



Cognitive Psychology of Virtual Reality: Basics, Problems and Tips

Thomas Bedenk

VR Consultant, Exozet



Thomas Bedenk

DIPLOM DESIGNER & M.SC. HUMAN FACTORS



TCTomm

thomas.bedenk@exozet.com

Virtual Reality Consultant

Atari 800XL





Human
Psychology

Machine
Engineering

Image: <https://www.flickr.com/photos/healthblog/>

ZEIT²



BRIGHTSIDE
games

XBOX LIVE
arcade

 **STEAM**


UBISOFT



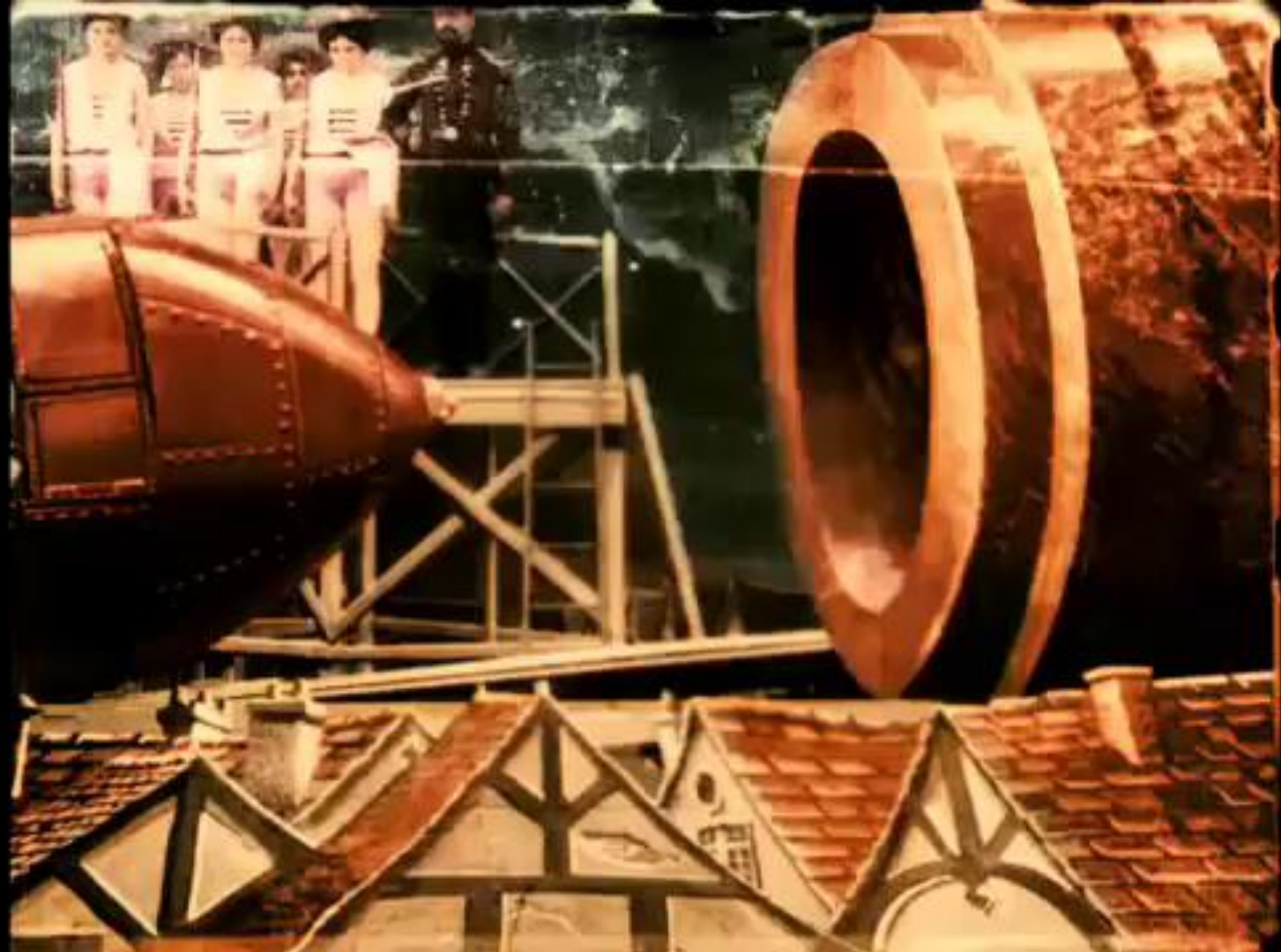
exozet

— *Agency For Digital Transformation* —

Outline

- **VR as a new medium**
- **Psychology of VR**
 - Perception
 - Body & Movement
 - Attention
 - Interaction
 - Emotional / Social
- **Conclusion**





MARIO 360°

<https://vodo.de/super-mario-trifft-virtual-reality-im-360-video/>





Shift of
successful content



12.034



18.903



7.132



0



139



Patch notes

Overview

Resources

Facilities

Merchant

Research

Shipyards

Defense

Fleet

Galaxy

Alliance

Recruit Officers

Shop



Own Missions: 2

53m 53s

Friendly Missions: 0

ACS Attack

Hostile Missions: 0

3/3 Planets

Events

53m 53s	00:51:55 Clock	Union user	1 / 5	2	Homeworld	[1:445:4]
1h 47m 50s	01:45:52 Clock	Zeros Lair	[1:445:8]	1	Homeworld	[1:445:4]
1h 47m 58s	01:46:00 Clock	Colony	[1:445:9]	1	Homeworld	[1:445:4]

Fleet movement - Colony



Reload

fleets: 2 / 6

Expeditions: 0 / 1

53m 53s	[1:445:9]	Colony		Homeworld	[1:445:4]	1h 47m 58s
00:51:55 Clock						01:46:00 Clock
ACS Attack						Return

53m 53s	[1:445:8]	Zeros Lair		Homeworld	[1:445:4]	1h 47m 50s
00:51:55 Clock						01:45:52 Clock
Attack						Return



Zeros Lair
[1:445:8]



Colony
[1:445:9]



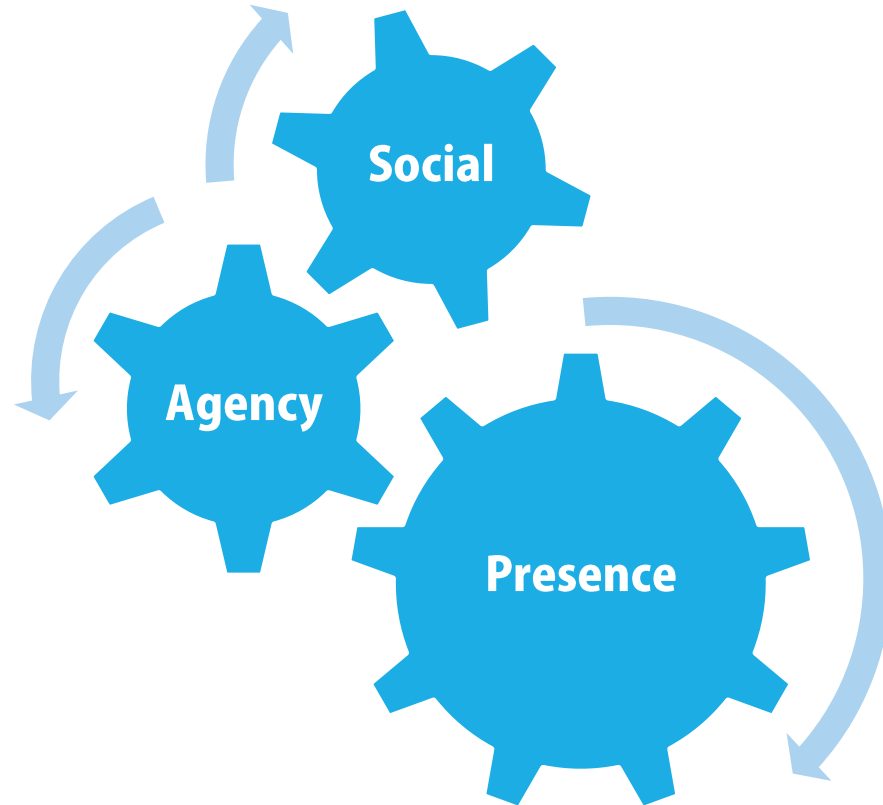
Colony
[1:445:7]







VR AS A NEW MEDIUM



**FANTASTIC
CONTRAPTION**

New Medium
will have disruptive impact!



Hype and Backlash

Embrace Limitations



Gamer Expectations



Comfort

Ease of Use

Memory

Knowledge

Language

Intelligence

Cognitive Psychology

Perception

Attention

Thinking

Decision Making

Perceptual System

Cognitive System

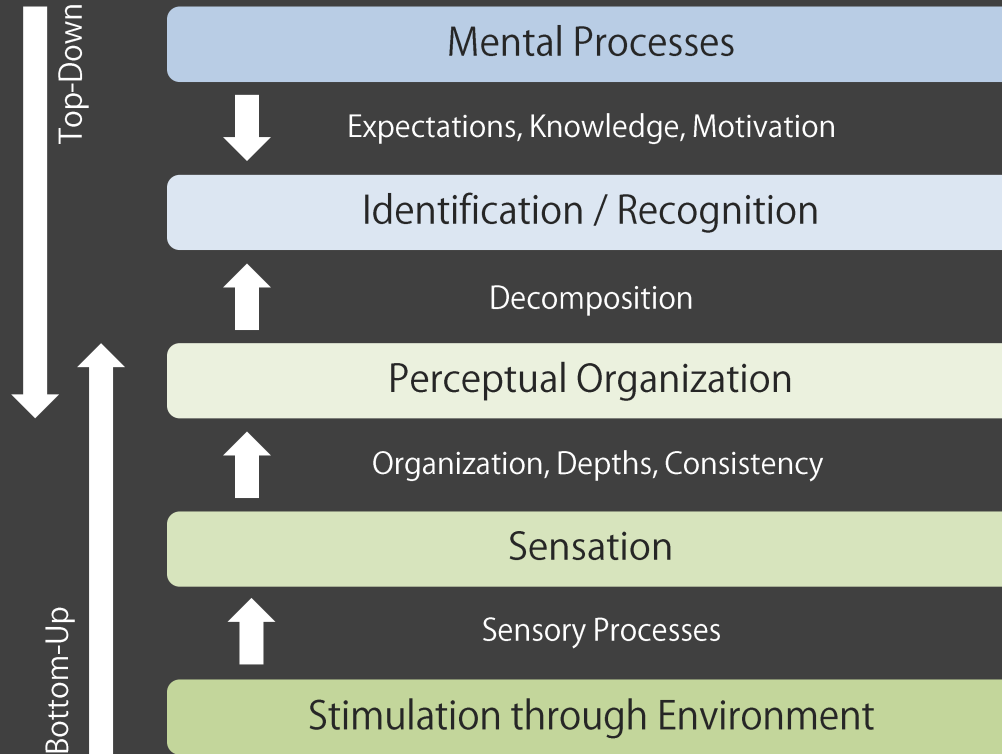
Motor System

Adaptivity

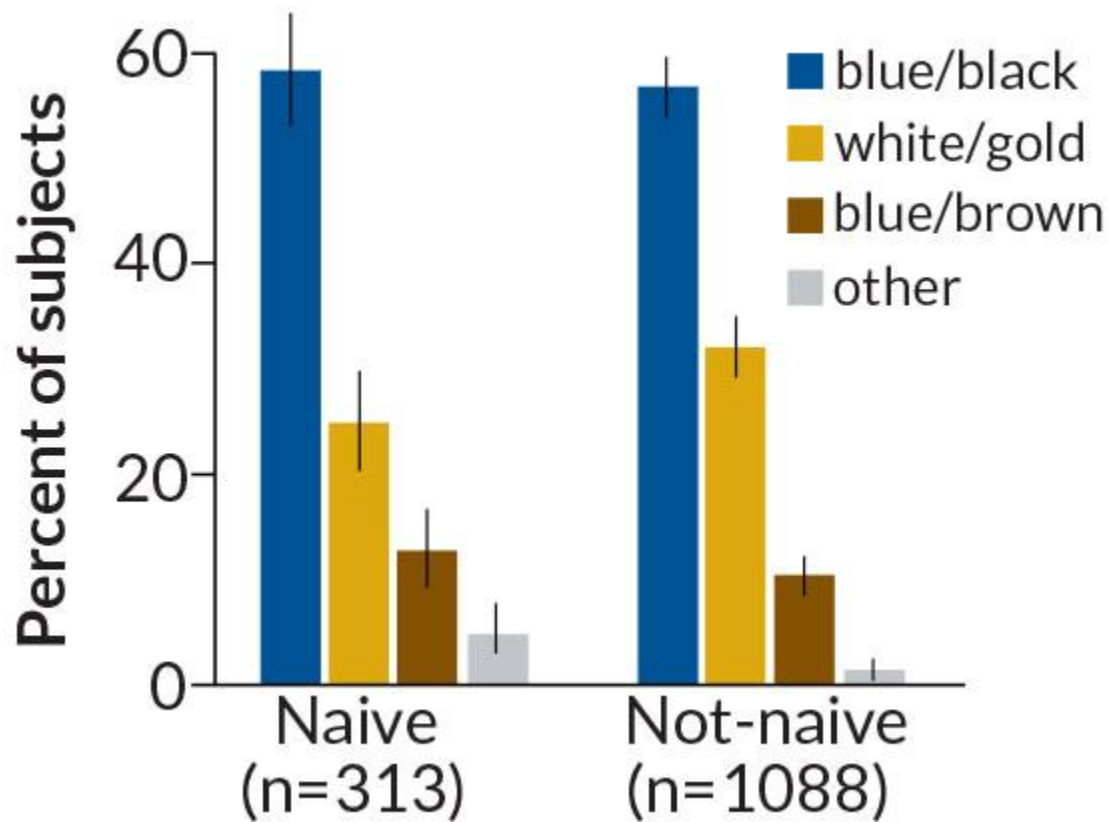


http://www.awz.uni-wuerzburg.de/archiv/film_foto_tonarchiv/filmdokumente/th_erismann_ikohler/die_umkehrbrille_und_das_aufrechte_sehen/

