



# Evolving Emotional Storytelling In thatgamecompany's SKY

Jennie Kong  
Story Writer, thatgamecompany

# GDC

**GAME DEVELOPERS CONFERENCE**

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# Jennie Kong

Story Writer, thatgamecompany:  
SKY

Narrative Writer: AVMLab, Serenity Forge

Director: 'The Game Makers' docuseries

Sony PlayStation:

Ico, Shadow of the Colossus, Flower, Uncharted





2013-Present



a game



about



giving



thatgamecompany

CLOUD



flow



FLOWER



JOURNEY



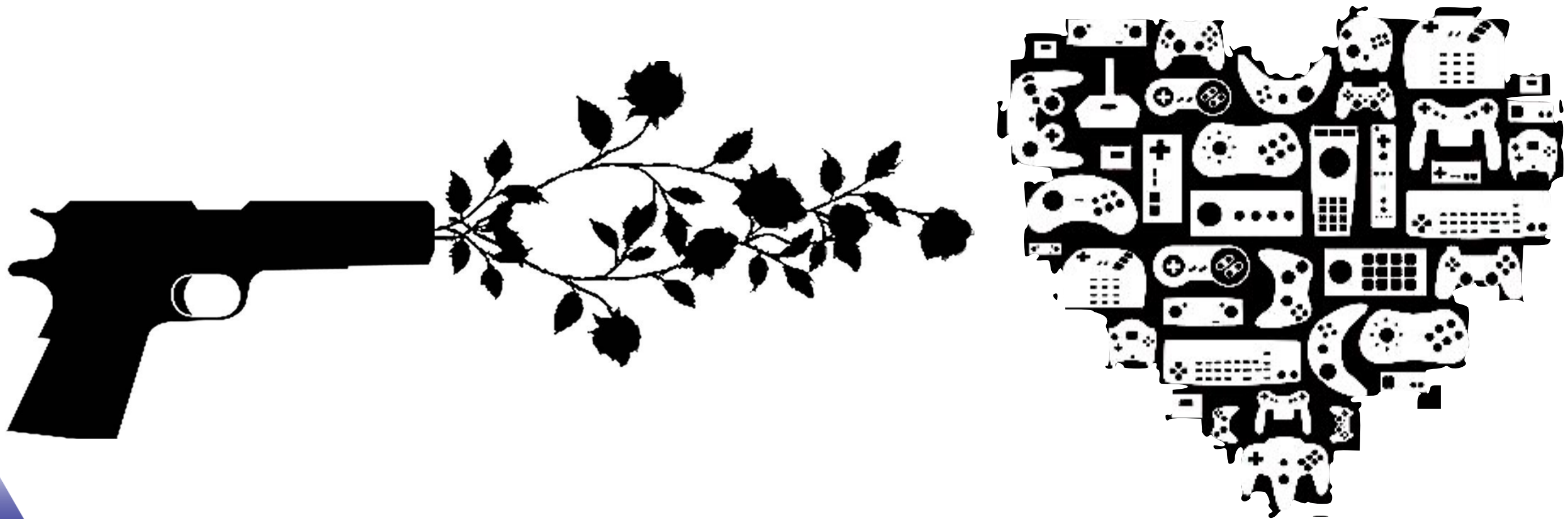
SKY





thatgamecompany

**“Develop timeless interactive entertainment that connects players worldwide through positive emotional experience and appealing to all ages”**



