free
- Can find critical holes in your material

- Sometimes unavailable
- Multiple experts can disagree
- Need accurate information for good results
- Sometimes (rarely) have their own agenda

### **Electronic Sources**

- Two independent sources, preferably accredited
  - University pages, news, actual academic/scientific journals
  - LexisNexis for archived legal cases, journalism
  - Oh, all right, wikis, but at least check the citations
  - Yahoo Answers is frequently answered by yahoos





#### Electronic Sources: Pros

- Rule of the internet: if it's a good idea, someone's probably got a site devoted to it already
- Can be incredibly fast
- I said FAST!



#### Electronic Sources: Cons

- Can waste lots of time
- False sense of security: can miss perspective entirely
- Creates habit of searching for answers instead of creating them
- Wiki information and your memory create uncertainty
- And then there's Google Image Search

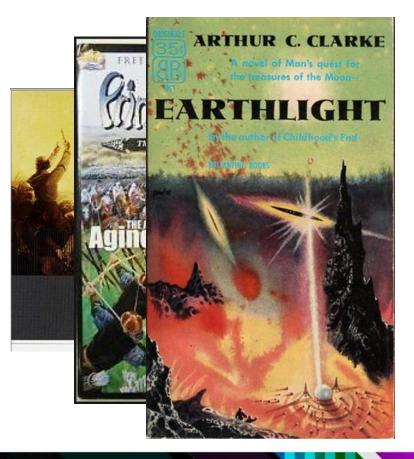


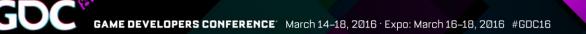
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## Print Sources

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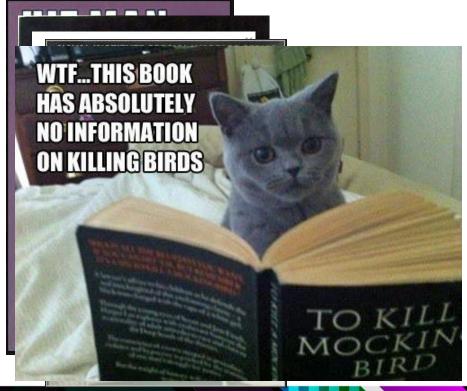
- Nonfiction sources are great at informing your electronic searches
- Stealing from printed fiction will often be forgiven more than stealing from television, movies, or games.





## Print Sources: Pros and Cons

- Fiction and nonfiction's value can't be underestimated
- They can also be
  - Slow to search
  - Fiction disguised as nonfiction
  - Cherry-picked pseudoscience
  - Omitting half the story



#### Techniques: Front-Loaded Research vs. As-Needed

Two schools of thought on *when* to research:

- Research all you can; write a ton of lore; then plot and design individual game levels.
- Start with high-concept mission pitches for game levels, then once they sound entertaining, do the research to make the fun ideas hang together.

Both approaches work.

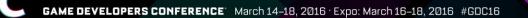
- The first is more of an uphill climb.
- It invites less collaboration with other departments.
- The second gets more team input.
- It's also faster.
- Lore is frequently thrown out during production anyway.
- But consistency requires a lot of handwaves and team discipline.

## Techniques: Fudging It

"My god! What happened to Jay?" "He died of ingesting alien cuisine... the liver of a guph fish." "But I've eaten alien food, it isn't toxic."

"No, the fish is similar to fugu. Humans and aliens can both eat most of the fish, it's a delicacy. But the fish's poison builds up in its liver. No alien establishment will serve it... unless they're a party to murder."

"My god! What happened to Jay?" "You know how you're always saying we should try alien food? Jay tried a little too hard." "Was he poisoned?" "You mean intentionally, or did the keeling over not clue you in?" "Ensign, most humans would call this a terrible time for jokes." "The fish he ate has toxic parts. You're not supposed to eat all of it. Are you going to launch an investigation yet?"