Layers of Visual Perception

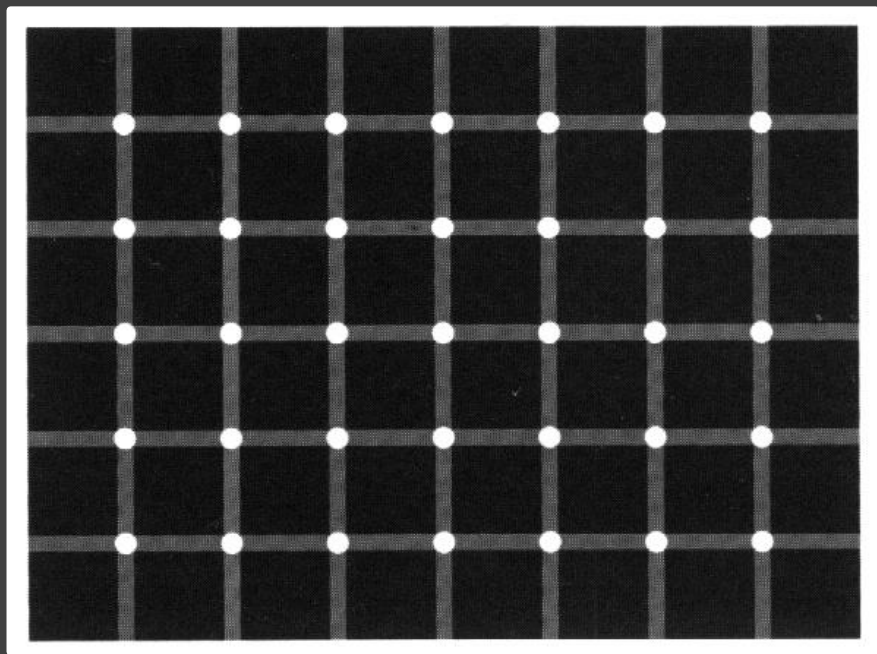


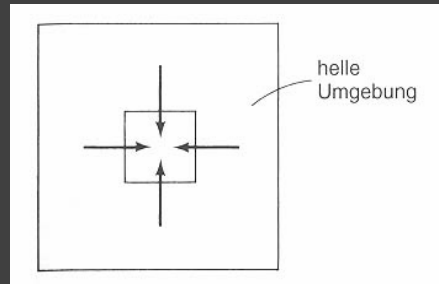
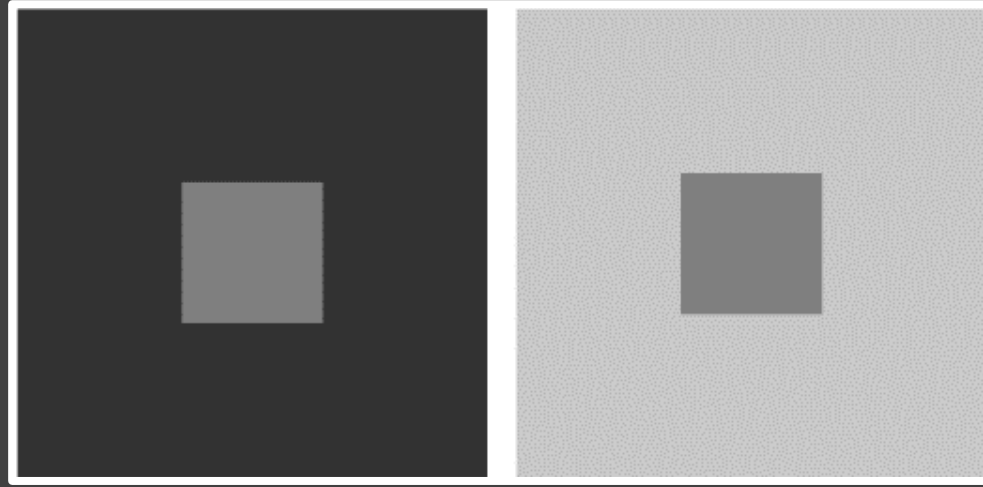
TAE CAT



- Priming (top-down)
- Optical illusion (bottom-up)
- Context matters
- Great adaptivity



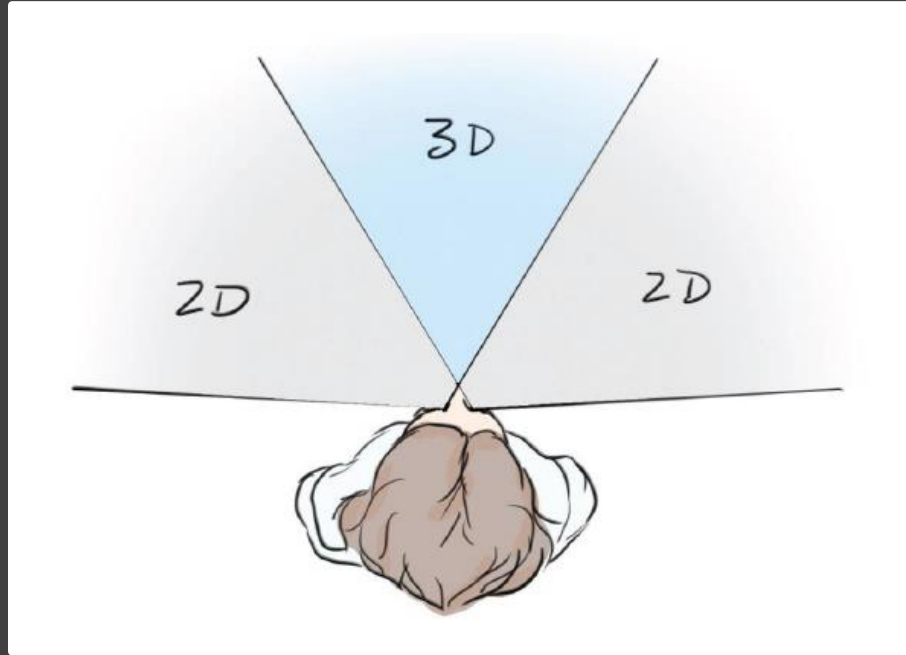




- No “pixel-resolution” inside the eye
- Foveal / peripheral vision are very different

Spatial Perception

„3D“ Vision



Monocular Depth Cues

Familiar Size
Motion Parallax
Texture Gradient



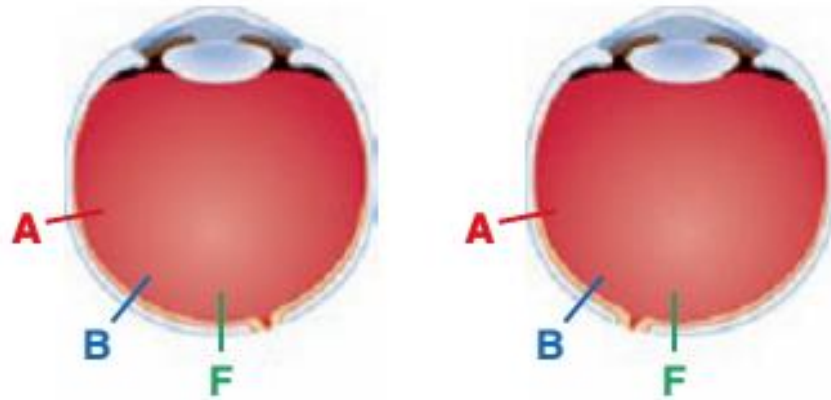
Goldstein (2010, pp. 231–235)

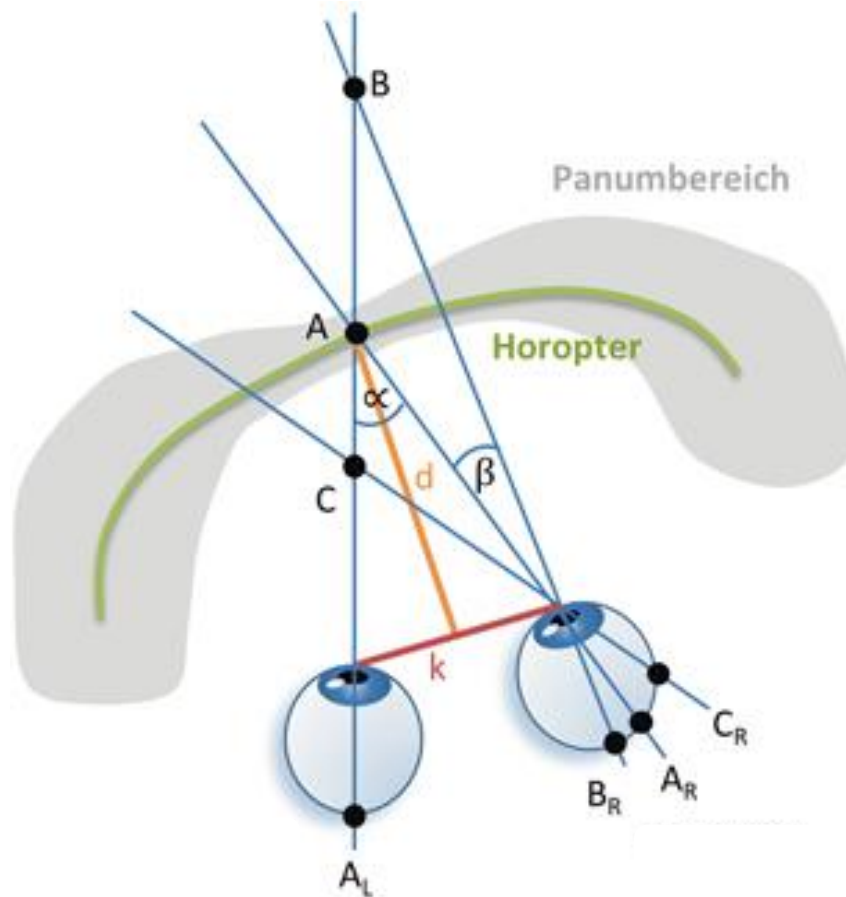
Effectivity of Depth Cues

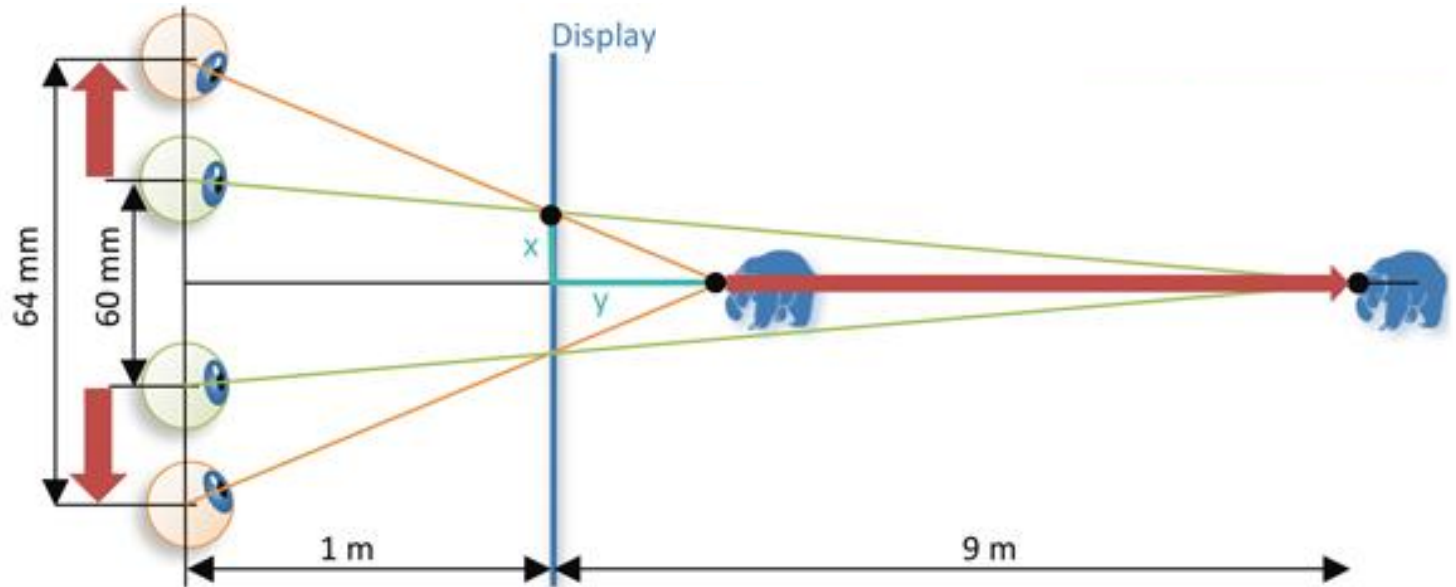
(Cutting und Visthon, 1995)