# Emotion Through Language



# Emotion Through Space





# Emotion Through Action







- Social Driven
- Coming of Age
- Childhood Wonder

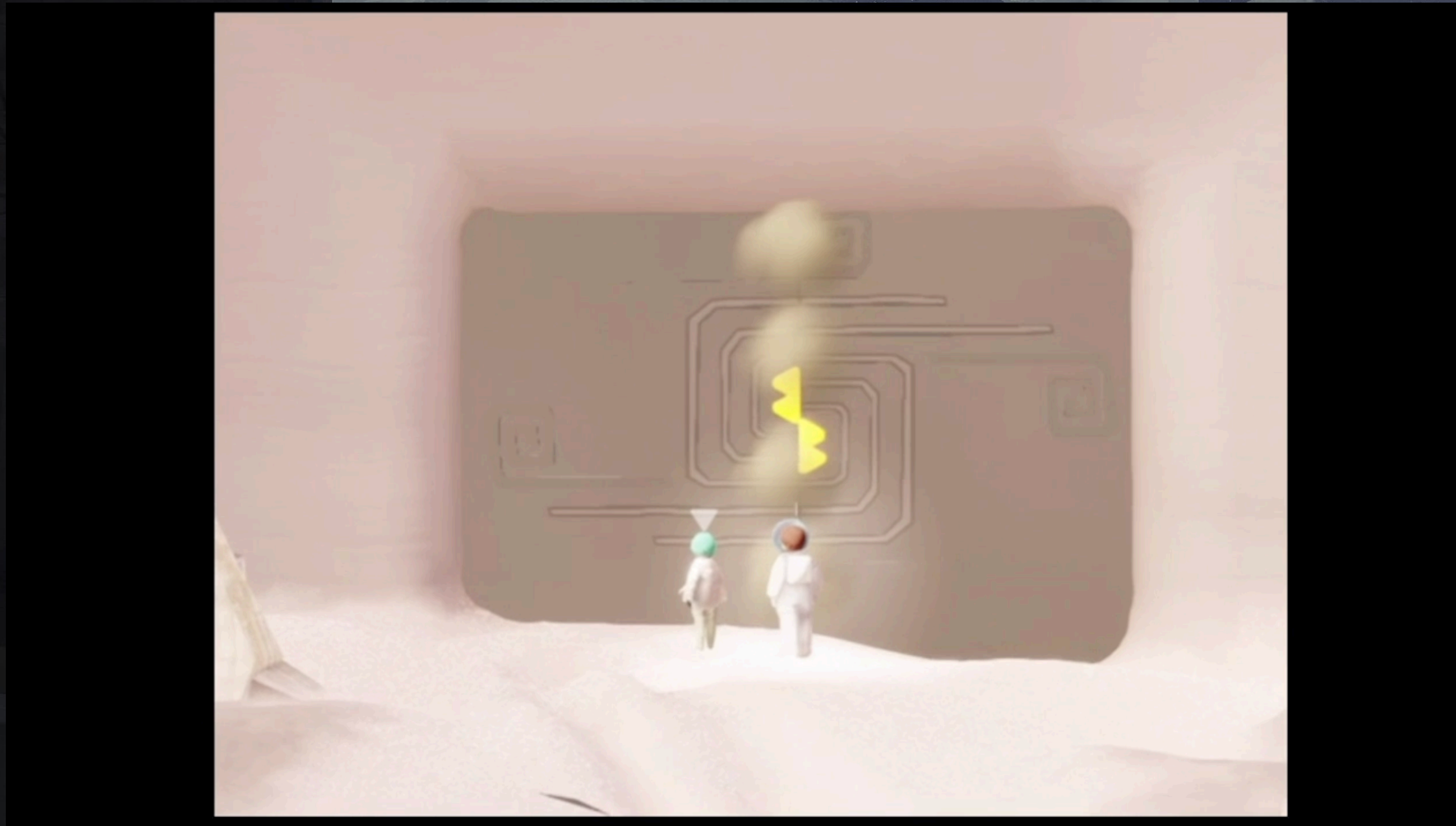
# Development & Narrative Process

## Story Phases

- Prototype
- Adapting Story Structure
- Finding An 'Emotional Engine'
- Testing Emotion In A Community
- Finalize Story In Production



