

Sounds As Intended: Quality Assurance in Game Audio

Amanda Laven Audio QA Subject Matter Expert



Introduction

Amanda Laven

- Composer and Sound Designer Amanda Laven Music + Sound
- Audio QA Subject Matter Expert Diablo IV Blizzard Entertainment
- Audio Test Lead Tony Hawk's Pro Skater 1+2 Vicarious Visions
- MFA in Music Composition, Vermont College of Fine Arts

Cat lover and yarn connoisseur















What is QA?

Quality Assurance

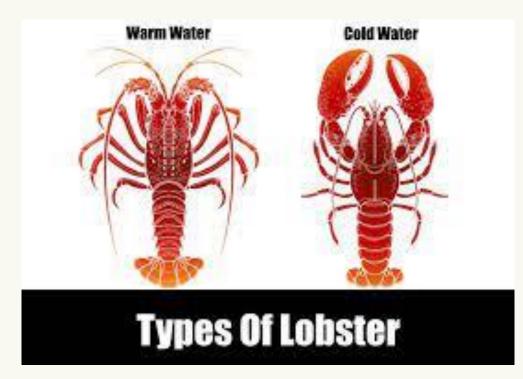
- Verify game features function as intended
- Gather information and ask questions
- Author documentation to guide testing
- Find and report defects (bugs)
- Verify bug fixes



QA Misconceptions

What isn't QA?

- NOT playtesting
- Doesn't "break the game"
- Doesn't implement bug fixes
- Is not "getting paid to play games all day"
- Can't find every bug
- Not every bug found gets fixed



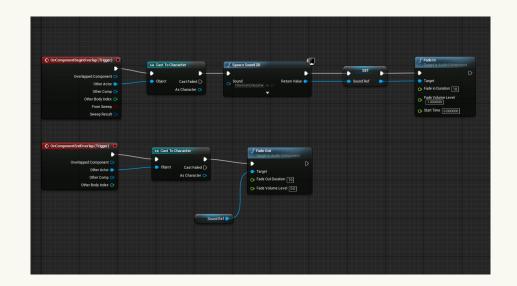


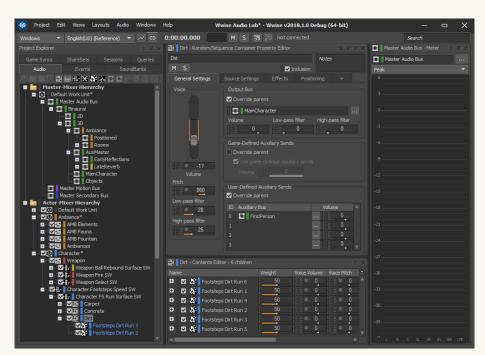


Benefits of Audio QA

Specialization Allows for Expertise

- More and higher quality bug reports
- Fewer dupes, NMIs, WNFs
- Anticipates points of failure
- Provides additional information
- Gathers information and performs tasks







Audio QA Relationships

Collaboration!

- Design vision and goals
- Implementation systems and structure
- Engineering interactions with other features
- Production timeline and state of work
- Other QA overlap in testing



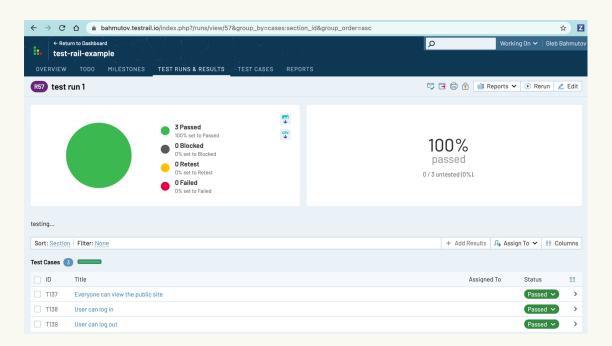


Key Activities

What do QA testers do all day?

- Smoke/Build Verification Tests (BVTs)
- Targeted adhoc
- Create and maintain documentation
- Dev requested tests and tasks
- Test planning and execution
- Confirmation and verification





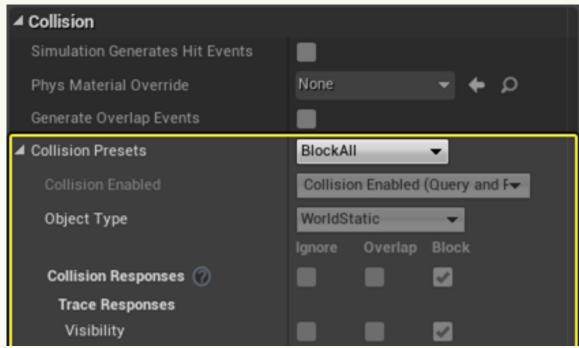


Dev Requests

What can you ask QA to do?

- Gather information
- Capture media
- Write bugs
- Test specific features or areas
- Answer questions
- Help with dev tasks



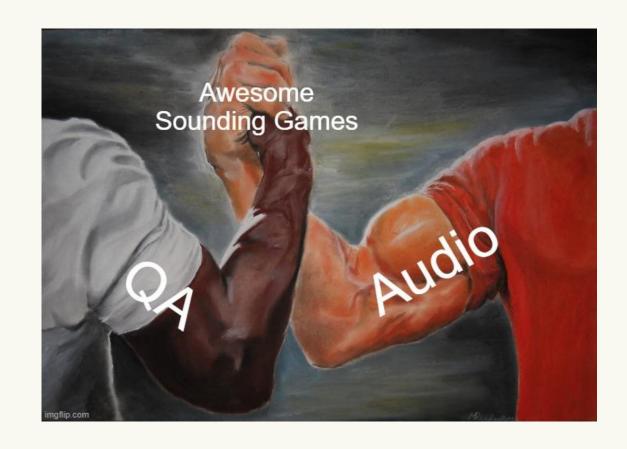




Ensuring Success

Help QA help Audio!

- Invest in QA testers
- Delegate tasks and testing
- Maintain open communication
- Create thorough, up-to-date documentation
- Build strong relationships
- Advocate for QA



Contact and Memes

Let's Be Friends!

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