Depth Cue	0-2 m	2-30 m	> 30 m
Occlusion	✓	✓	✓
Relative Size	✓	✓	✓
Accommodation & Convergence	✓		
Motion Parallax	✓	✓	
Stereopsis	✓	✓	
Elevation		✓	✓
Aerial Perspective			✓

Binocular Disparity and Stereopsis

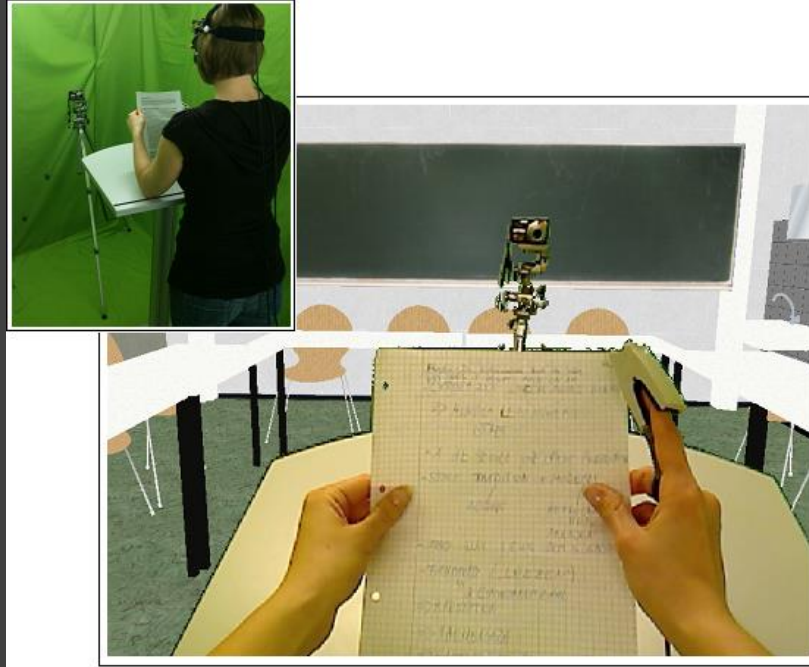






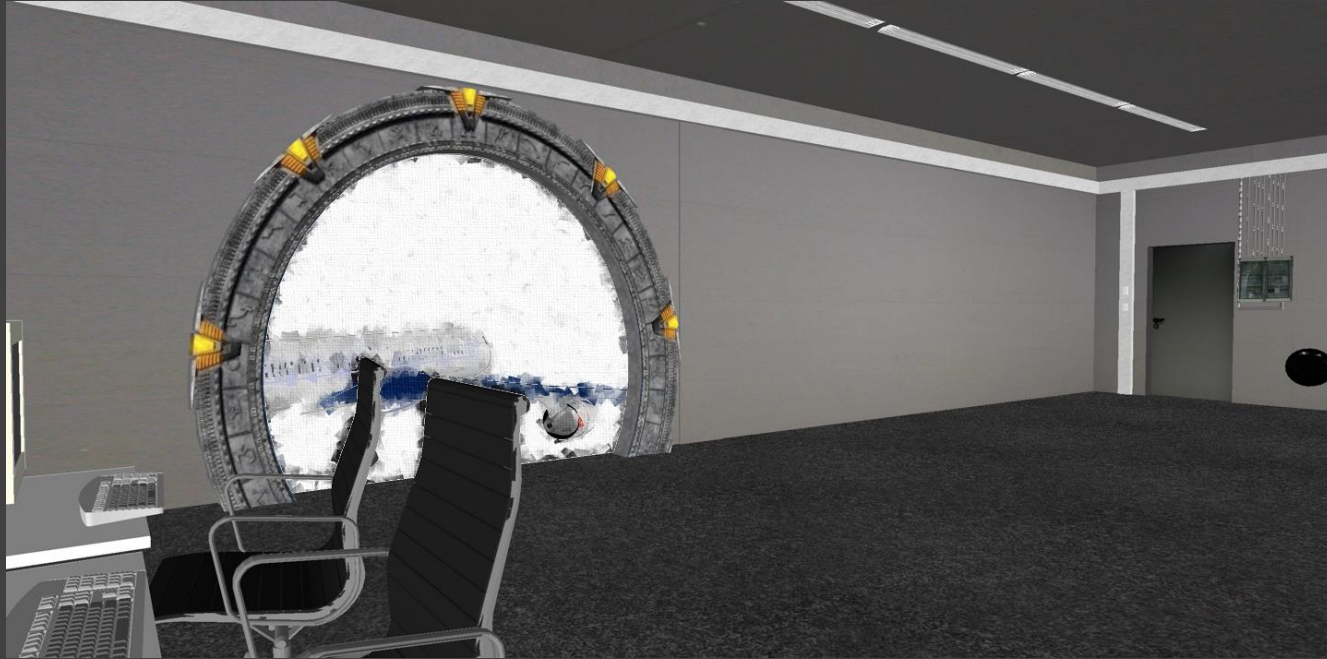
- Textur helps fusing retinal images
- Use monocular depth cues to improve place illusion
- IPD matters a lot for size, gigantism & lilliputism

Depth Perception in VR



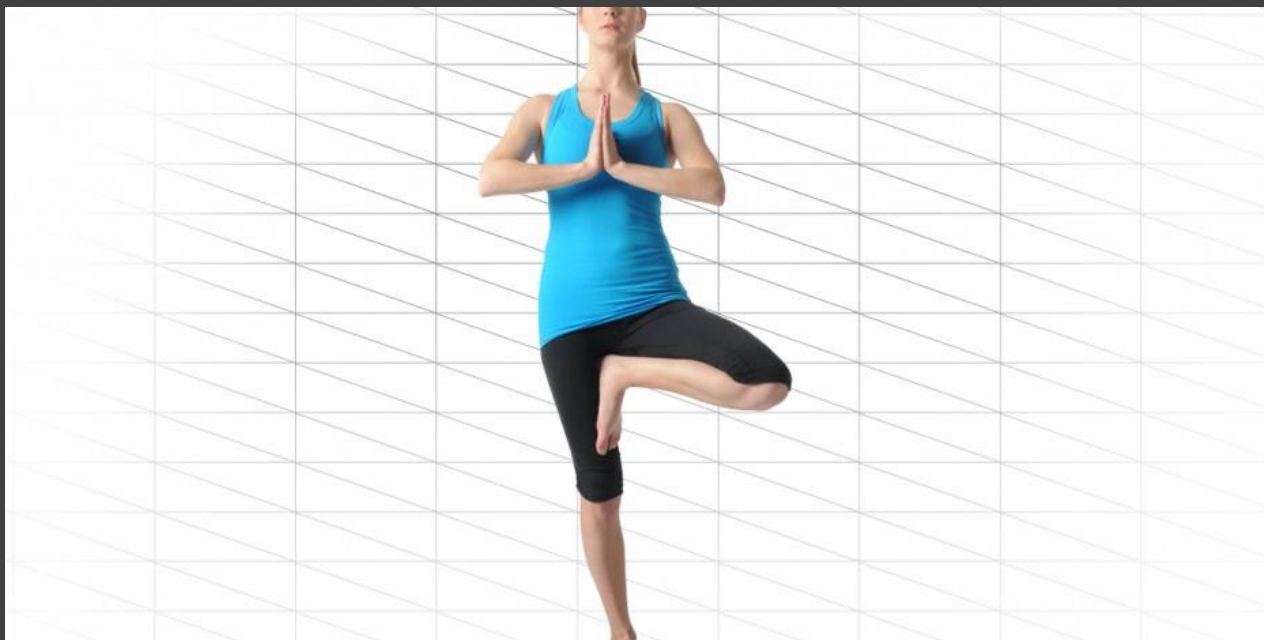
<https://www.inf.uni-hamburg.de/en/inst/ab/hci/people/steinicke.html>

Depth Perception in VR



<https://www.inf.uni-hamburg.de/en/inst/ab/hci/people/steinicke.html>

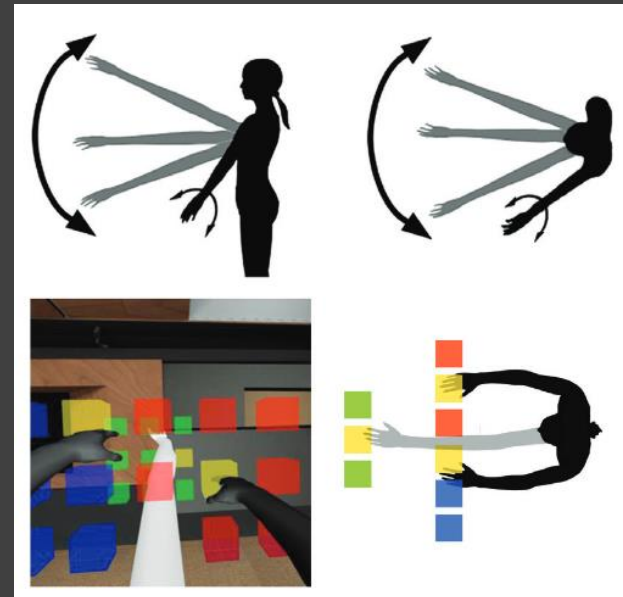
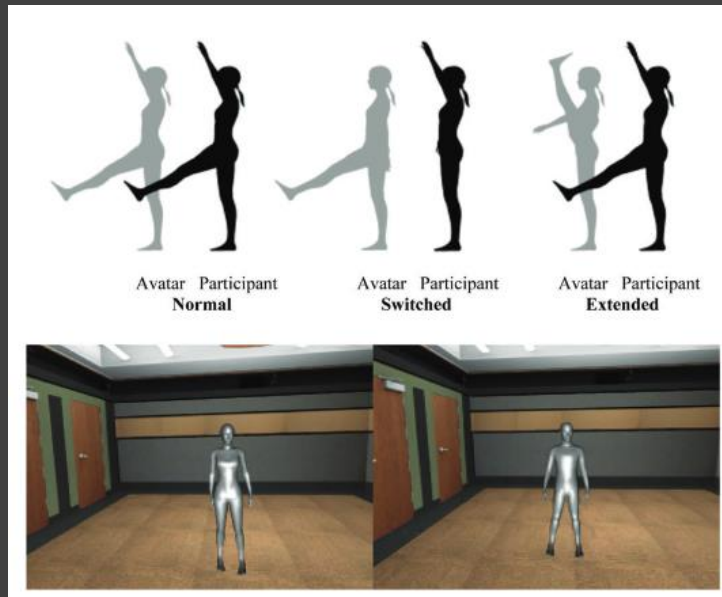
Body and Movement



<http://blog.sportlaedchen.de/pilates-und-yoga/yoga-uebungen-ruecken-anfaenger-fortgeschrittener/>

- Avoid not matching body visualization
- Adjust to player. Height, movement speed, IPD
- Keep consistence in graphics and scaling