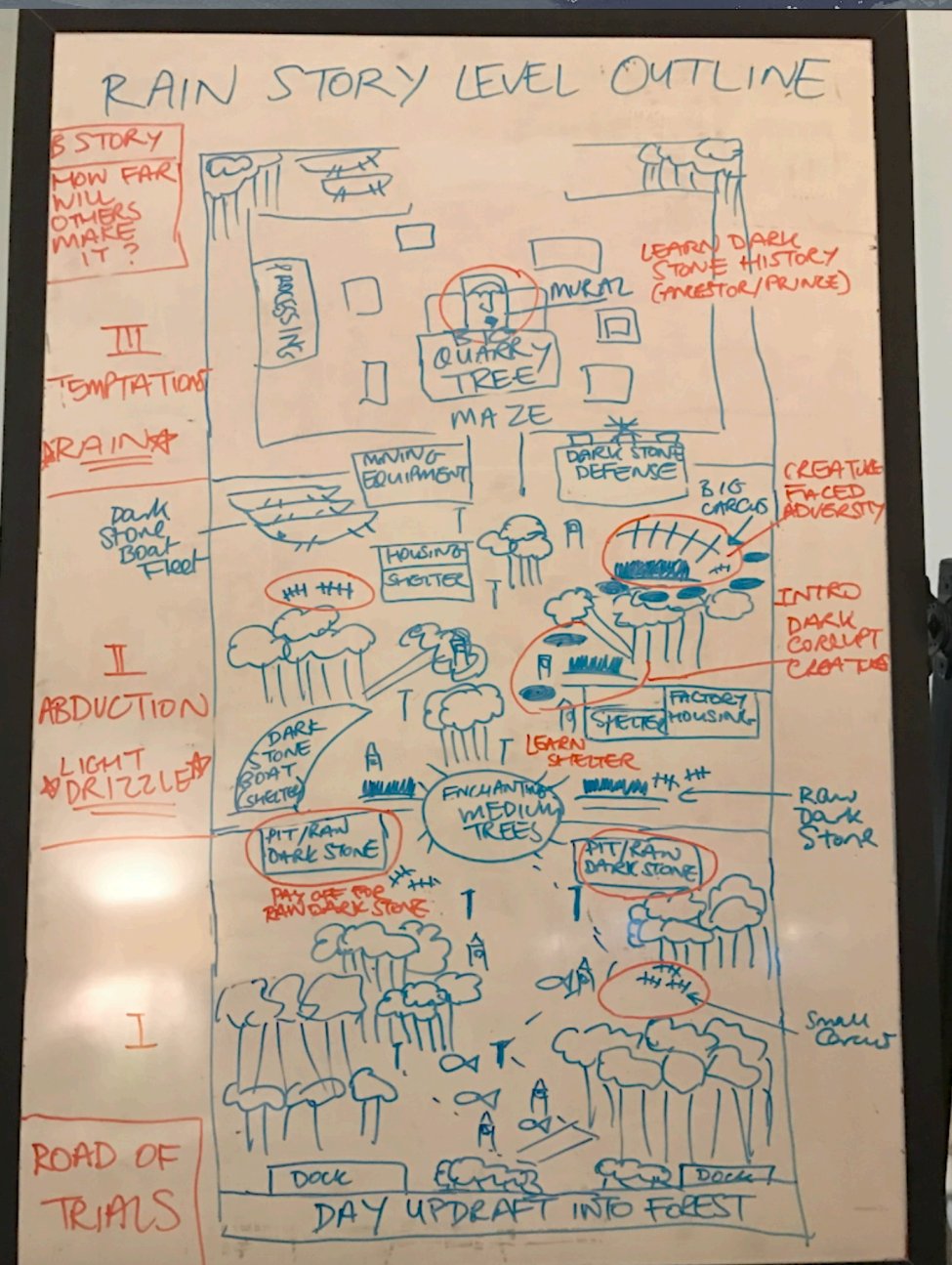
# 1) Prototype





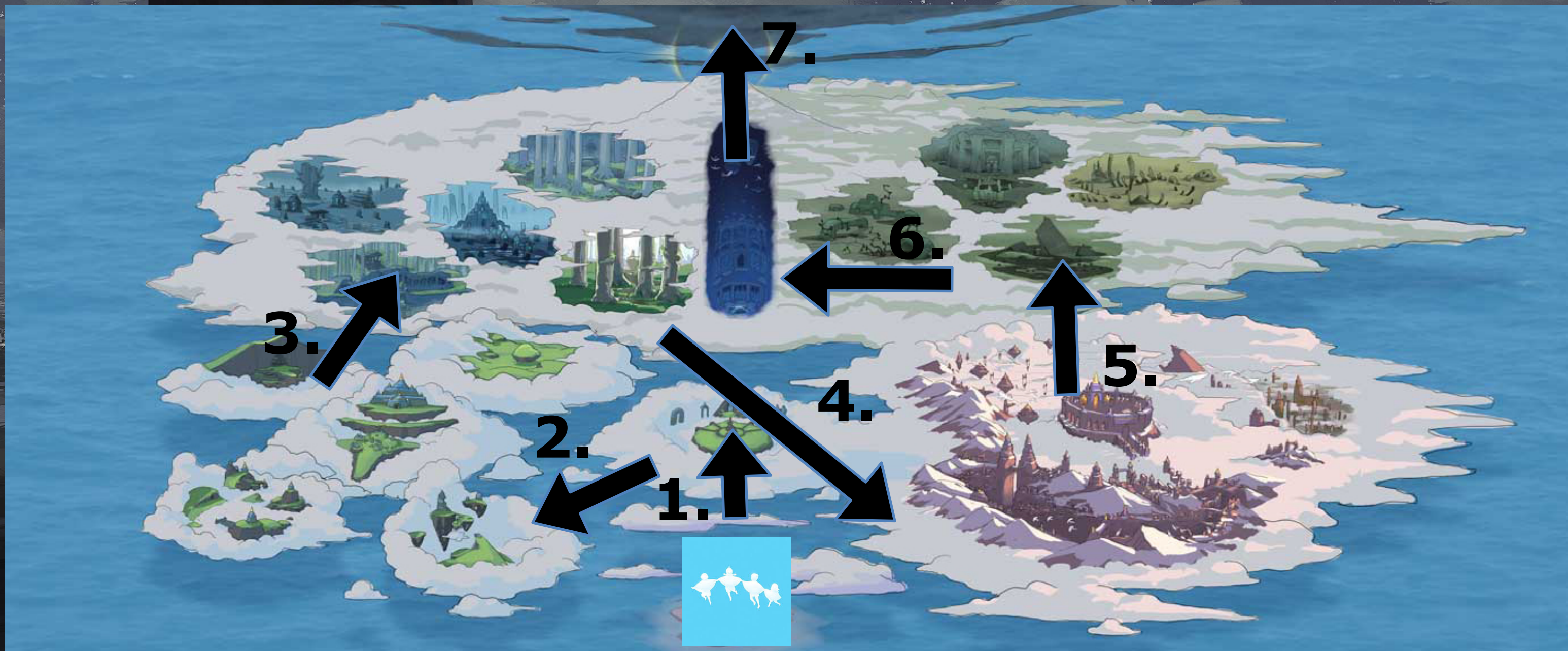
## 2) Story Structure

### OLD STORY BRAINSTORMS





# Linear Multiplayer “A-Story” Path In Sky World





# Linear progression of Emotional Gameplay

Isle



Alone - Needy

Prairie



Freedom - Joy

Forest



Uncertainty -  
Melancholy

Mountains



Hubris -  
Romance

Credits

Storm



Selfless Sacrifice

Vault



Hope -  
Togetherness

Wastelands



Fear - Resigned

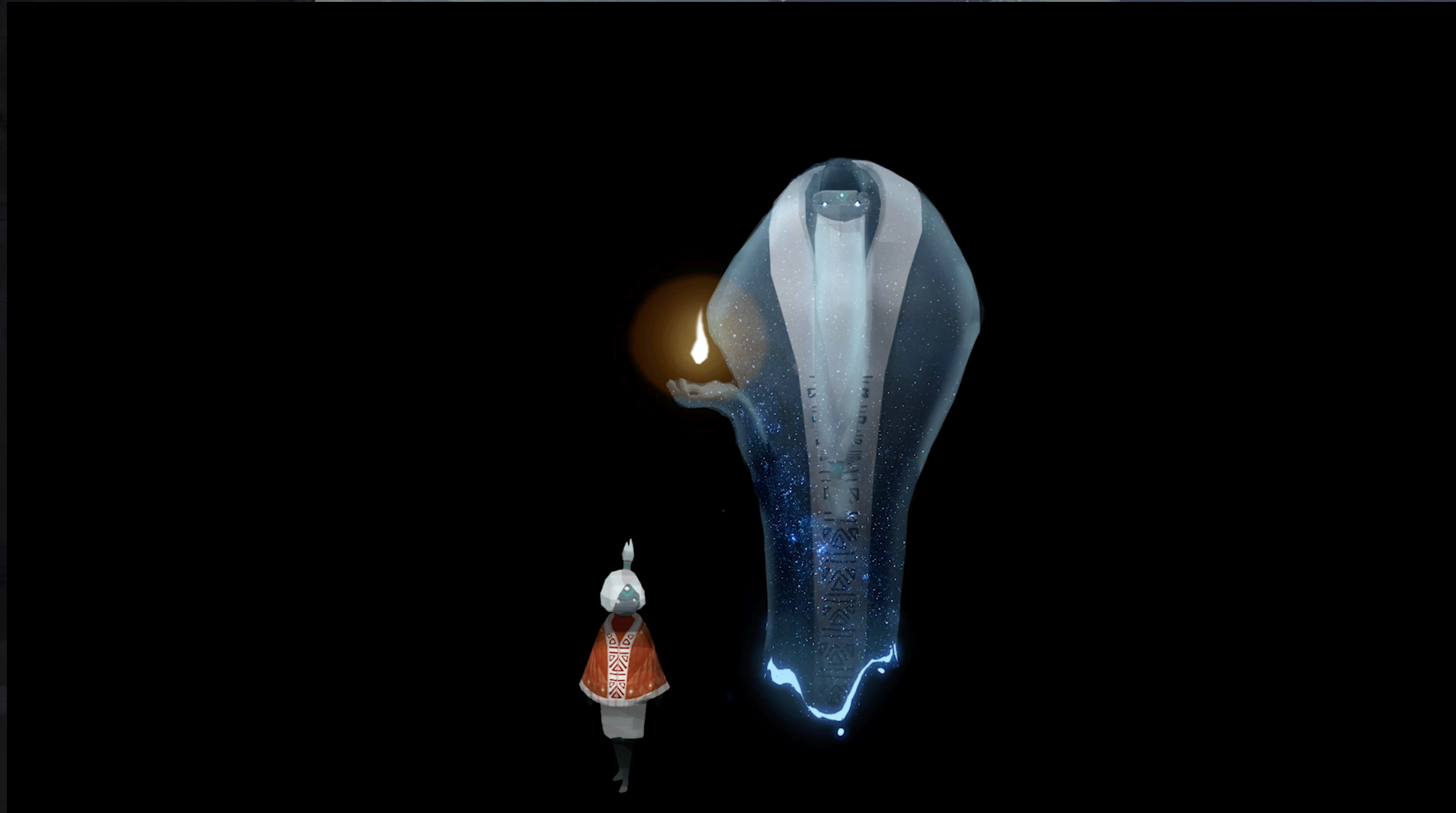