### Techniques: "One Slice" method

- Focus on imparting a single fact to the player.
- Give the job of explaining this fact to your expert character.
- Non-expert characters can doubt the fact, but the fact is true.
- This fact focuses your research so you don't have to fish for more.

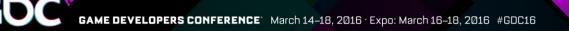




### One Slice: Concept to Dialogue

- Story calls for robbers w/military experience
- Narrow down to one fact for the scene
- Factoid: guard with neck cut "the right way" characterizes your expert
- Goal is to entertain, not educate
- Fact in dialogue is there to advance plot





### Common Pitfalls: Contradicting the Team

- Content creators work in parallel.
- Every rule you make will have to be enforced by you or others; new hires need to be indoctrinated.
- Otherwise...





### Exclusive vs. Inclusive Universes

- If you say "our universe has no X because Y," someone will try to put X in. They may succeed.
- If you say "anything goes," you will periodically have to clean out the franchise.



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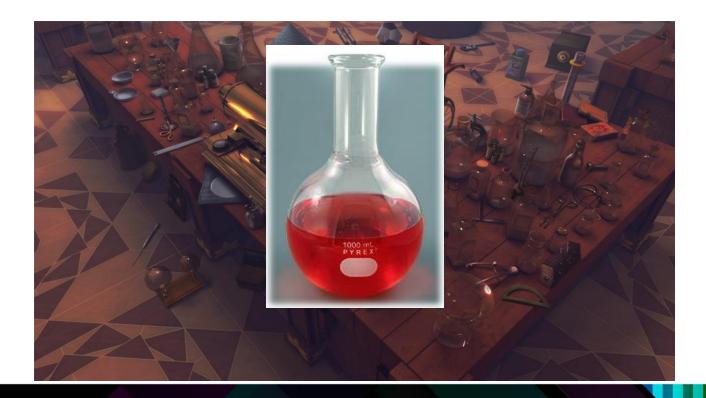
Common Pitfalls: The Unrelateable Expert and the Two Enthusiasts Effect

- Your research may blind you. The average user won't care that you've done your homework.
- Prepare *in case* a player has done homework, never *expect* them to do homework.





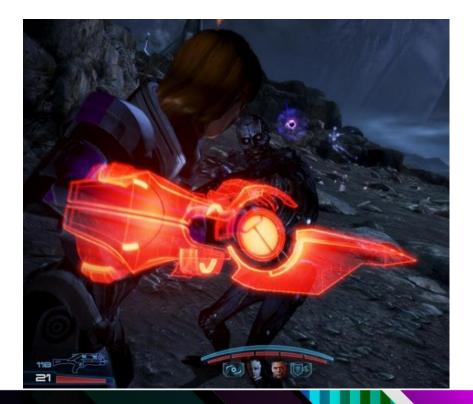
#### Unrelateable Expert: The Chamber of Science

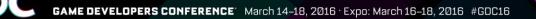




#### Common Pitfalls: Imprisoned by the Real World

- Just because you find a wealth of factoids doesn't mean you should use them as a basis.
- Example: in 2016 warfare, melee weapons are obsolete. (Sorry!)
- But we're making video games! Melee in shooters is how you have fun without ammo!





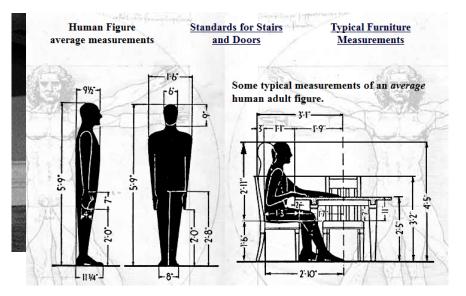
# Getting It Wrong

- This will happen to you.
- Details can ground a story, but the longer your franchise goes on, the more mistakes will appear.
- So what can you do?

1) Stay silent so you don't shoot your mouth off about co-workers?

2) Engage and own up to your mistakes [forums, wikis, conventions]?

3) Hide under the bed thinking you're a human garbage person?





## So... a last bit of



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