Flexibility



<http://vhil.stanford.edu/pubs/2014/won-jcmc-homuncular.pdf>



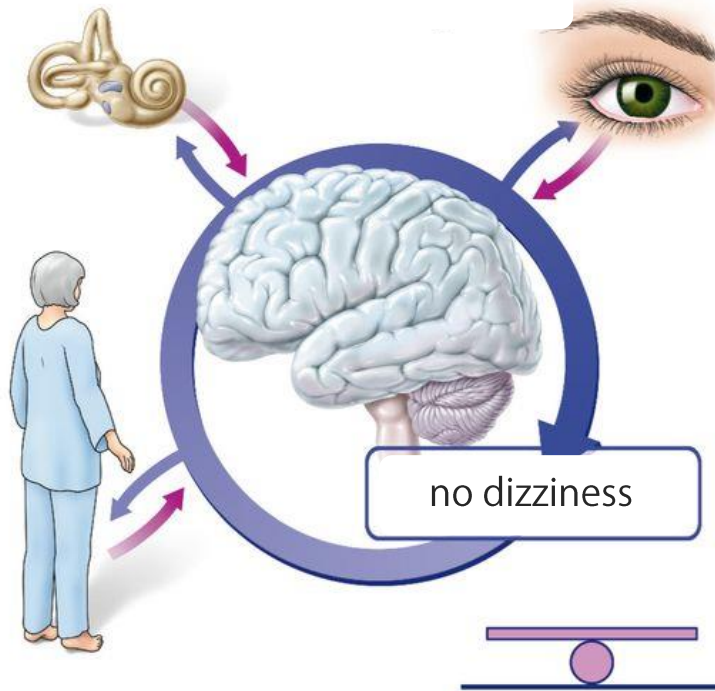
- More sense for space in arms length
- Include sound the body would make
- Use haptic feedback when possible

Vestibular System

Optical System

Proprioception

Balance



SIMULATOR SICKNESS QUESTIONNAIRE

Kennedy, Lane, Berbaum, & Lilienthal (1993)

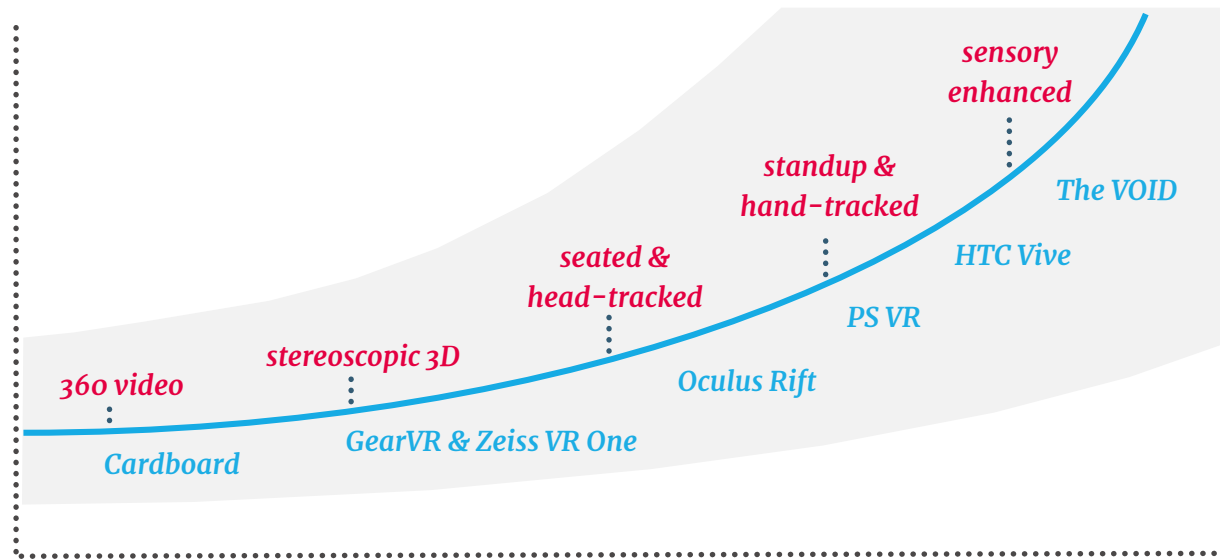
1. General discomfort	<u>None</u>	<u>Slight</u>	<u>Moderate</u>	<u>Severe</u>
2. Fatigue	<u>None</u>	<u>Slight</u>	<u>Moderate</u>	<u>Severe</u>
3. Headache	<u>None</u>	<u>Slight</u>	<u>Moderate</u>	<u>Severe</u>
4. Eye strain	<u>None</u>	<u>Slight</u>	<u>Moderate</u>	<u>Severe</u>
5. Difficulty focusing	<u>None</u>	<u>Slight</u>	<u>Moderate</u>	<u>Severe</u>
6. Salivation increasing	<u>None</u>	<u>Slight</u>	<u>Moderate</u>	<u>Severe</u>
7. Sweating	<u>None</u>	<u>Slight</u>	<u>Moderate</u>	<u>Severe</u>
8. Nausea	<u>None</u>	<u>Slight</u>	<u>Moderate</u>	<u>Severe</u>
9. Difficulty concentrating	<u>None</u>	<u>Slight</u>	<u>Moderate</u>	<u>Severe</u>
10. « Fullness of the Head »	<u>None</u>	<u>Slight</u>	<u>Moderate</u>	<u>Severe</u>
11. Blurred vision	<u>None</u>	<u>Slight</u>	<u>Moderate</u>	<u>Severe</u>
12. Dizziness with eyes open	<u>None</u>	<u>Slight</u>	<u>Moderate</u>	<u>Severe</u>
13. Dizziness with eyes closed	<u>None</u>	<u>Slight</u>	<u>Moderate</u>	<u>Severe</u>
14. *Vertigo	<u>None</u>	<u>Slight</u>	<u>Moderate</u>	<u>Severe</u>
15. **Stomach awareness	<u>None</u>	<u>Slight</u>	<u>Moderate</u>	<u>Severe</u>
16. Burping	<u>None</u>	<u>Slight</u>	<u>Moderate</u>	<u>Severe</u>

- Don't accelerate the camera independent from user
- Keep horizon aligned
- Don't take away head orientation control

VR EXPERIENCES

Presence and complexity of different VR setups

Presence

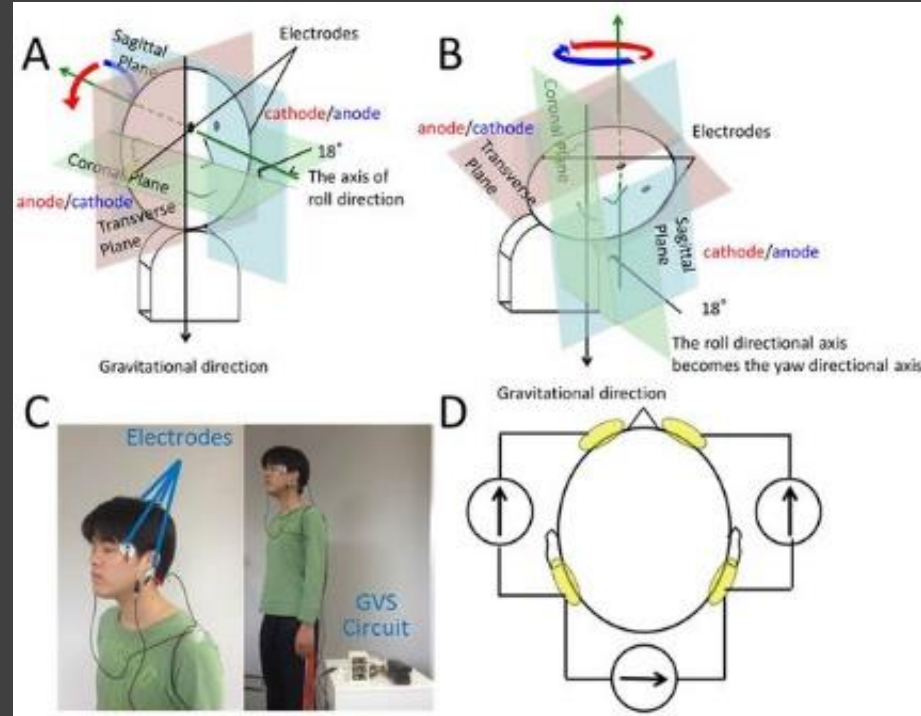


Complexity





Galvanic Vestibular Stimulation

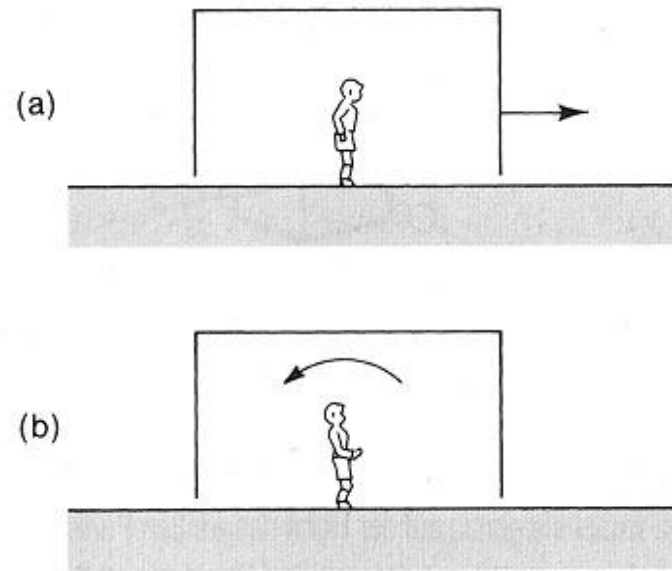
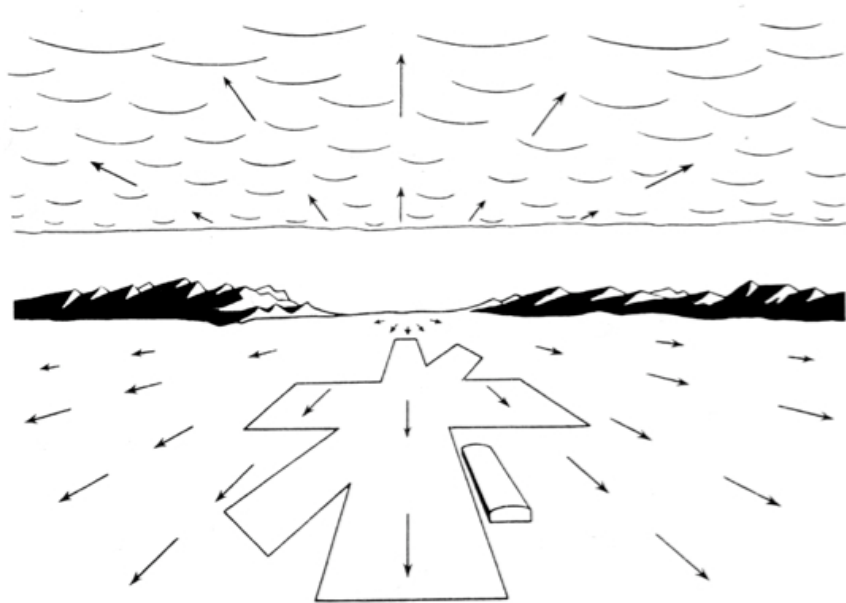


Four-pole galvanic vestibular stimulation causes body sway about three axes,
Kazuma Aoyama, Hiroyuki Iizuka, Hideyuki Ando & Taro Maeda, 2014



- Always consider user posture and context
... sitting, walking, public, chair, couch

Optical Flow

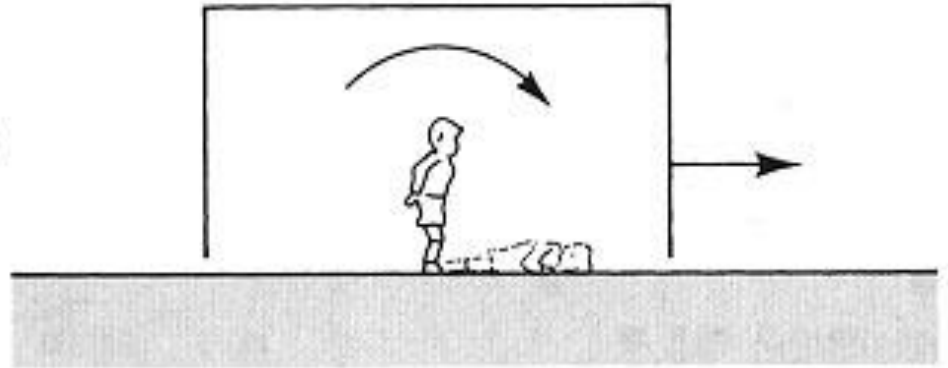


(Lee & Anderson, 1974):