# Sky Character Development





# Sky Cast Development

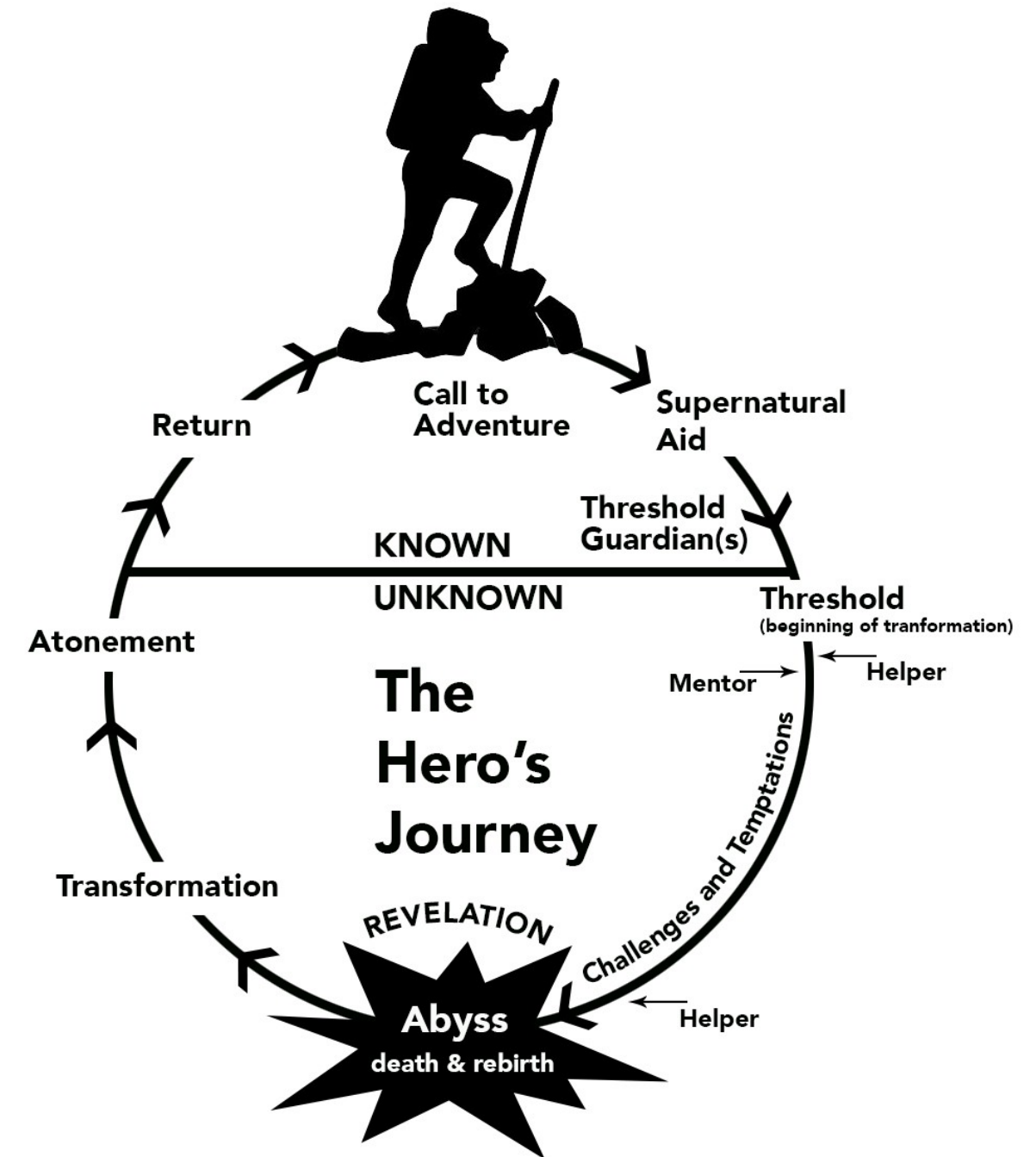




# Going Beyond The Hero's Journey?

## IS SKY:

1. Driven by conflict
2. Weighted on masculine impulse
3. Linear Narrative
4. Singular villain
5. Good vs Evil binary
6. Limited feminine representation
7. Not conducive to communications technology
8. Knowledge scarcity
9. Mentors are rarefied elders
10. Heroic power and glory
11. The Hero loses = the Community loses





## collective journey

**“A new kind of storytelling that lends itself to our  
nonlinear, networked, omni-perspective digital age”  
- Jeff Gomez**



<https://blog.collectivejourney.com/>



# Going Beyond The Hero's Journey!

## SKY IS:

1. Driven by purpose
2. Motives arise from all voices
3. Multi-Linear and Non-Linear Narrative
4. Systemic Change
5. Beauty in Light & Darkness
6. Femininity celebrated
7. Linked to communities online
8. Sharing Knowledge
9. Mentors in Peers
10. Heroic vulnerability and sacrifice
11. We are all one and we all play a part

## “Conflict” Redefined By Collective Cast



**collective journey**



# Ongoing Co-Op A-B Stories in an Evolving Sky World





# Uncovering 'Emotional Engine' For Repeat MP Gameplay



Isle  



Prairie  

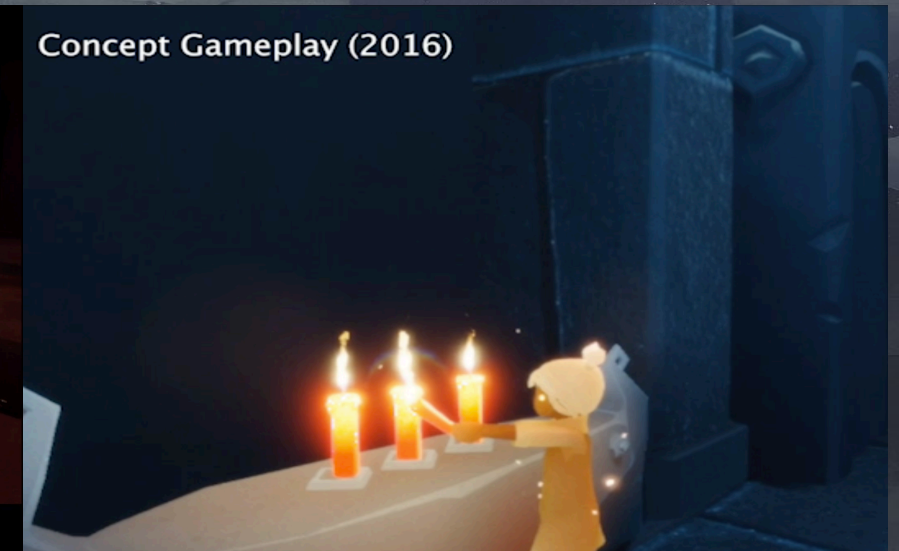
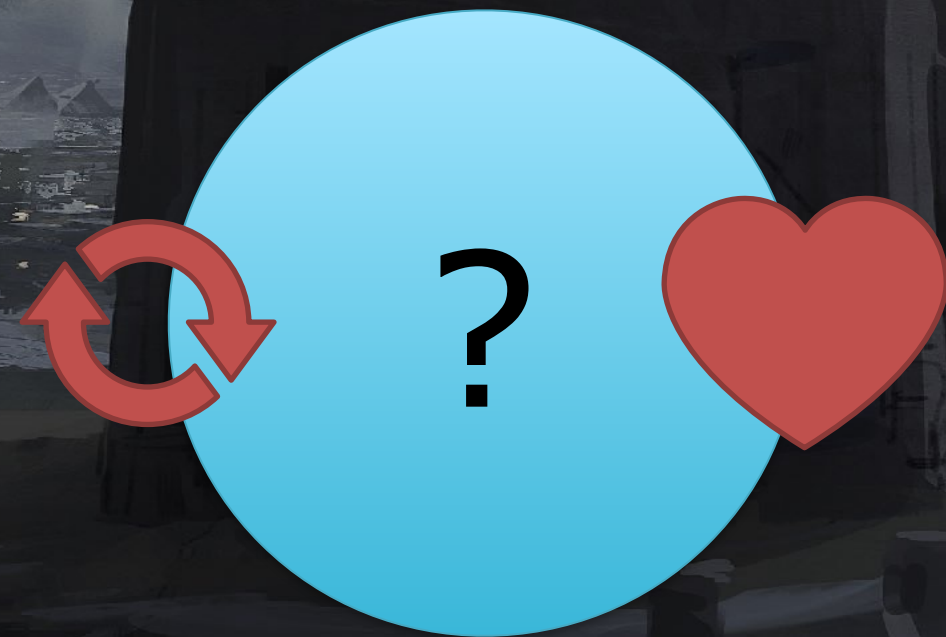


Forest  



# Uncovering 'Emotional Engine' For Repeat MP Gameplay

EMOTIONAL  
ENGINE



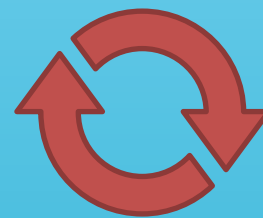
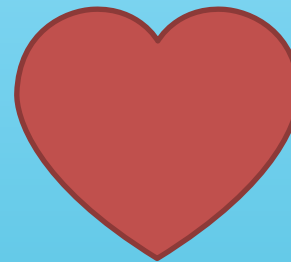


## EMOTIONAL ENGINE

### ALTRUISM x CONNECTION

#### Sacrifice

**Togetherness    We are one**  
**Joy                Hope**  
**Romance        Freedom**  
**(SPREAD LIGHT)**



### SELFISHNESS x DISCONNECTION

#### Hubris

**Alone              Fear**  
**Melancholy      Resignation**  
**Needy              Uncertainty**  
**(DARKNESS OVERCOMES)**

Support through language, space and action





## FRIENDSHIP FEATURES





## 4) Testing 'Emotional Engine' In A Community

### Beta Overview (Live)

- 1 Year+ testing
- 20,000+ Players Global
- Multiple iterations
- Emotion Feedback?
- Multiplayer Dynamic?
- Friendship Bonds?
- Replay value?





# Testing The Emotional Engine: Altruism & Connection





# Testing The Emotional Engine: Altruism & Connection

Gift 📁 to become friends with this player?





# Community Surveys & Social Feedback

What do you feel is your character's goal in Sky?

No idea!

Some story observations:

I like each of the ancients giving us some help, and with minor changes, I think the message could be sharper and connect player actions more directly to story progress: Children are here to restore light, so each cutscene could emphasize that. As they are now, some feel like an event we happen to witness because we are there, not an event that *\*wouldn't\** happen without our presence and our actions. Children are here to help, so each of the stories could demonstrate how children have helped that particular spirit in order to *\*deserve\** the help that is given.

What's really missing from Sky is story and a reason for playing again and again. That's what I'm really hoping they can figure out within the limits of being so open. They need a story that makes us want to go through Storm (or see the necessity of it), and that keeps us interested. They also do need to work on the Soundtrack. But when you can be in a level for an hour...the last thing you want is the same music repeating over and over.