Optical Flow

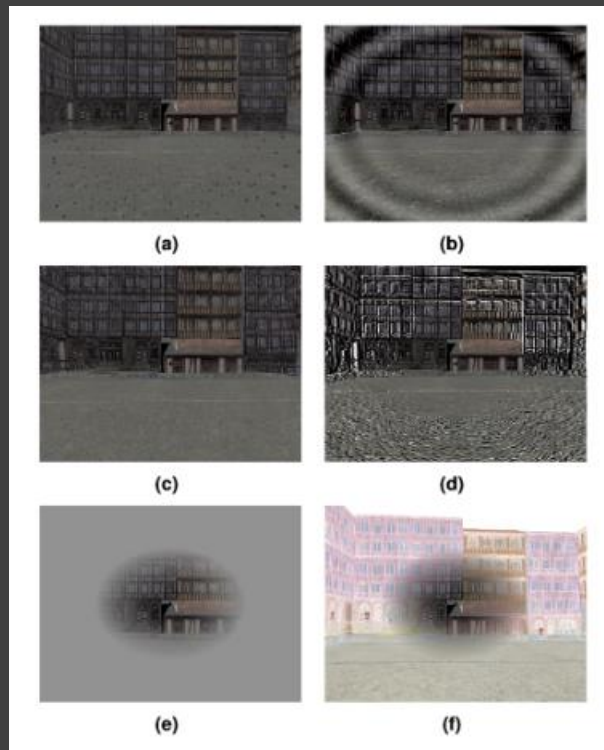


(c)



(Lee & Anderson, 1974):

Modified Optical Flow



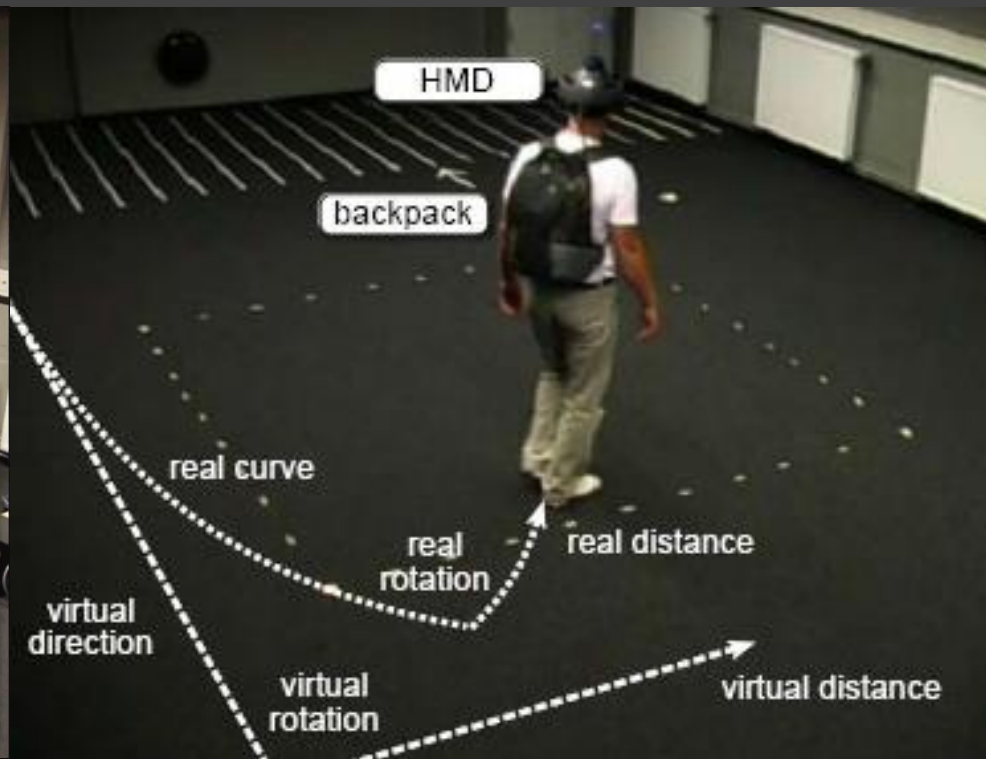


<http://uploadvr.com/eagle-flights-solution-to-vr-movement-looks-incredible/>

- Teleportation from personal space to pers. space
- Control optical flow especially in peripheral vision
- Player locked backgrounds can help

Redirected Walking





- Get inspired by magic and illusionists
 - Use moments of astonishment.
 - It's allowed to experiment and use tricks
- **Create a magical place rather than realism**

Eye Tracking



SMI HOME

Escape Game



Abbey Demo



Mogura Tataki



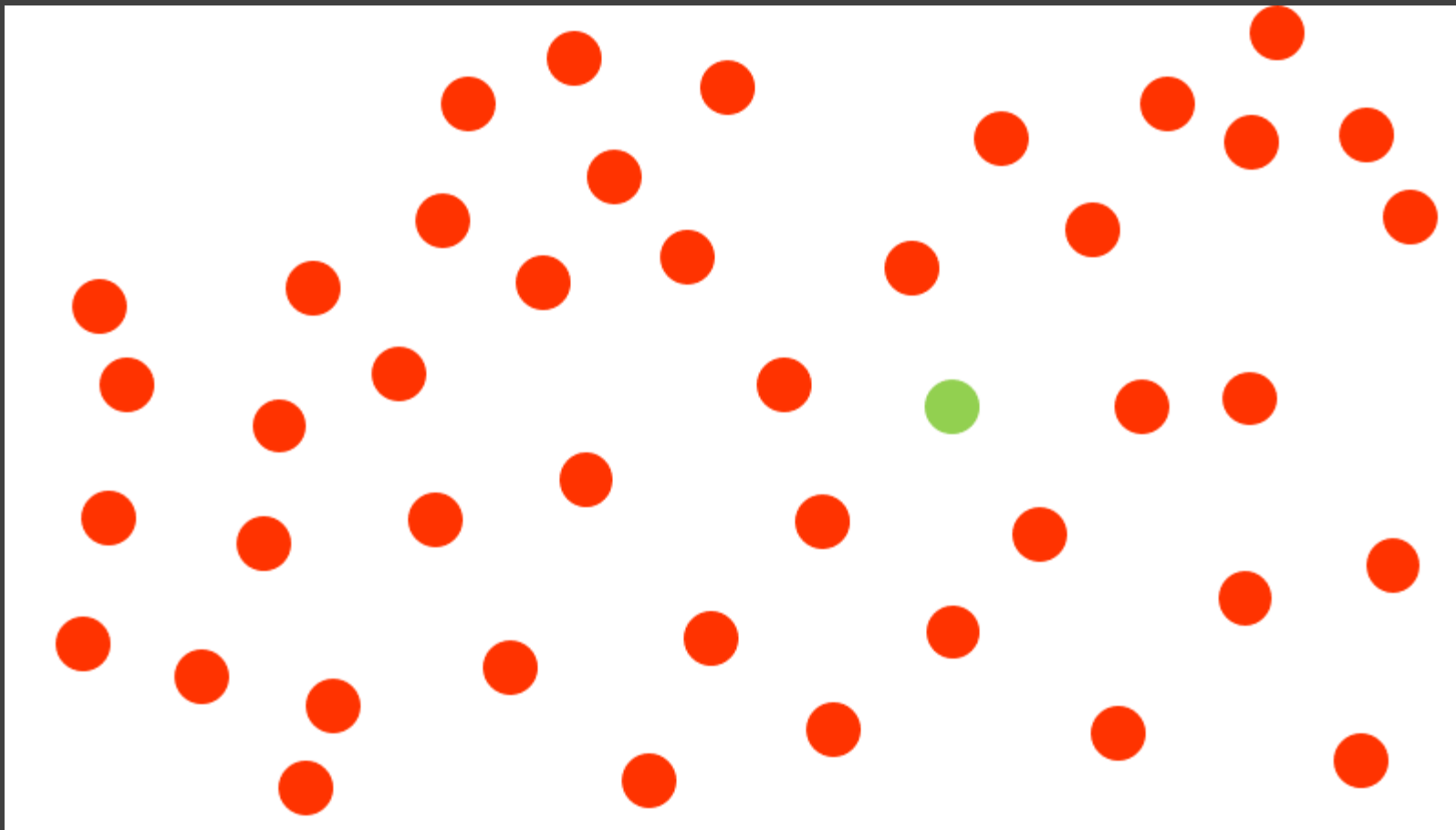
- Eye contact with avatars
- Natural eye and head movements “Neck follows eyes”
- Change environment when user blinks

➤ **Knowing about the users attention**

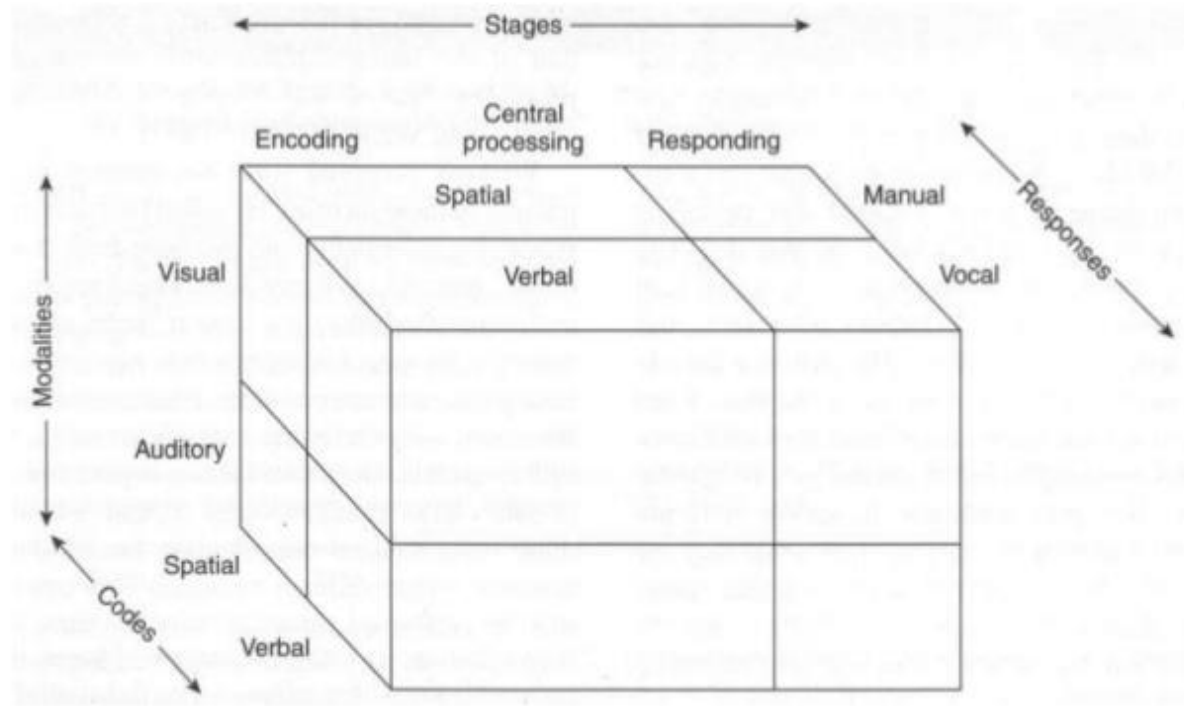
Attention







Theory of Multiple Resources, Wickens

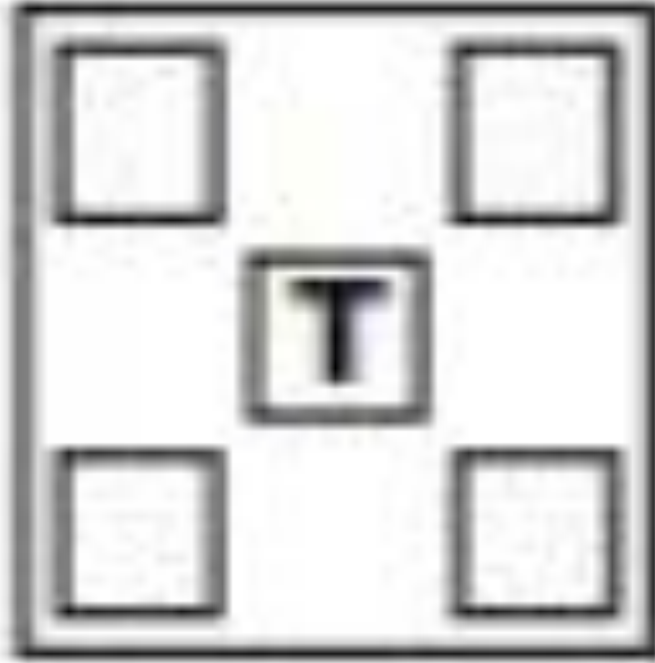


- Uniqueness, details and contrasts draw attention
- ... but can be distracting
- Use multisensory cues