Like · Reply · 16w · Edited

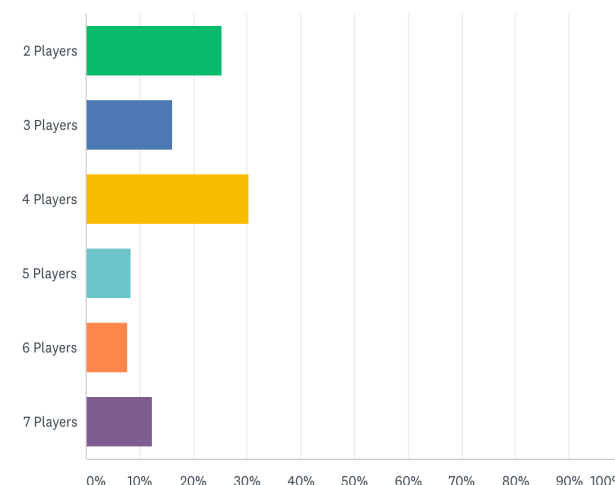


What emotions do you feel when playing Sky?

Sadness, loneliness,

What do you think is the ideal number of players needed to complete a 'hard' or 'challenging' puzzle?



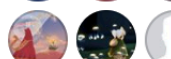
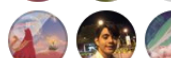



Answered: 399 Skipped: 0



**Sky: Light Awaits** created a poll.

★ Admin · Published by Jennie Kong [?] ·

Our studio has been testing different ways to bring players together through co-operation and collaboration. What kind of gameplay would you like to see more of that unites the Sky Children together?

- ☐ Ancient Story Trail  +54
- ☐ Team vs Enemies  +29
- ☐ Joining Forces For Puzzles  +19
- ☐ Musical Band Performances  +15
- ☐ Flight Quests Together  +12
- ☐ Protect Your Squad  +12
- ☐ More Races  +8



# Community Surveys & Social Feedback

What did you like or dislike about the multiplayer?

I don't like that I'm forced to do it for some stuff. Let me be free to choose.



**Kylr Avery** Isn't giving and compassion of others sort of the point of the game, though? There are ways to balance it, sure, but I can understand why they designed it so the "currency" for cosmetics is something you can only get through the gifts of other players.

Like · Reply · 44w





# Reiterating On The Emotional Engine: Altruism & Connection





# Reiterating On The Emotional Engine: Altruism & Connection





# Feedback Updates

What do you feel is your character's goal in Sky?

to help people

Hey everyoneee I just joined the group and I wanted to say hi 😊 Thank you for being such a loving and caring community, I love all of you! I probably already met a lot of you in the game, but if I didn't hope to see you soon in Aviary 😊

👍❤️ Lisa Gray Calano, Stoicmom Stoicmom and 6 others

4 Comments

Reading the patch notes... the  
Devs are really listening to us!  
Hooray 😊 Love you all!

I am in love with the magical stories created behind our journeys. Inspiration and empathy connected; We face beauty and tragedy together, with friendship as our guide. Thank you.



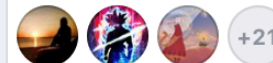
**Sky: Light Awaits** created a poll.

🌟 Admin · Published by Jennie Kong [?] · 20 hrs

Share with us some of the feelings have you have experienced whilst exploring with friends in the Sky world, and why?

Wonder

Added by Sky: Light Awaits



+21

Joy

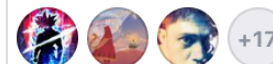
Added by Sky: Light Awaits



+19

Curiosity

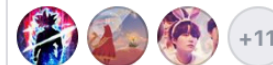
Added by Janet McGregor



+17

Community

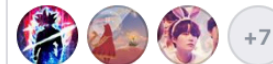
Added by Sky: Light Awaits



+11

Altruism

Added by Sky: Light Awaits



+7

11 more options...

👍❤️ Daniel De La Cruz, 김다희 and 2 others

Can I just say, I love everything? Everything. Well, except for the bugs. I love everything. Kinks to be ironed out, glitches still being fallen into, but TGC, I think you've nailed it. I knew you would. ❤️❤️❤️❤️❤️