**Count how many times
the players wearing
white pass the ball**

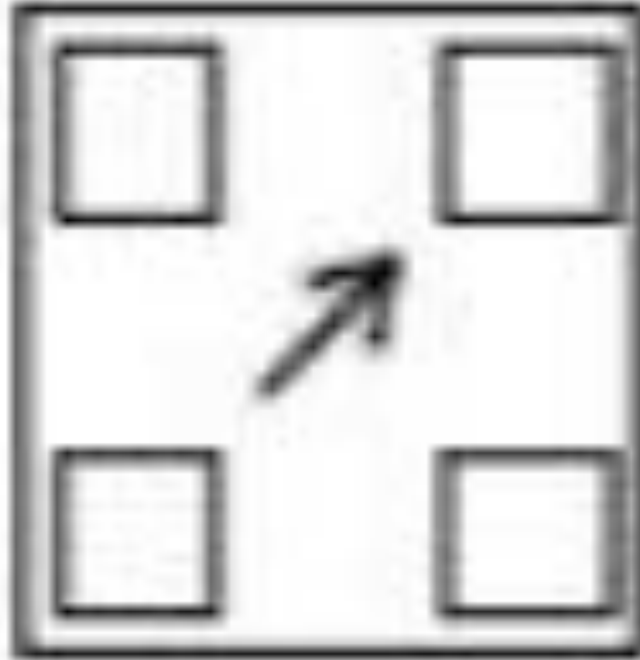
Reflexive and voluntary orienting of visual attention

Müller & Rabbitt 1989



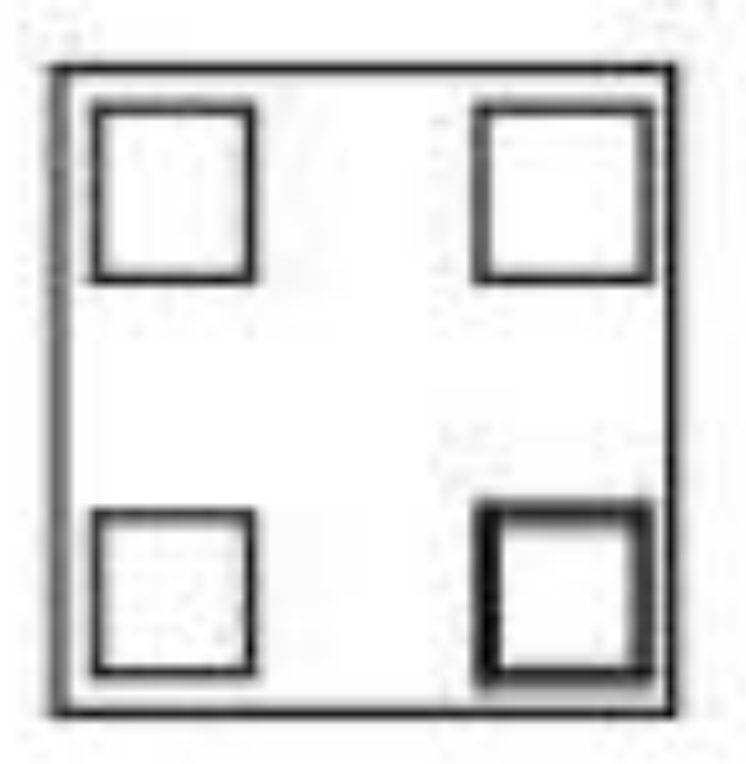
Reflexive and voluntary orienting of visual attention

Müller & Rabbitt 1989



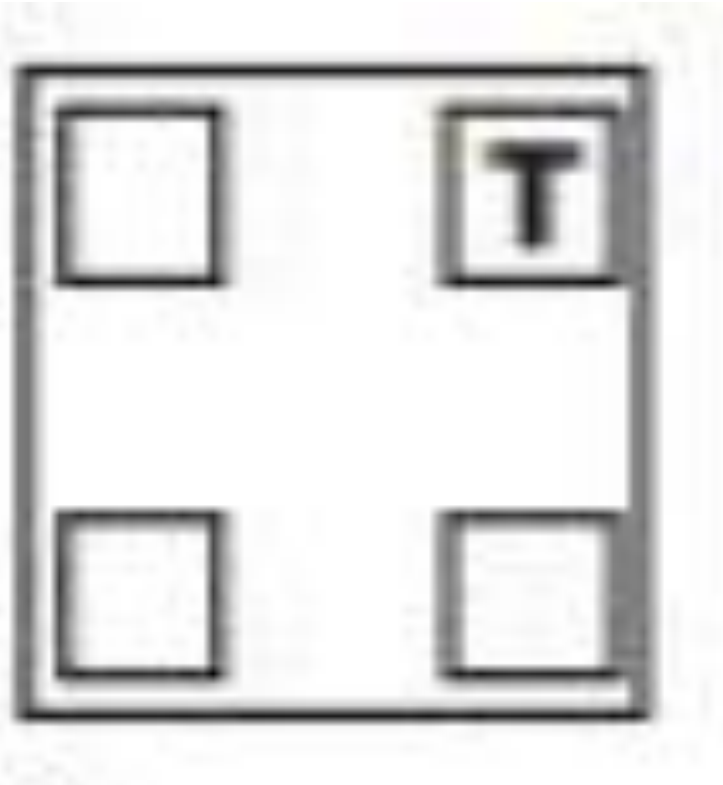
Reflexive and voluntary orienting of visual attention

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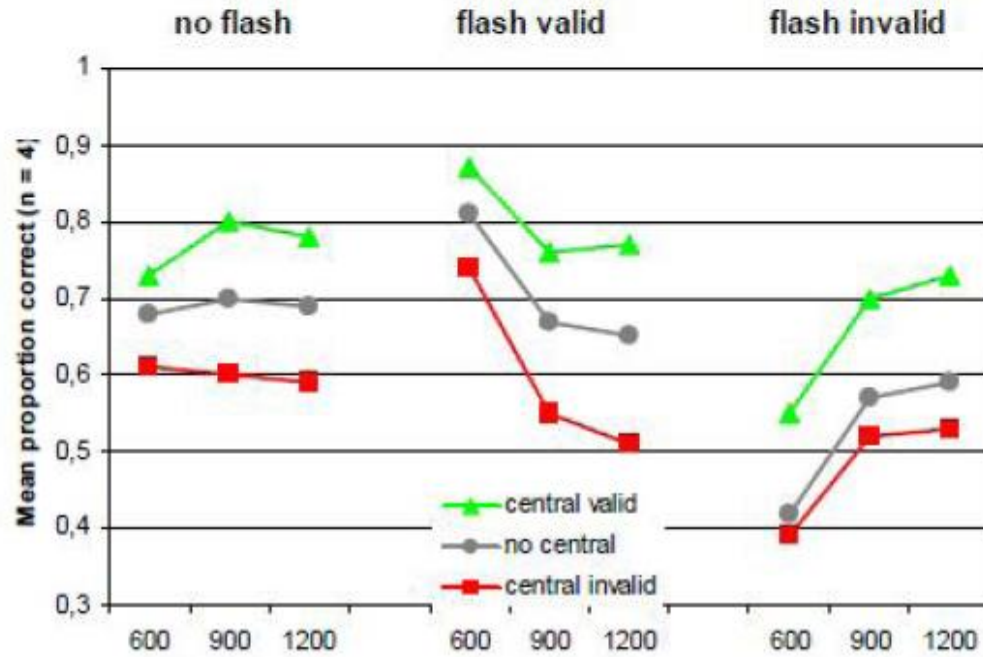
Reflexive and voluntary orienting of visual attention

Müller & Rabbitt 1989



Reflexive and voluntary orienting of visual attention

Müller & Rabbitt 1989



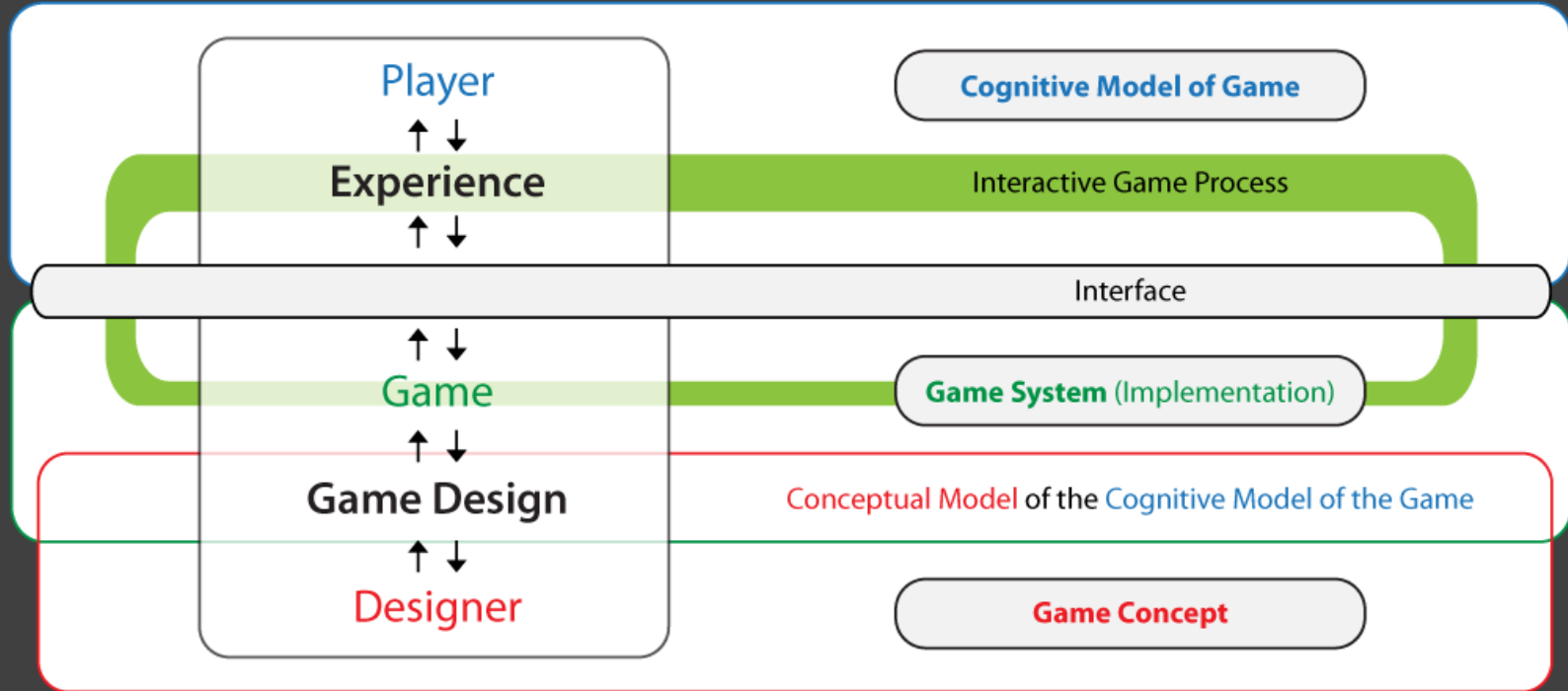


A black and white photograph taken from the interior of a car, looking out through the sunroof. The sunroof is open, revealing a bright, cloudy sky. The WRC logo is centered on the sunroof's glass panel. The car's interior, including the dashboard and side panels, is visible in the foreground and sides, framing the sunroof. The dashboard has a small red light on the left side. The side panels have a textured, woven pattern.

WRC

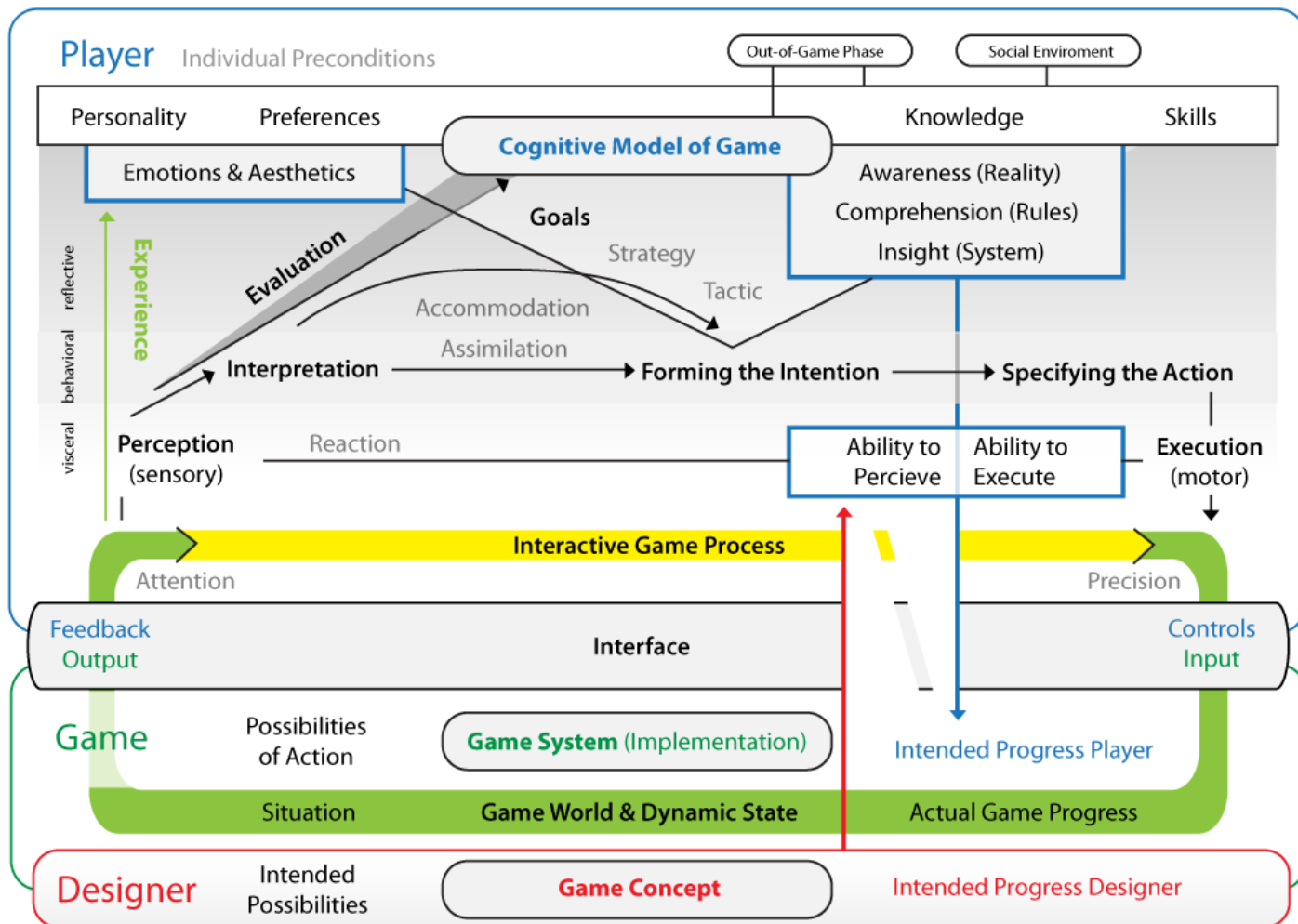
- Attention through animation and blinking
- Create interest by orientation and look direction of NPCs
- React to your user

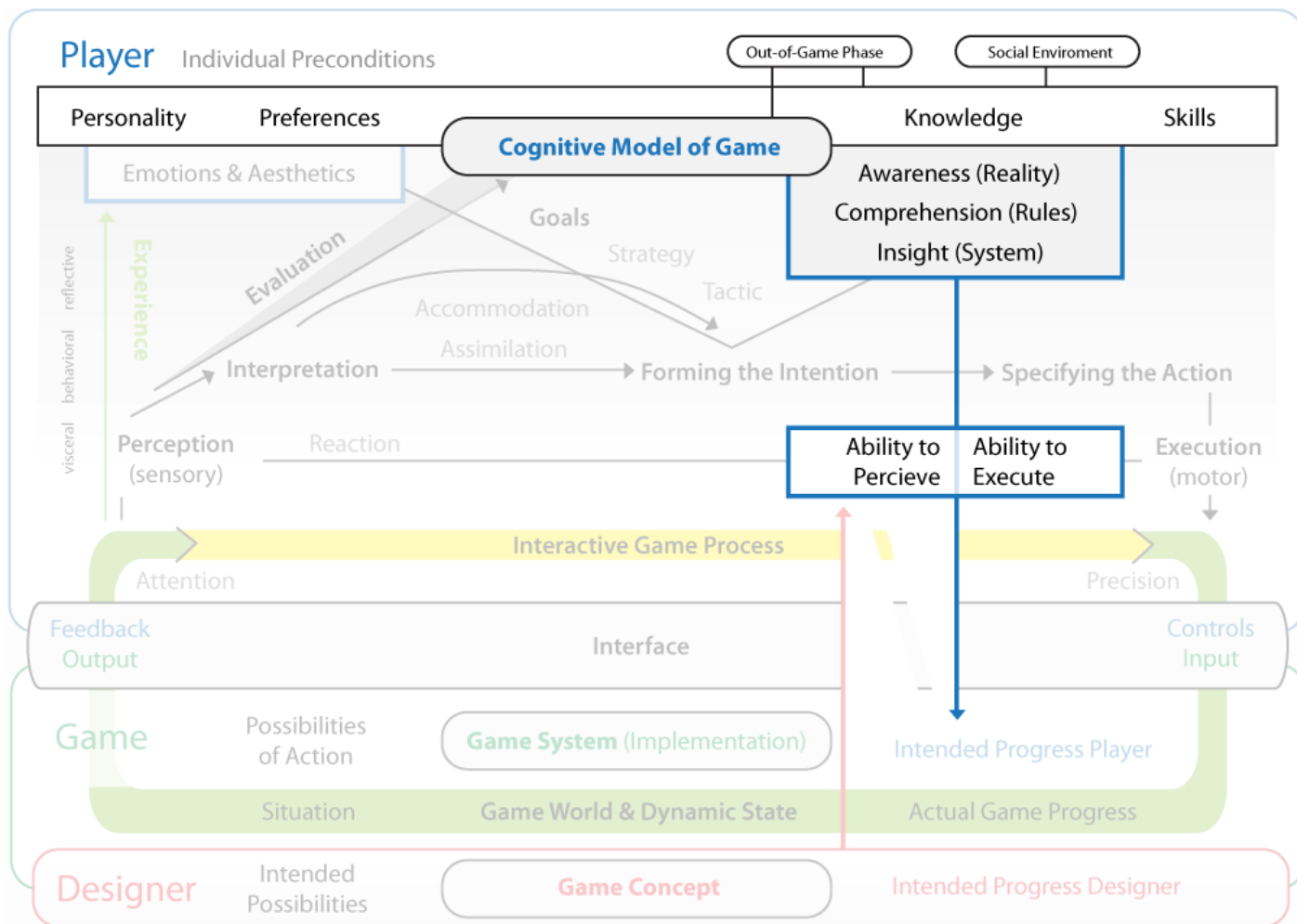
Interacting

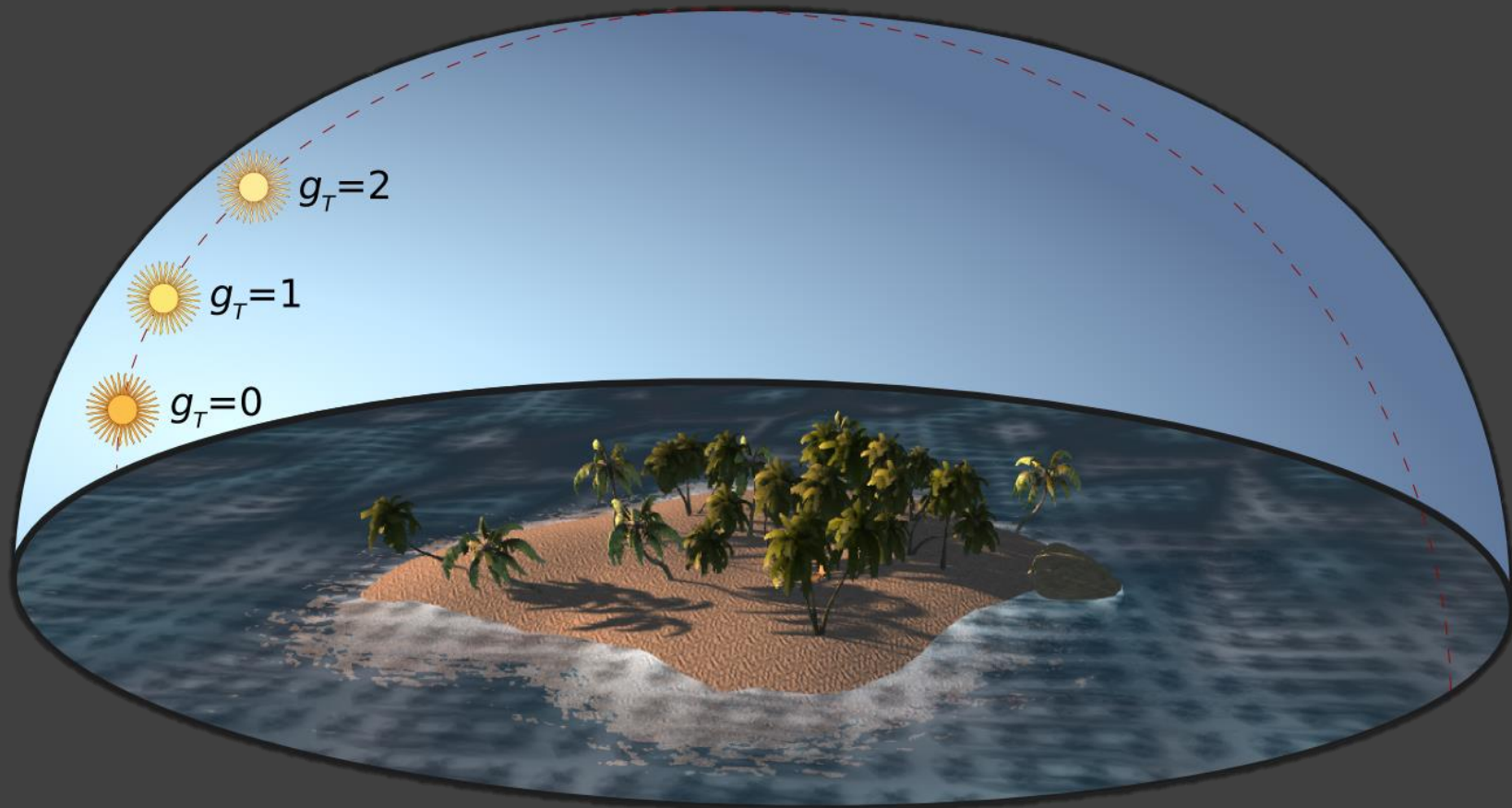


<http://bedenk.de/sign/player-game-designer/>

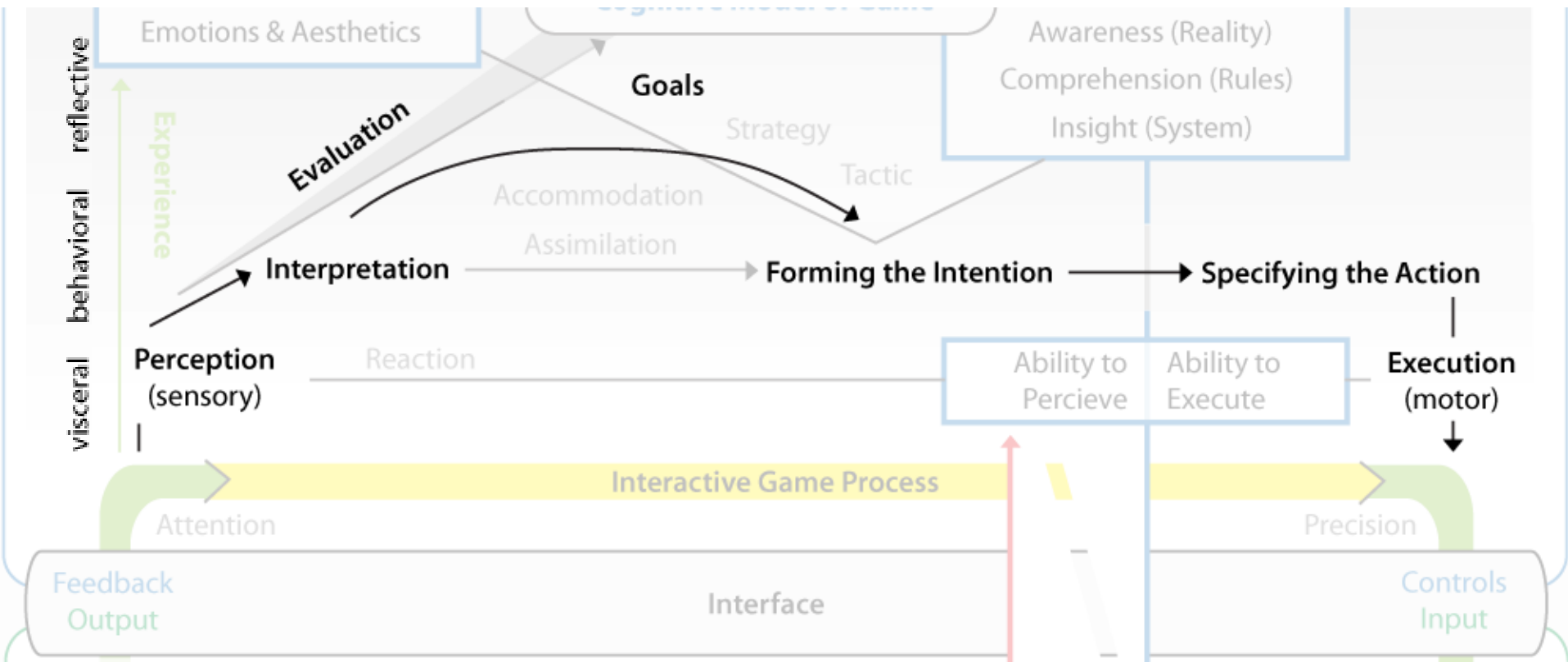
- Put yourself in the user perspective
- Use natural and direct interaction
- Bring the interaction to the user