❤️👍 Jean O. Lee, Isabella Koelman and 10 others

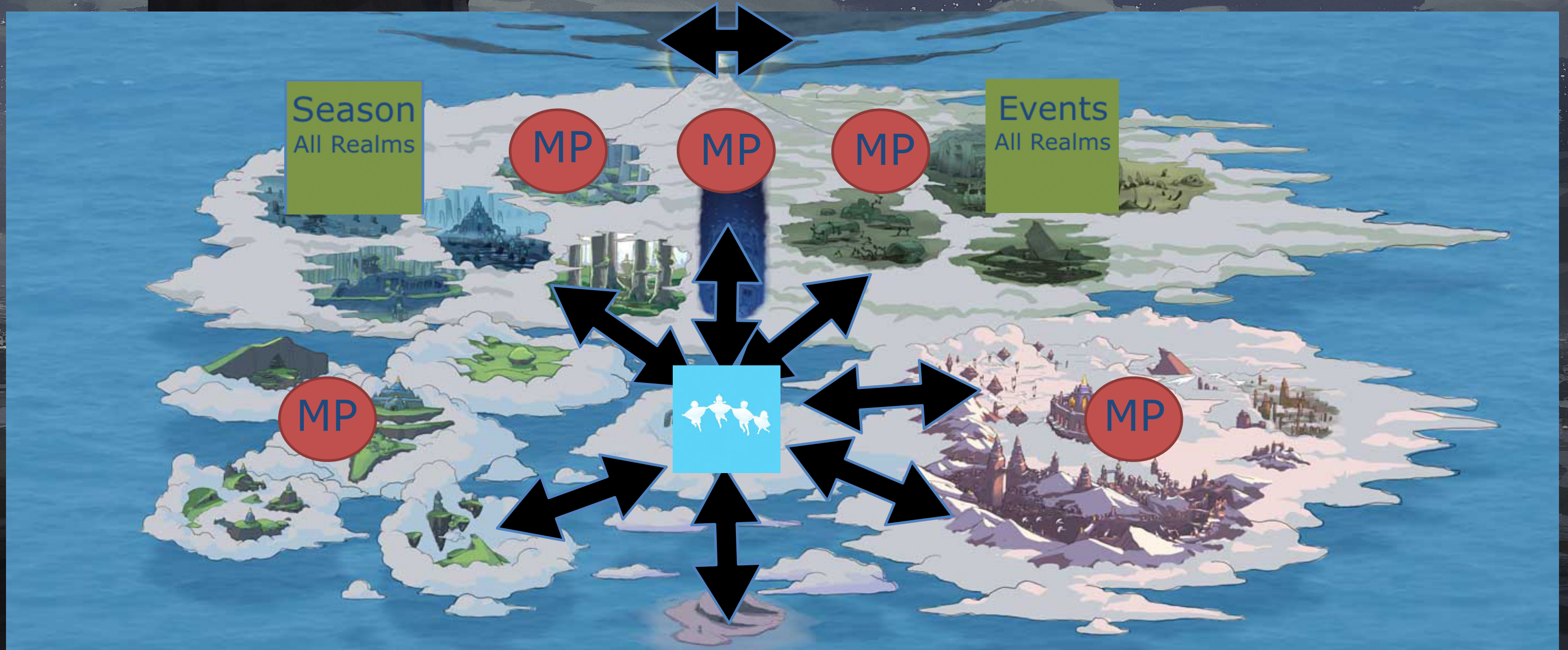
6 Comments

I love these murals, they help tell the story of the world in such an interesting way. I would love to see some that can only be unlocked through cooperation like emotes are.





# Ongoing MP A-B-C Stories in an Evolving Sky World





*“Hi Jennie*

*I wanted to quickly say how your game has truly inspired me. I was diagnosed with cancer this winter and it was very difficult for me to face my own mortality.*

*I felt a connection with the game and it helped pull me from despair in life.*

*Thank you so much to you and your team for working on this beautiful game about giving, exploring and living.*

*Warm regards,  
Ariel”*





## 5) Finalizing Story in Production



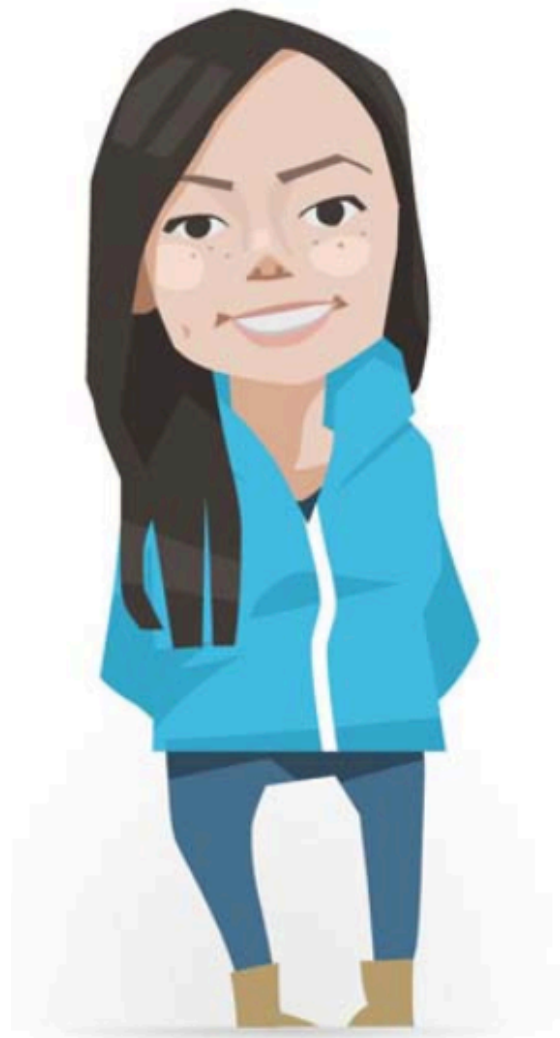
- Emotional Balance
- User Story
- Cinematics
- Cast Polish
- Environmental Story
- Friendship UI/UX



## CONCLUSION

- ‘Collective Journey’ helps Emotional-Storytelling in MP Narrative.
- Be uncommitted. Experiment with concepts, distill an ‘Emotional Engine’ and user story to test. It’ll take time.
- Community feedback will lead you to authentic emotions.
- Lean on Emotional Language, Space & Player Agency.
- Emotion as happy accidents - Solidify Player’s lasting memory of game.





# THANK YOU!

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