- Don't require unnecessary activeness „simulation fatigue“
- Control expectations i.e. with priming, marketing
- Create meaningful interactions





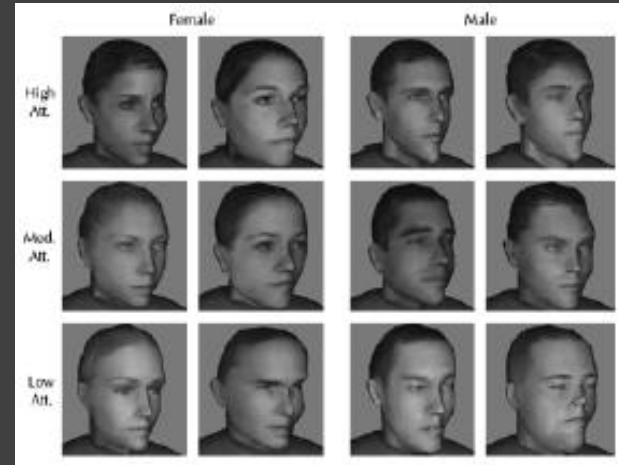
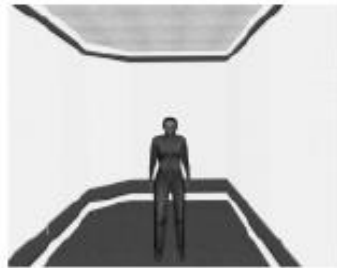
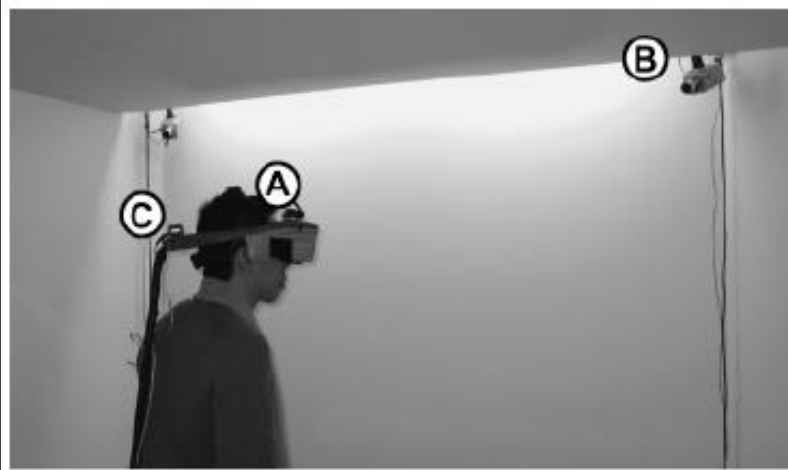
- Avoid shallow interaction
 - Give clear cues to possible interactions
 - Overlearned actions can cause conflict
-
- **Don't try to create everything simulators**

Emotional & Social

5D
attraction



- Easy onboarding to allow for comfort
- “Messy hair”, “Looking stupid”
- Reduce feeling of isolation

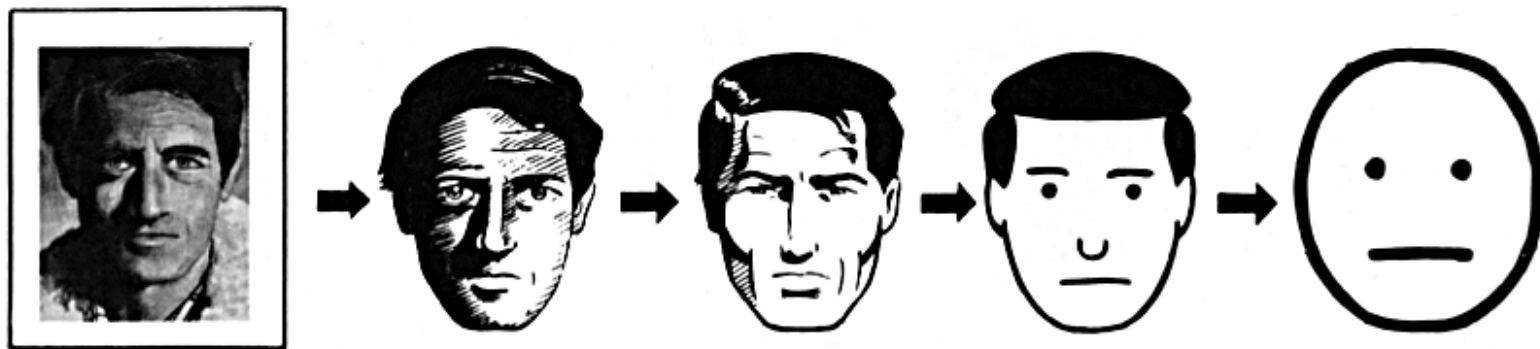


attractive:
M=0.98m

attractive:
M=7.19 Infos

unattractive:
M=1.74m

unattractive:
M=5.42 Infos



- Think about identity and anonymity
- Avoid uncanny valley of visuals and behavior
- Abstraction better than faulty details



- Allow for social interaction in a common virtual room
- Use strong feeling of empathy
- Plausibility illusion hard to recover when lost

Think Outside the Box

- One avatar looks at everyone else in the room
 - Dynamically switch avatars
 - Create an never-ending room by rotation
 - Dynamically change the surrounding
- > make the impossible possible

Make great VR experiences!

A lot of your old tricks still work!

Psychology

Design

VR

Iterative Approach

Technology

THOMAS' VR UX CHECKLIST V0.5

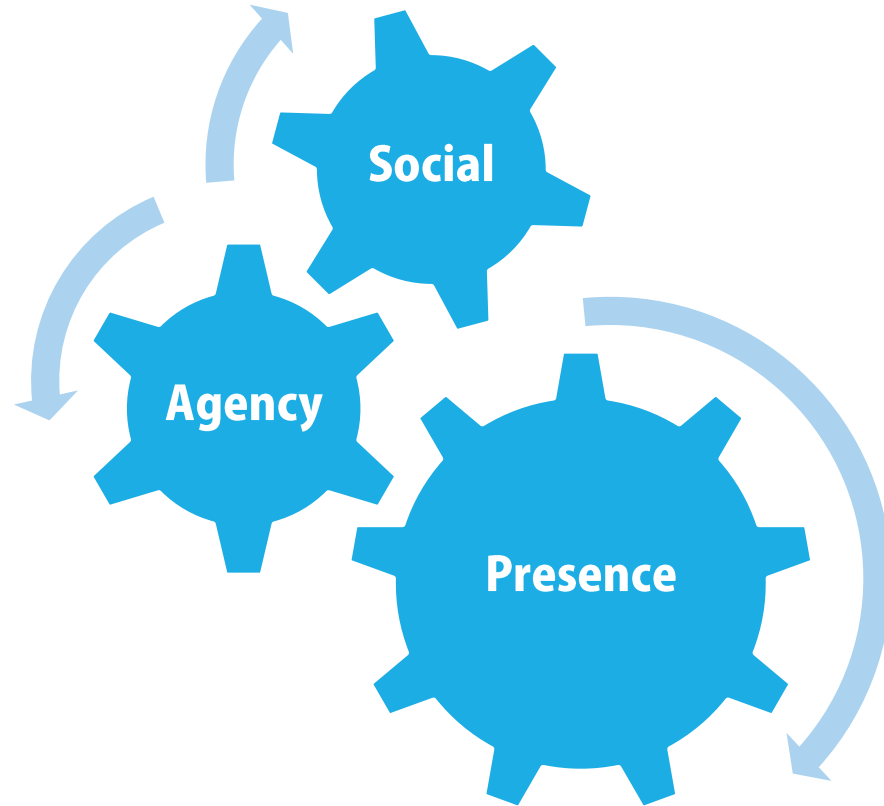
Positive

- meaningful interaction
- natural spacial interface / mapping
- interactive story-telling
- multi-sensory
- emotionally relevant
- technical fidelity
- believable and consistent
- validity through social interaction

Negative

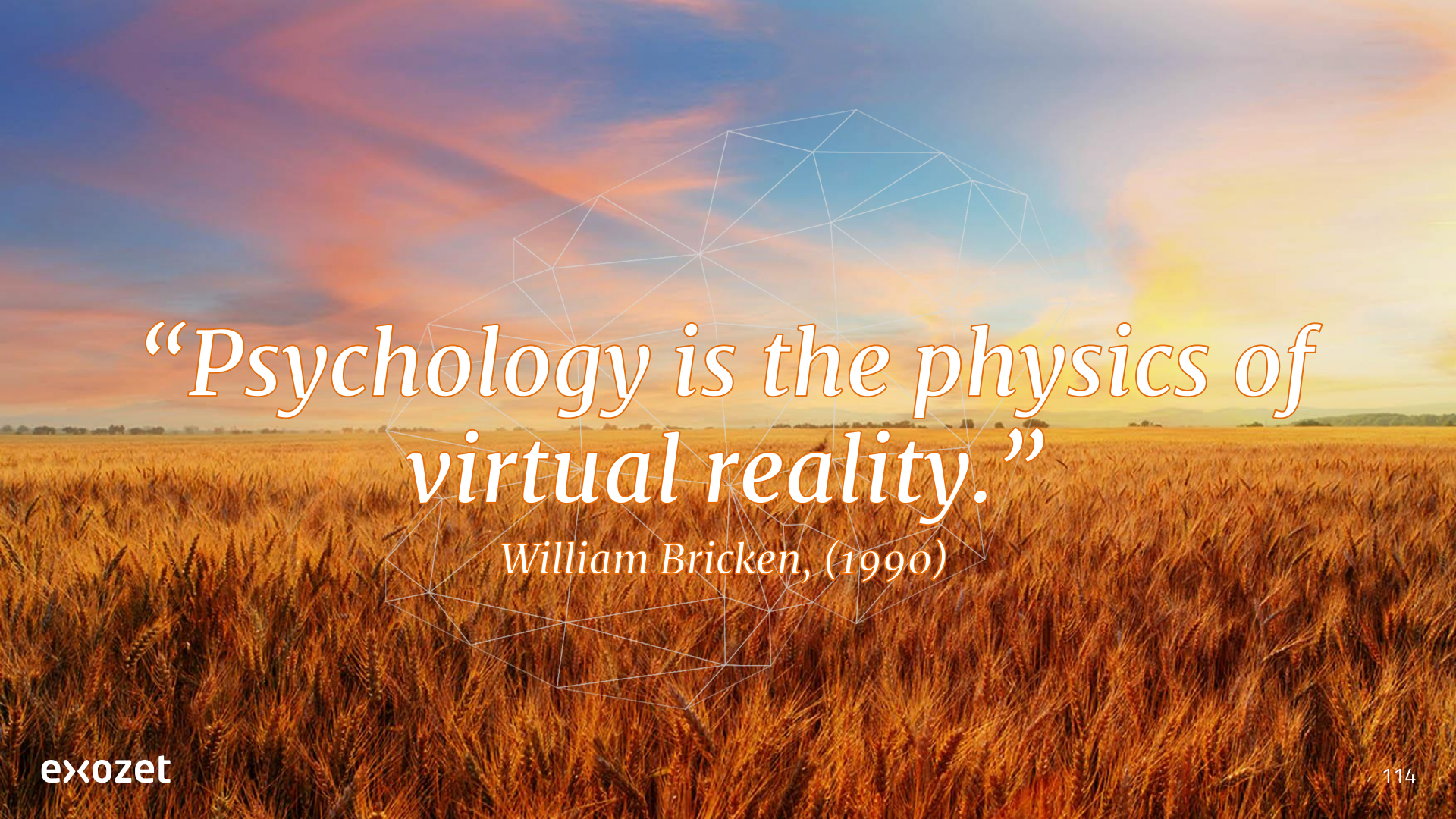
- shallow / no interaction
- non-diegetic GUI
- linear story-telling
- proprioceptive disconnect
- impersistent and conflicting world
- performance lag
- breaking expectations
- void of life

VR AS A NEW MEDIUM



Manipulating Space

Game Changer!



*“Psychology is the physics of
virtual reality.”*

William Bricken, (1990)



thomas.bedenk@exozet.com |  TCTomm | <https://de.linkedin.com/in/thomasbedenk>

exozet